Customer Relationship Management

Industry Solutions Installation Guide

Version 14.1

Aurea

Unlimited Possibility

Notices

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Preface

For details, see the following topics:

- About this documentation
- Notation conventions
- Aurea global support

About this documentation

This guide is part of the documentation set for Aurea CRM.

Notation conventions

This document uses the following notation conventions:

Convention	Meaning
`Fixed-width`	`Fixed-width` font indicates code, path names, file names, environment variable names, parameter names, command names, machine names, URLs.
`Bold Fixed-width`	**`Bold Fixed-width`** font is used to indicate user input or to emphasize certain lines of code.
Italic Fixed-width	*Italic Fixed-width* font indicates a placeholder for which you must supply a value.
Bold Sans serif	**Bold sans serif** typeface indicates the names of graphic user interface elements such as dialog boxes, buttons, and fields.
Italic serif	In text, *italic serif* typeface indicates the first use of an important term. The term is defined in the glossary.
Underlined	Underlined text in command lines and parameter descriptions indicate that you only have to enter the underlined part of the command or parameter name. For example, if you use the `-LOGFILE` parameter in a command, you only need to enter `-LOGF`.
[ ]	Brackets enclose optional arguments.
{ *a* | *b* | *c* }	Braces enclose two or more items. You can specify only one of the enclosed items. Vertical bars represent OR separators. For example, you can specify a or b or c.

Convention	Meaning
...	Three consecutive periods indicate that you can repeat the immediately previous item. In code examples, they can be horizontal or vertical to indicate omissions.
Menu > Choice	An angle bracket between two menu items indicates that you should choose an item from a menu. For example, the notation **File** > > **Exit** means: "Open the **File** menu and choose **Exit**."
>>	Links to related information in other chapters or documents are indicated using the **>>** symbol.

Aurea global support

If you encounter a problem while using an Aurea product or require assistance with downloading the software or upgrading a product release, please open a ticket on Aurea Support Central. Preferably, search the articles on the Aurea Knowledge Base for solutions to your issues before opening a ticket.

Information about the support organization is available on Support Central. The product documentation is available athttps://help.aurea.com/crm/#.

For information about purchasing an upgrade or professional services, contact your account executive. If you do not know who your account executive is, or for other queries, contact us through our website.

1

Supported Versions

Find the supported version for using industry solution templates.

To use the ISI, LSI or FSI Template V5, the following product versions or higher are required:

- **Aurea CRM win Version**

  9.1.1.16 – BTB, OTC, FS

- **Aurea CRM web Version**

  9.1.1.16 – BTB, OTC, FS

- **Aurea CRM cockpit Version**

  9.1.1.16 – BTB, OTC, FS

- **Aurea CRM Template**
  - ISI Cockpit Package: TE_ISI_9.1.1.16.zip
  - LSI Cockpit Package: TE_LSI_9.1.1.16.zip
  - FSI Cockpit Package: TE_FSI_9.1.1.16.zip

Note: The template package required for installation or upgrade is found inside the above packages. Ensure that you unzip the above zip files and use the TE_<VERTICAL>_package_<Version>.zip when importing the package. For example, for the FSI vertical, the template package to import is “TE_FSI_package_9.1.1.16.zip” and can be found when you unzip “TE_FSI_9.1.1.16.zip”.

Basic Installation of Aurea CRM win/web

Pre-requisite for importing a template package.

The basic installation of Aurea CRM win and web needs to be done before you can import a Template package. Please refer to these installation guides on how to do this:

- *Aurea CRM win Installation Guide*
- *Aurea CRM web Installation Guide*

2

Install or Import the Template

Here you can learn how to install the product, upgrade the template and troubleshoot issues.

The template cockpit package includes the additional files (e.g. Jscript, XSLT etc.) compared to a standard web installation.

The topics are with the following abbreviations to give you a better overview:

- BS: Business Solutions
- OP: Operations

The Template package does not contain records in the text table (04) to improve the speed during the import of the cockpit packet. All translated template texts are saved in the data model. For information on how to translate your texts please follow the instructions in the customization guidelines.

Prerequisites (OP)

Basic win and web installation is done and running.

Important: Please make sure that you turned off all IIS application pools and services (CRM.server, Connector, etc.), associated with the application you want to upgrade.

Included Products

Here you can find a list of the included products for industry solution.

The Template packages can be used for both initial and upgrade installations. The following products are included in the Template packages for your vertical:

Product	ISI	LSI/CG	FSI
Web	X	X	X
CRM.pad / Mobile	X	X	
Web offline	X	X	
Connector SE for Exchange	X	X	X

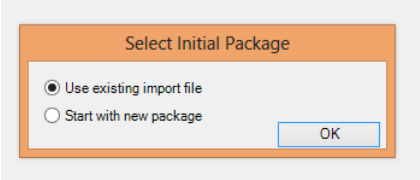
Product	ISI	LSI/CG	FSI
ConnectLive	X	X	
Connector for Domino			X

Import Template with cockpit (OP, BS: Info about Reps)

Learn how to install updated datamodel templates.

The station which you want to import needs to be configured as “Main Office” and “Aut.Cat.Maintenance”.

1. Start Aurea CRM cockpit, make sure to login in “**English**” if you have already configured other languages. You should be prompted with the following dialog:

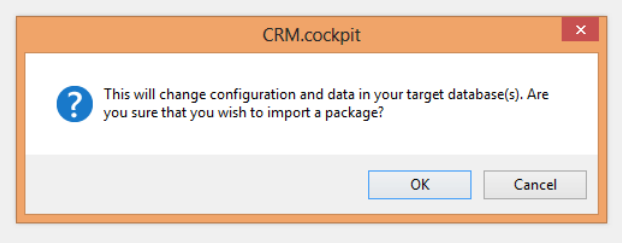


2. Select “Use existing import file”.

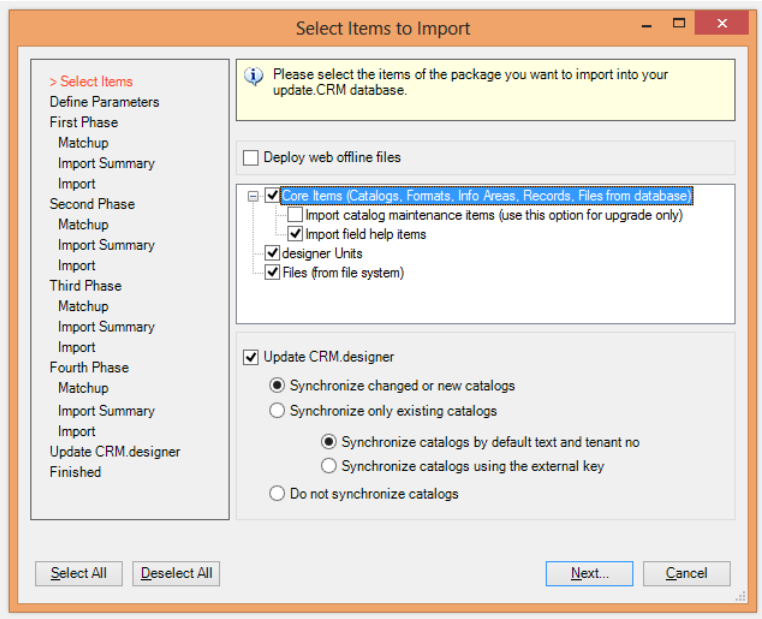
Note: The template package required for installation or upgrade is found inside the TE_<VERTICAL>_<Version>.zip. Ensure that you unzip the above zip files and select the TE_<VERTICAL>_package_<Version>.zip package to import.

---

3. Select the Template Package and continue. You are prompted with the following dialog, click “OK”:

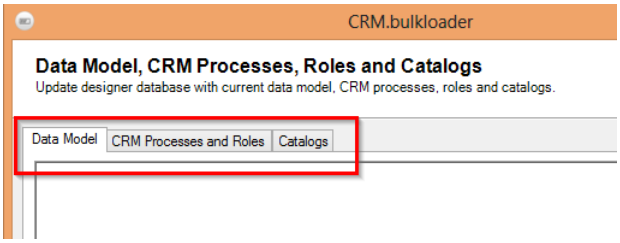


4. Configure the next settings dialog as per the below screenshot. Do not check ‘Import catalog maintenance items’.



The ‘Aurea CRM.designer’ option uses the same functionality as the bulkloader. By enabling this option cockpit automatically updates the CRM.designer database with the current datamodel, catalogs, CRM processes (R4) and roles (R2).

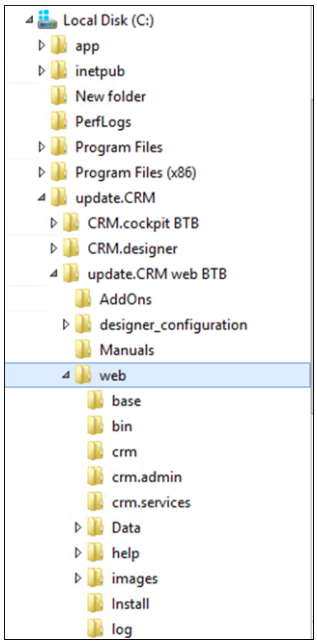
You can also choose the catalogs you want to synchronize (new or changed catalogs), only those catalogs can be synced that are already in the designer. So you can choose if you want cockpit to do it, or manually do it later using CRM.bulkloader.



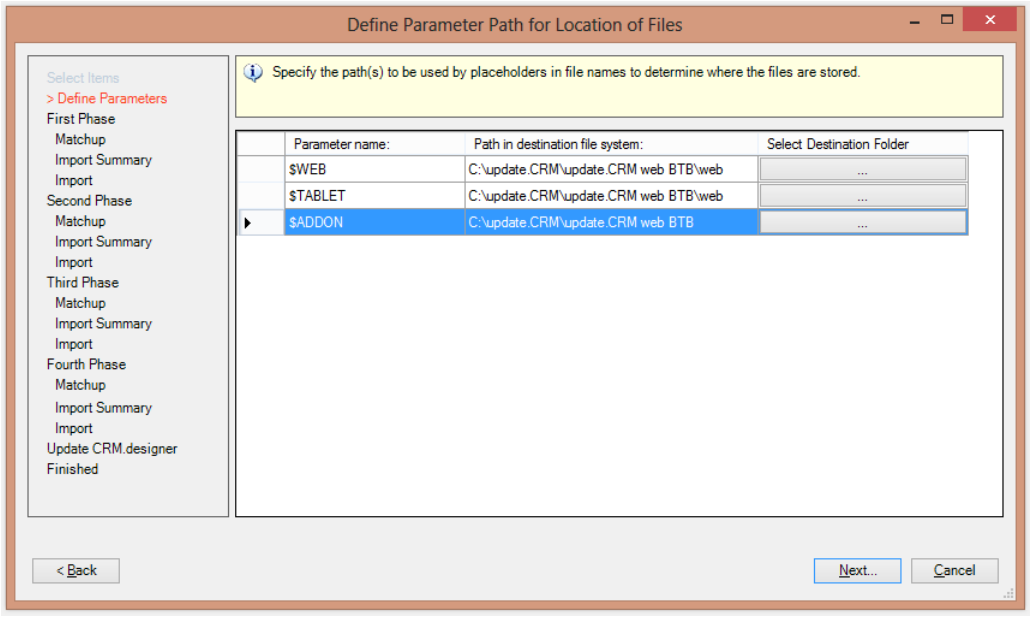
Now you need to select the appropriate destinations for the following parameter paths.(These parameters contain files which are required by the template).

Note: The `$WEB` parameter is mandatory. However, you can omit the `$TABLET` and `$ADDON` parameter, if you don't want to use these products. You can later import the cockpit package again and only import the missing parameters if you need these files (make sure to only check the box **Files (from file system)** in the previous step).

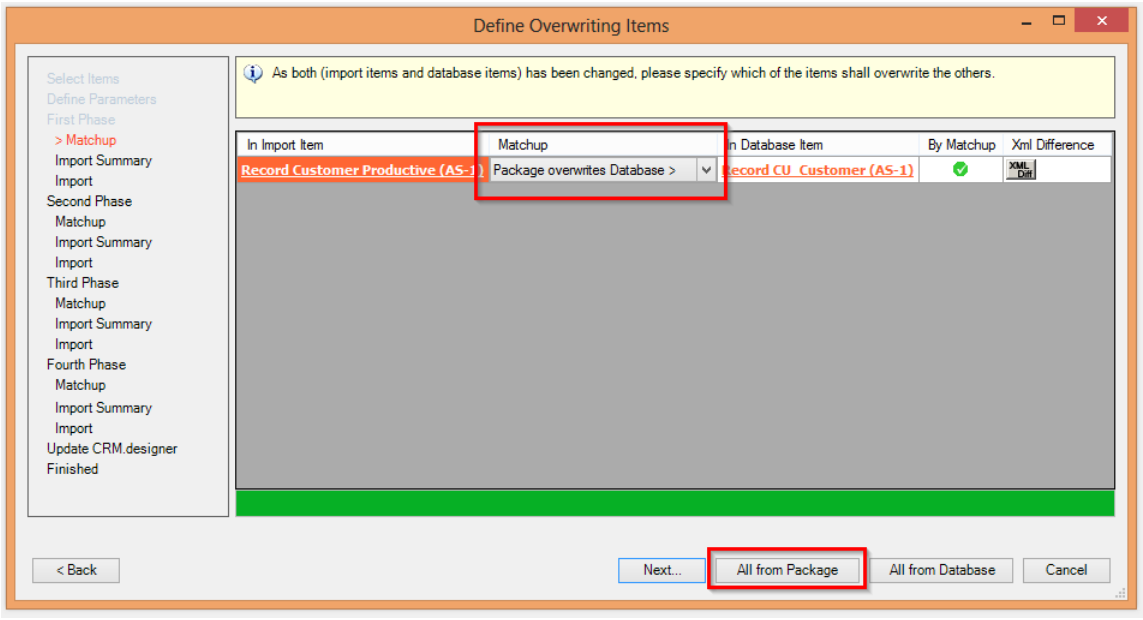
- `$WEB`: This parameter contains all Template files which are needed for update.CRM. Use the web folder inside your installation directory, e.g. `C:\update.CRM\update.CRM web BTB\web`.
- `$TABLET`: This parameter contains the tablet resources (images) which are required for CRM.pad. The files is extracted to the default tabletResources folder. Therefore, select the same folder as used for the `$WEB` parameter.
- `$ADDON`: This parameter contains all settings files which are needed for several add-on products, such as interface or connector. You can place these wherever you want, you need to copy and edit these files before you use them with the product. E.g. select your installation directory, `C:\update.CRM\update.CRM web BTB`.



If the button with the three dots is not visible, use the scrollbar at the bottom of the window to scroll to the right or make the window bigger in the bottom right corner. You can also paste your destination path into the second column.



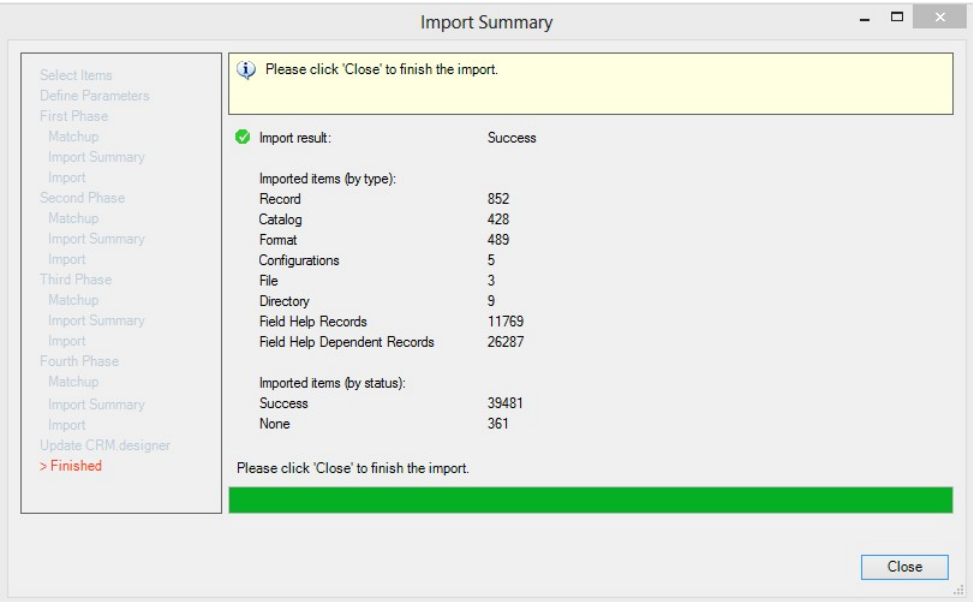
Now the matchup starts. You should always click “All from Package” if you are importing a Template. Subsequently, click on “Next”. This matchup could start two more times depending on what you configured before. Be sure to select “All from Package” every time the matchup is started.



You now see an import summary. The template is imported after you click on “Start writing to Database”.

The matchup now starts once again, be sure to check “All from Package”! It is also possible that an empty matchup window is opened and closed after a few seconds without user interaction. This is intentional as the matchup did not find any items which were altered in this phase.

When the import is finished you should get a success message.



Included Reps and Stations

Here you can find the industry specific list of reps.

The package for ISI includes the following reps:

HTTPUSER (ID-1000100097)
IMPORTuser (ID-1000100045)
INTERFACE (ID-1000100103)
Lotus Notes Connector User (ID-1000100220)
Service User (for Exchange Connector) (ID-1000100081)
SU (ID-1000100330)
SU0001 (ID-1000100001)
u8server (ID-1000100501)
WWW User (ID-1000100331)

The package for LSI includes the following reps:

Arno Admin (0001) (ID-1000200186)
Arno Admin (SU) (ID-000000001)
Arno Catalogue (0001) (ID-1000200066)
Arno Catalogue (9001) (ID-1000200067)
Arno Catalogue (9002) (ID-1000200090)
COM (ID-000000002)
crmServer (1) (ID-1000200018)
crmServer (9100) (ID-1000200007)
crmServer (9101) (ID-1000200017)
crmServer (9200) (ID-1000200144)
crmServer (9201) (ID-1000200147)
HTTPUSER (ID-000000004)
NCSU (ID-1000200086)
OCSU (ID-1000200085)
WWW (ID-000000003)

The package for FSI includes the following reps:

Admin, Arno (ID-1000300002)
Administration (ID-1000300016)
COCKPIT (ID-1000300934)
COM (ID-1000300899)
OCSU (ID-1000300967)
Service User (for Exchange Connector) (ID-1000300966)
SU1 (ID-1000300550)
U8Server(1) (ID-1000300978)
U8SERVER(9100) (ID-1000300968)
WWW (ID-1000300001)

Please make sure to change your passwords after you logged in as SU user!

Logins and passwords for ISI

Name	Login	Password	Offline Password
COM	COM	com	com
u8server	U8SERVER	updateISI	updateISI
Exchange Connector User	OCSU	updateISI	updateISI
HTTPUSER	HTTPUSER	<no password set>	<no password set>
IMPORTuser	IMPORT	updateISI	updateISI

Name	Login	Password	Offline Pass-word
INTERFACE	INTERFAC	updateISI	updateISI
Lotus Notes Connector User	NCSU	updateISI	updateISI
Service User (for Exchange Connector)	SERVMAIL	<no password set>	<no password set>
SU	SU	<no password set>	updateISI
SU0001	SU0001	<no password set>	updateISI
WWW	WWW	<no password set>	updateISI

Logins and passwords for LSI

Name	Login	Password	Offline Password
Arno Admin (0001)	SU0001	<no password set>	<no password set>
Arno Admin (SU)	SU	<no password set>	updateLSI
Arno Catalogue (0001)	SUKA0001	<no password set>	<no password set>
Arno Catalogue (9001)	SUKA9001	<no password set>	<no password set>
Arno Catalogue (9002)	SUKA9002	<no password set>	<no password set>
COM	COM	<no password set>	<no password set>
crmServer (1)	TASK0001	<no password set>	<no password set>
crmServer (9100)	TASK9100	<no password set>	<no password set>

Name	Login	Password	Offline Password
crmServer (9101)	TASK9101	<no password set>	<no password set>
crmServer (9200)	TASK9200	<no password set>	<no password set>
crmServer (9201)	TASK9201	<no password set>	<no password set>
HTTPUSER	HTTPUSER	updateLSI	updateLSI
NCSU	NCSU	updateLSI	<no password set>
OCSU	OCSU	updateLSI	<no password set>
u8server	U8SERVER	<no password set>	<no password set>
WWW User	WWW	<no password set>	updateLSI

Logins and passwords for FSI

Name	Login	Password
Admin, Arno	SU	<no password set>
Administration	<Groupright>	
COCKPIT	COCKPIT	<no password set>
COM	COM	com
OCSU	OCSU	<no password set>
Service User (for Exchange Connector)	SERVMAIL	<no password set>
SU1	SU1	<no password set>
u8server	U8SERVER	<no password set>
U8Server(1)	TASK1	<no password set>

Name	Login	Password
U8Server(9100)	TASK9100	<no password set>
WWW	WWW	<no password set>

Included Designer Configurations

This topic lists the designer configurations included in the Cockpit package.

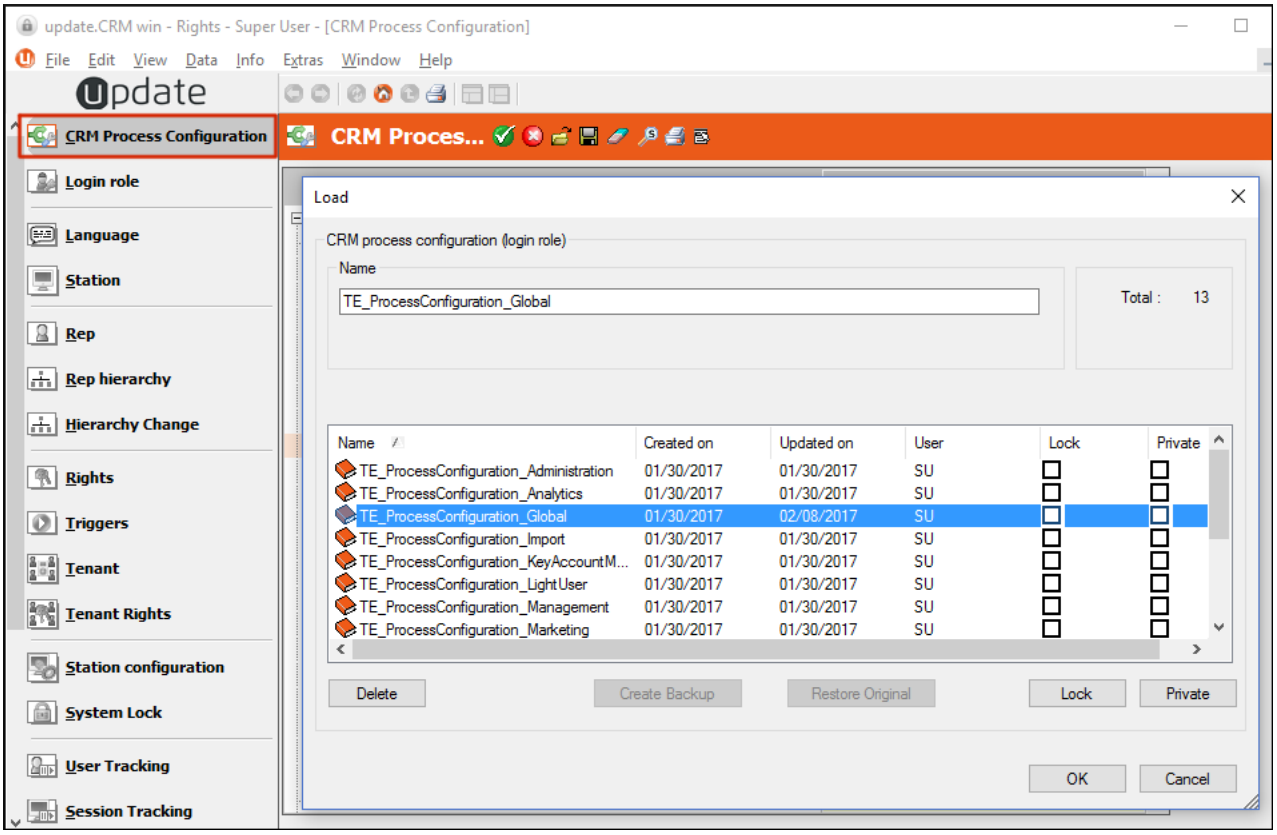
The following table shows the Designer Configurations that are included in the Cockpit Package:

ISI web	TE_CORE TE_ISI CU_Customer
ISI CRMpad	TE_ISI_TABLET CU_ISI_TABLET
LSI/CG web	TE_CORE TE_LSI XX_LSI_Country_Customer TE_LSI_Marketing TE_LSI_RxSales TE_LSI_KeyAccountManagement TE_LSI_Base TE_ LSI_Management TE_LSI_Service TE_LSI_OTCSALES TE_CONSUMERGOODS
LSI/CG CRMpad	TE_LSI_tablet TE_CG_tablet
FSI web	TE_CORE TE_FSI

Aurea CRM win – CRM Process Configuration (BS)

Note: This step is only necessary for ISI and FSI business solutions. LSI is using B4 records to control the CRM process configuration.

To ensure that the correct process configuration is loaded please go into the Rights module and load the “TE_ProcessConfiguration_Global” process configuration.



Aurea CRM win – Configuration (MC) (BS)

The configuration records are delivered without a station number.

LSI&CG

The following records are delivered without a station number and can be considered as an example configurations. They have an effect on your customer’s station. Changes to these records are not overwritten by a template upgrade.

Category	Option	ID
Data Model	Reference Text	(MC-10002-10)
General Set-tings	Connection Settings for SMTP	(MC-10002-25)

Category	Option	ID
General Settings	E-mail Client	(MC-10002-8)
General Settings	Title bar	(MC-10002-18)
Geo-coordinates	Active in the following modules	(MC-10002-56)
Geo-coordinates	Geolocation handler	(MC-10002-34)
Geo-coordinates	Geolocation handler	(MC-10002-35)
Geo-coordinates	Geolocation handler	(MC-10002-37)
Geo-coordinates	Geolocation handler	(MC-10002-38)
Geo-coordinates	Geolocation handler	(MC-10002-40)
Geo-coordinates	Geolocation handler	(MC-10002-41)
Geo-coordinates	Geolocation handler	(MC-10002-46)
Geo-coordinates	Geolocation handler	(MC-10002-47)
Listing	Inheritance - Serial Input	(MC-10002-23)
Listing	Inheritance	(MC-10002-22)
Triggers	Log triggers	(MC-10002-3)
Word processor	Document Types	(MC-10002-16)
Workflow	Log workflows	(MC-10002-9)

Calendar >> Holidays

There are no MC-records delivered with Category: Calendar and Option: Holidays in the LSI & CG Business solution.

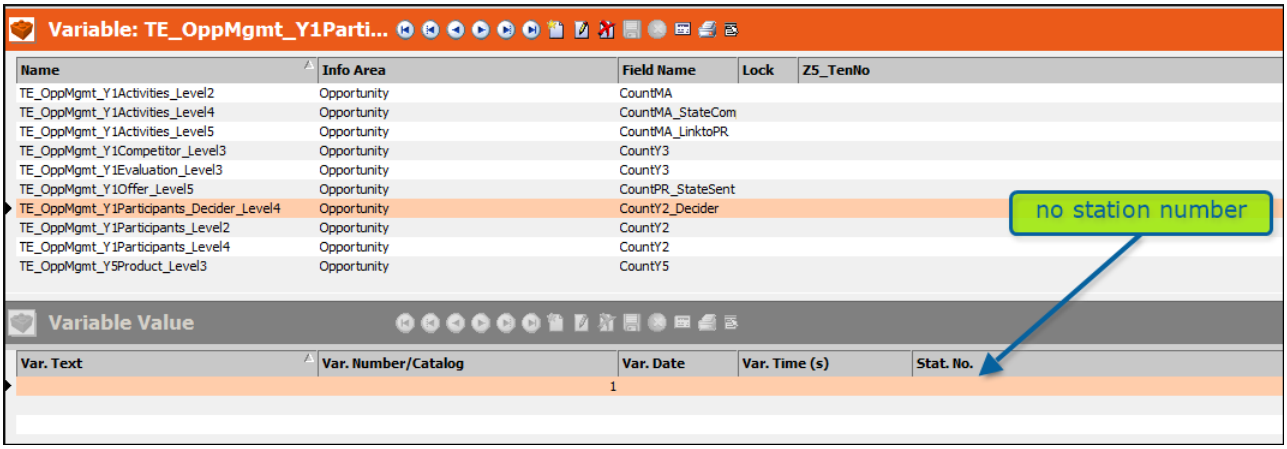
The XML files containing the default calendar definitions are located at `..\system\xml\Calendars`. For more information please look at the CRM.core Administrator Guide.

update.CRM win – Variables (Z5/Z6) (BS)

Aurea CRM win – Variables (Z5/Z6) (BS)

Variables are used to configure different parts of the template.

The values of the variables are delivered without a station number!



Therefore all values are valid for all stations!

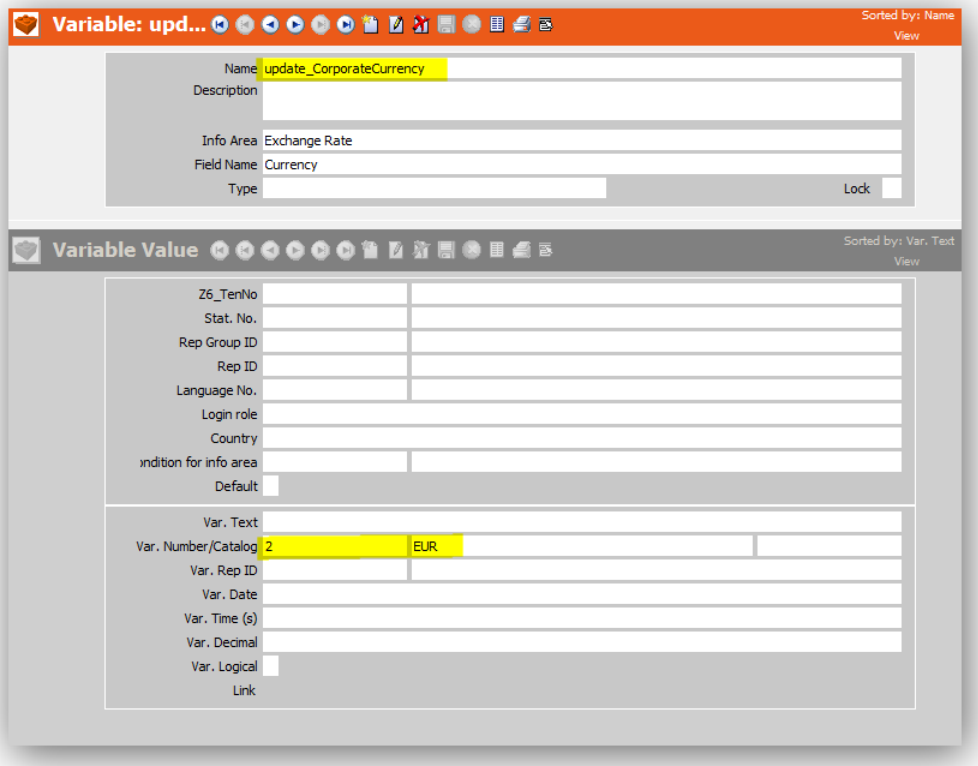
There are two possibilities to define project-specific variable values:

- Change the variable value which is delivered by the template – the record is not updated with the next upgrade.
- Create a new variable value for your station number.

Please also define the correct tenant.

Corporate Currency variable

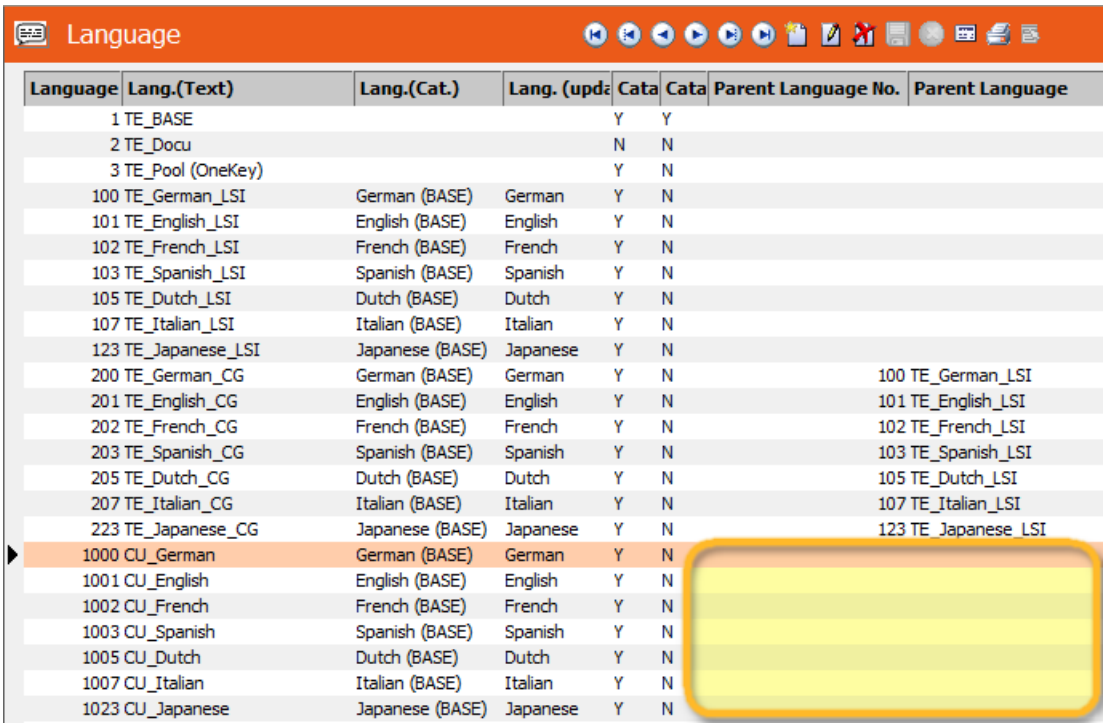
The corporate currency feature is activated and has some default values out-of-the-box.



Whether you want to use this feature or not should be defined in the beginning of a project. For more information please check out the template's technical documentation.

Aurea CRM win – Language Configuration (only Necessary for LSI&CG) (BS)

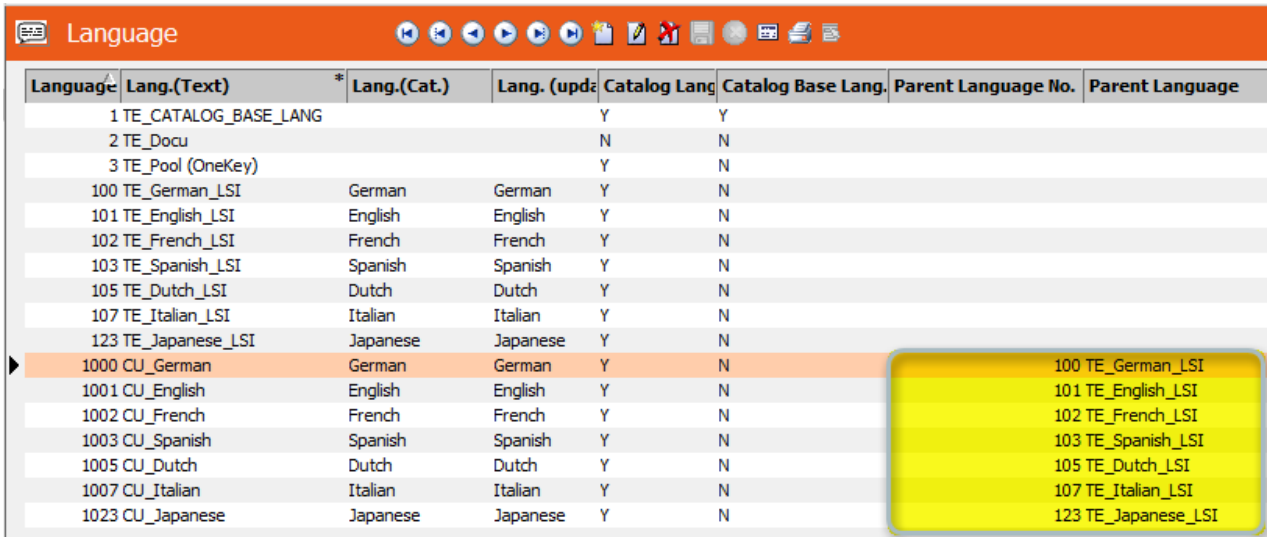
After the installation is complete the parent language for CU is empty. You have to configure the CU_languages for your project. Dependent on LSI or CG you have to configure different parent languages. For LSI projects you need languages based on 100. For CG projects you need languages based on 200.



Language

Language	Lang.(Text)	Lang.(Cat.)	Lang. (upda	Cata	Cata	Parent Language No.	Parent Language
1	TE_BASE			Y	Y		
2	TE_Docu			N	N		
3	TE_Pool (OneKey)			Y	N		
100	TE_German_LSI	German (BASE)	German	Y	N		
101	TE_English_LSI	English (BASE)	English	Y	N		
102	TE_French_LSI	French (BASE)	French	Y	N		
103	TE_Spanish_LSI	Spanish (BASE)	Spanish	Y	N		
105	TE_Dutch_LSI	Dutch (BASE)	Dutch	Y	N		
107	TE_Italian_LSI	Italian (BASE)	Italian	Y	N		
123	TE_Japanese_LSI	Japanese (BASE)	Japanese	Y	N		
200	TE_German_CG	German (BASE)	German	Y	N	100	TE_German_LSI
201	TE_English_CG	English (BASE)	English	Y	N	101	TE_English_LSI
202	TE_French_CG	French (BASE)	French	Y	N	102	TE_French_LSI
203	TE_Spanish_CG	Spanish (BASE)	Spanish	Y	N	103	TE_Spanish_LSI
205	TE_Dutch_CG	Dutch (BASE)	Dutch	Y	N	105	TE_Dutch_LSI
207	TE_Italian_CG	Italian (BASE)	Italian	Y	N	107	TE_Italian_LSI
223	TE_Japanese_CG	Japanese (BASE)	Japanese	Y	N	123	TE_Japanese_LSI
1000	CU_German	German (BASE)	German	Y	N		
1001	CU_English	English (BASE)	English	Y	N		
1002	CU_French	French (BASE)	French	Y	N		
1003	CU_Spanish	Spanish (BASE)	Spanish	Y	N		
1005	CU_Dutch	Dutch (BASE)	Dutch	Y	N		
1007	CU_Italian	Italian (BASE)	Italian	Y	N		
1023	CU_Japanese	Japanese (BASE)	Japanese	Y	N		

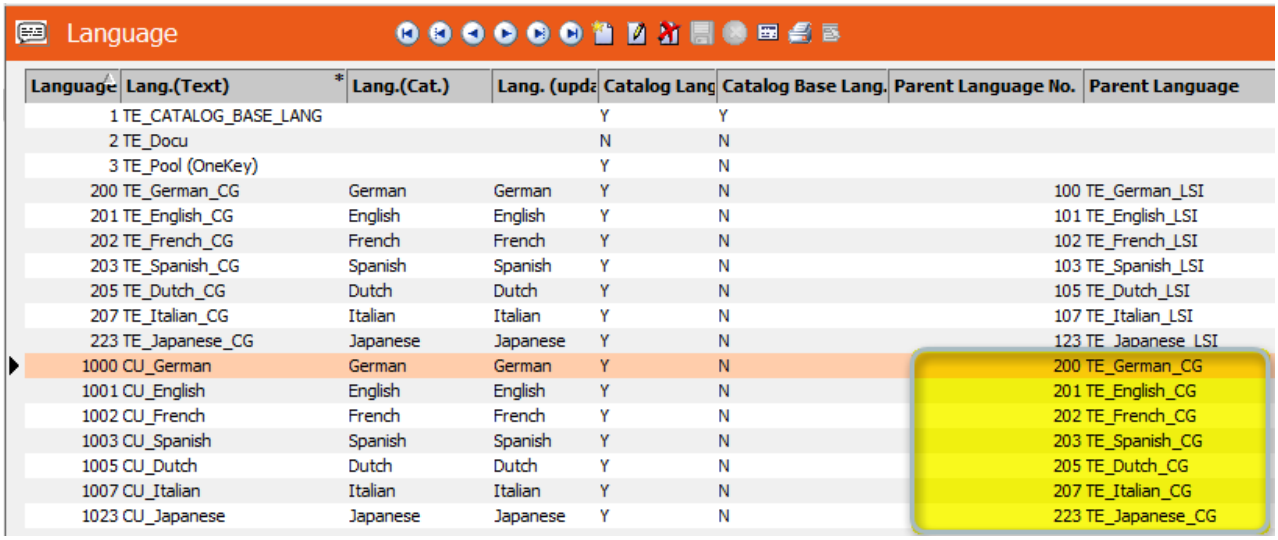
Example LSI Project



Language

Language	Lang.(Text) *	Lang.(Cat.)	Lang. (upda	Catalog Lang	Catalog Base Lang.	Parent Language No.	Parent Language
1	TE_CATALOG_BASE_LANG			Y	Y		
2	TE_Docu			N	N		
3	TE_Pool (OneKey)			Y	N		
100	TE_German_LSI	German	German	Y	N		
101	TE_English_LSI	English	English	Y	N		
102	TE_French_LSI	French	French	Y	N		
103	TE_Spanish_LSI	Spanish	Spanish	Y	N		
105	TE_Dutch_LSI	Dutch	Dutch	Y	N		
107	TE_Italian_LSI	Italian	Italian	Y	N		
123	TE_Japanese_LSI	Japanese	Japanese	Y	N		
1000	CU_German	German	German	Y	N	100	TE_German_LSI
1001	CU_English	English	English	Y	N	101	TE_English_LSI
1002	CU_French	French	French	Y	N	102	TE_French_LSI
1003	CU_Spanish	Spanish	Spanish	Y	N	103	TE_Spanish_LSI
1005	CU_Dutch	Dutch	Dutch	Y	N	105	TE_Dutch_LSI
1007	CU_Italian	Italian	Italian	Y	N	107	TE_Italian_LSI
1023	CU_Japanese	Japanese	Japanese	Y	N	123	TE_Japanese_LSI

Example CG Project



Language

Language	Lang.(Text)	Lang.(Cat.)	Lang. (upd	Catalog Lang	Catalog Base Lang.	Parent Language No.	Parent Language
1	TE_CATALOG_BASE_LANG			Y	Y		
2	TE_Docu			N	N		
3	TE_Pool (OneKey)			Y	N		
200	TE_German_CG	German	German	Y	N	100	TE_German_LSI
201	TE_English_CG	English	English	Y	N	101	TE_English_LSI
202	TE_French_CG	French	French	Y	N	102	TE_French_LSI
203	TE_Spanish_CG	Spanish	Spanish	Y	N	103	TE_Spanish_LSI
205	TE_Dutch_CG	Dutch	Dutch	Y	N	105	TE_Dutch_LSI
207	TE_Italian_CG	Italian	Italian	Y	N	107	TE_Italian_LSI
223	TE_Japanese_CG	Japanese	Japanese	Y	N	123	TE_Japanese_LSI
1000	CU_German	German	German	Y	N	200	TE_German_CG
1001	CU_English	English	English	Y	N	201	TE_English_CG
1002	CU_French	French	French	Y	N	202	TE_French_CG
1003	CU_Spanish	Spanish	Spanish	Y	N	203	TE_Spanish_CG
1005	CU_Dutch	Dutch	Dutch	Y	N	205	TE_Dutch_CG
1007	CU_Italian	Italian	Italian	Y	N	207	TE_Italian_CG
1023	CU_Japanese	Japanese	Japanese	Y	N	223	TE_Japanese_CG

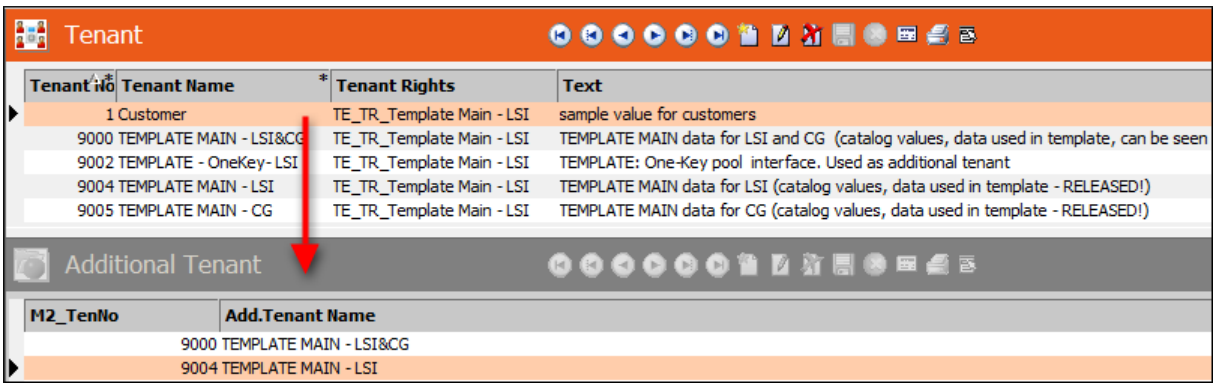
Aurea CRM win – Tenant Configuration (BS)

The template includes tenant 1 as a sample value for your customer. Tenant 1 has tenant 9000 as additional tenant. In ISI and FSI projects it is enough if you can see the template tenant 9000 in addition.

In LSI & CG projects you have to add tenant 9004 or 9005 depending on whether you are using an LSI or CG project.

Example LSI Project

Add additional tenant 9004 for LSI projects.



Tenant

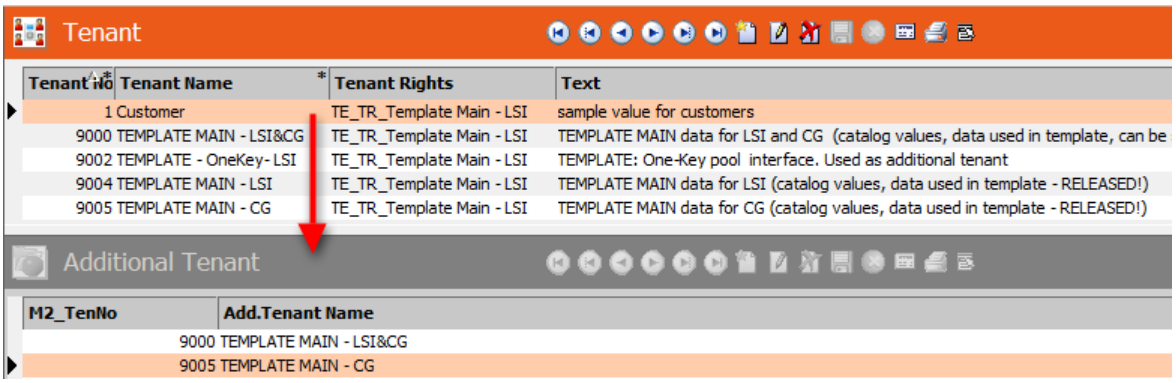
Tenant No	Tenant Name	Tenant Rights	Text
1	Customer	TE_TR_Template Main - LSI	sample value for customers
9000	TEMPLATE MAIN - LSI&CG	TE_TR_Template Main - LSI	TEMPLATE MAIN data for LSI and CG (catalog values, data used in template, can be seen
9002	TEMPLATE - OneKey- LSI	TE_TR_Template Main - LSI	TEMPLATE: One-Key pool interface. Used as additional tenant
9004	TEMPLATE MAIN - LSI	TE_TR_Template Main - LSI	TEMPLATE MAIN data for LSI (catalog values, data used in template - RELEASED!)
9005	TEMPLATE MAIN - CG	TE_TR_Template Main - LSI	TEMPLATE MAIN data for CG (catalog values, data used in template - RELEASED!)

Additional Tenant

M2_TenNo	Add.Tenant Name
9000	TEMPLATE MAIN - LSI&CG
9004	TEMPLATE MAIN - LSI

Example CG Project

Add additional tenant 9005 for CG projects.



Aurea CRM web – settings.xml (OP)

In the web package you find a sample file `settings_Example.xml` which includes all necessary template changes.

Please replace your `settings.xml` with the provided `settings_Example.xml` which is located in

`…\web\system\settings`. Also ensure that you provide the correct connection string in your new `settings.xml`.

The `template.dll` file has been added as a plugin in ISI, LSI and FSI:

```
        <!-- Template Plugins -->
        <PlugIn type="update.Template.Isi.PlugIn, update.Template.Isi" />
    </PlugIns>
</update.server>
```

Virtual TFI1, TPR1, TPR2 and TPR3 info areas have been added in the ISI `settings.xml`:

```
    <VirtualSchema>
        <!-- ISI-TEMPLATE Virtual Infoareas must start with "T..." ! -->
        <!-- Company Competitor FI -->
        <InfoArea infoAreaId='TFI1' physicalInfoAreaId='FI' name='Competitor' fieldId='167'
             fieldType='K' value='Competitor (BASE)' tenantNo='9000'/>

        <!-- Offer Types PR -->
        <InfoArea infoAreaId='TPR1' physicalInfoAreaId='PR' name='Service Contract Offer'
        fieldId='5029' fieldType='K' value='Service Contract Offer (BASE)' tenantNo='9000'/>
        <InfoArea infoAreaId='TPR2' physicalInfoAreaId='PR' name='Service Offer'
        fieldId='5029' fieldType='K' value='Service Offer (BASE)' tenantNo='9000'/>
        <InfoArea infoAreaId='TPR3' physicalInfoAreaId='PR' name='Service Report'
        fieldId='5029' fieldType='K' value='Service Report (BASE)' tenantNo='9000'/>

        <!-- CUSTOMER Virtual Infoareas must start with "V..." as described in the infoletter
        -->
        <!-- DEFINE your customer virtual infoareas here: e.g.: <InfoArea infoAreaId='V...'
        physicalInfoAreaId='' name='' fieldId='' fieldType='' value='' tenantNo=''/> -->
    </VirtualSchema>
```

Aurea CRM web – web.config (OP)

- The file …\web\web_Example.config includes all necessary changes for the ISI template.
- Rename file …\web\web_Example.config to web.config.

The te.bin folder has been added:

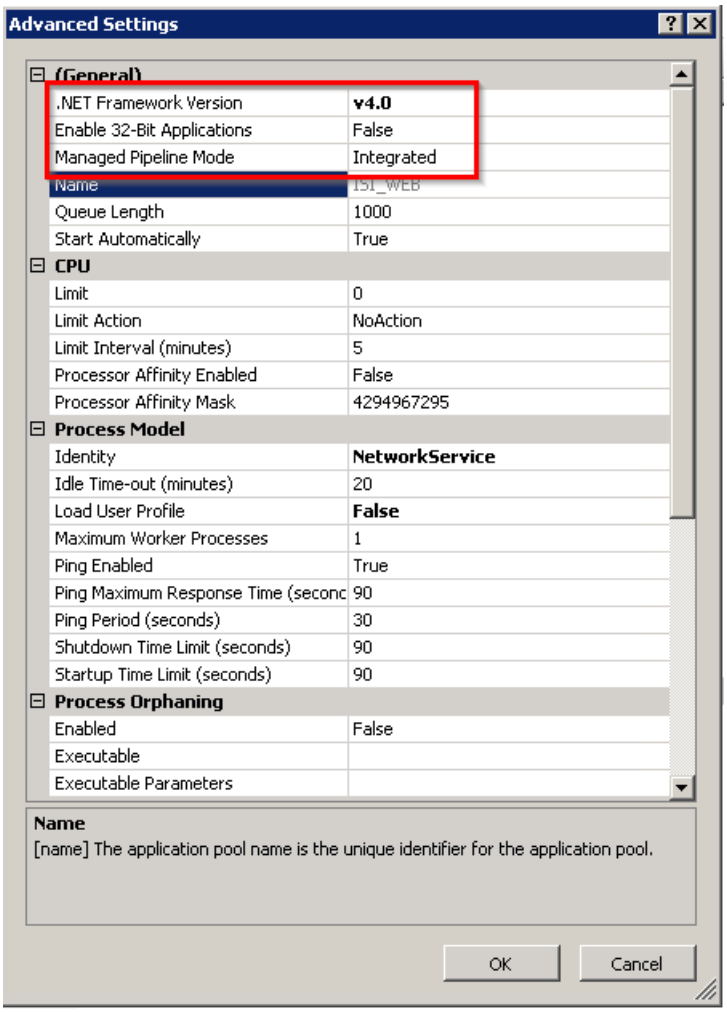
```
<runtime>
    <assemblyBinding xmlns="urn:schemas-microsoft-com:asm.v1">
        <probing privatePath="bin;te.bin;system"/>
    </assemblyBinding>
</runtime>
```

Aurea CRM web – custom-color.css (BS, OP: deploying the file)

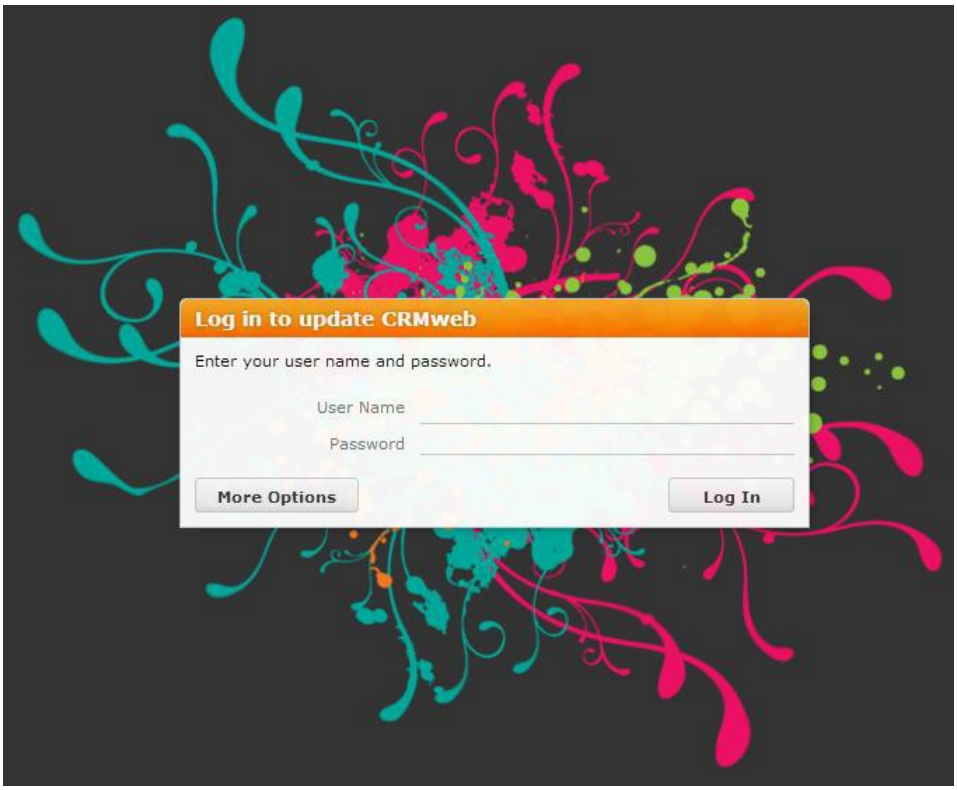
- With the file . . .\web\styles\te.base\custom-color_Example.css you can use your own color scheme for update.CRM web.
- Rename the file . . .\web\styles\te.base\custom-color_Example.css to custom-color.css.

Aurea CRM web – Application Pool Settings (OP)

Please be sure to configure your application pool like the following screenshot:

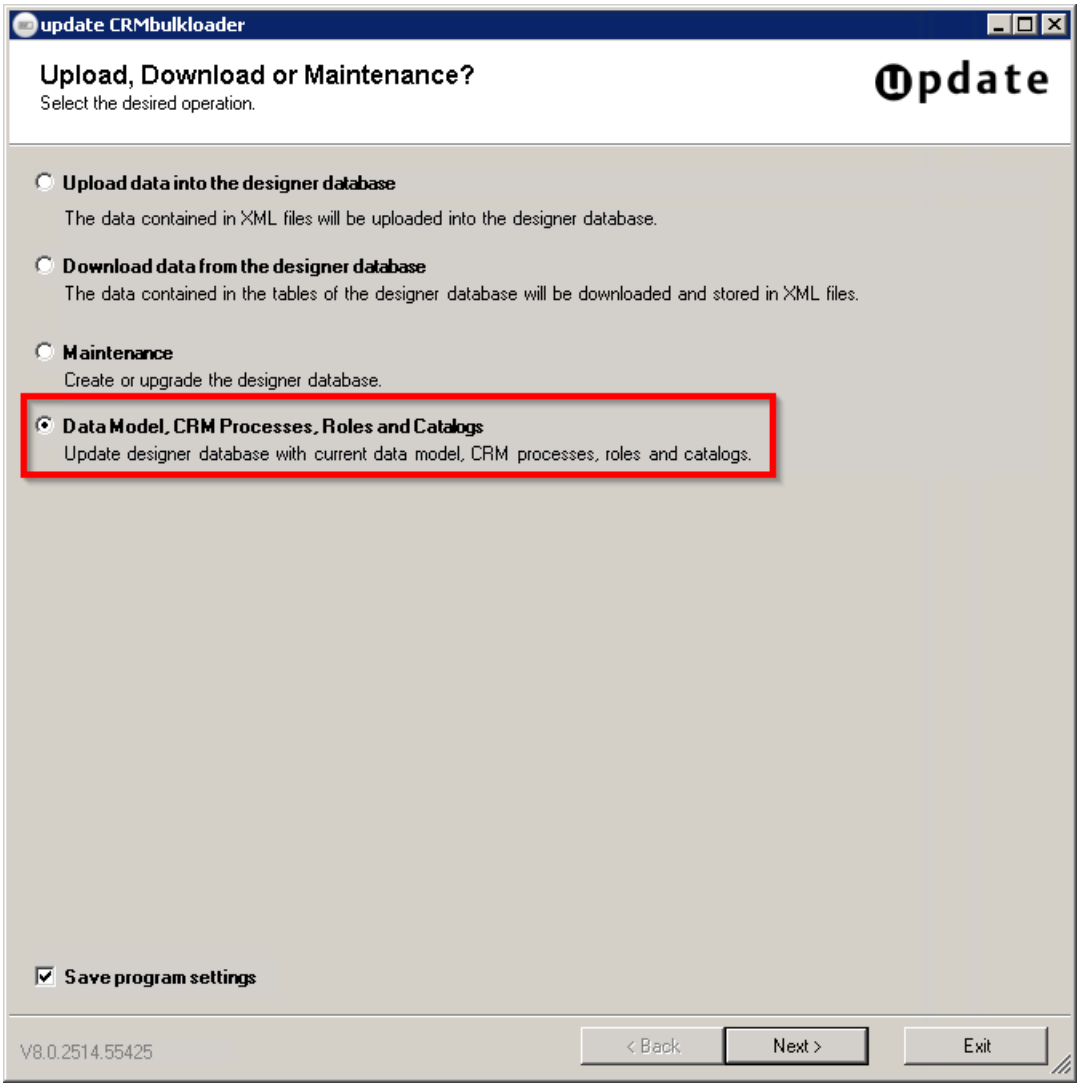


Now start the web. You should see the login screen for the user:

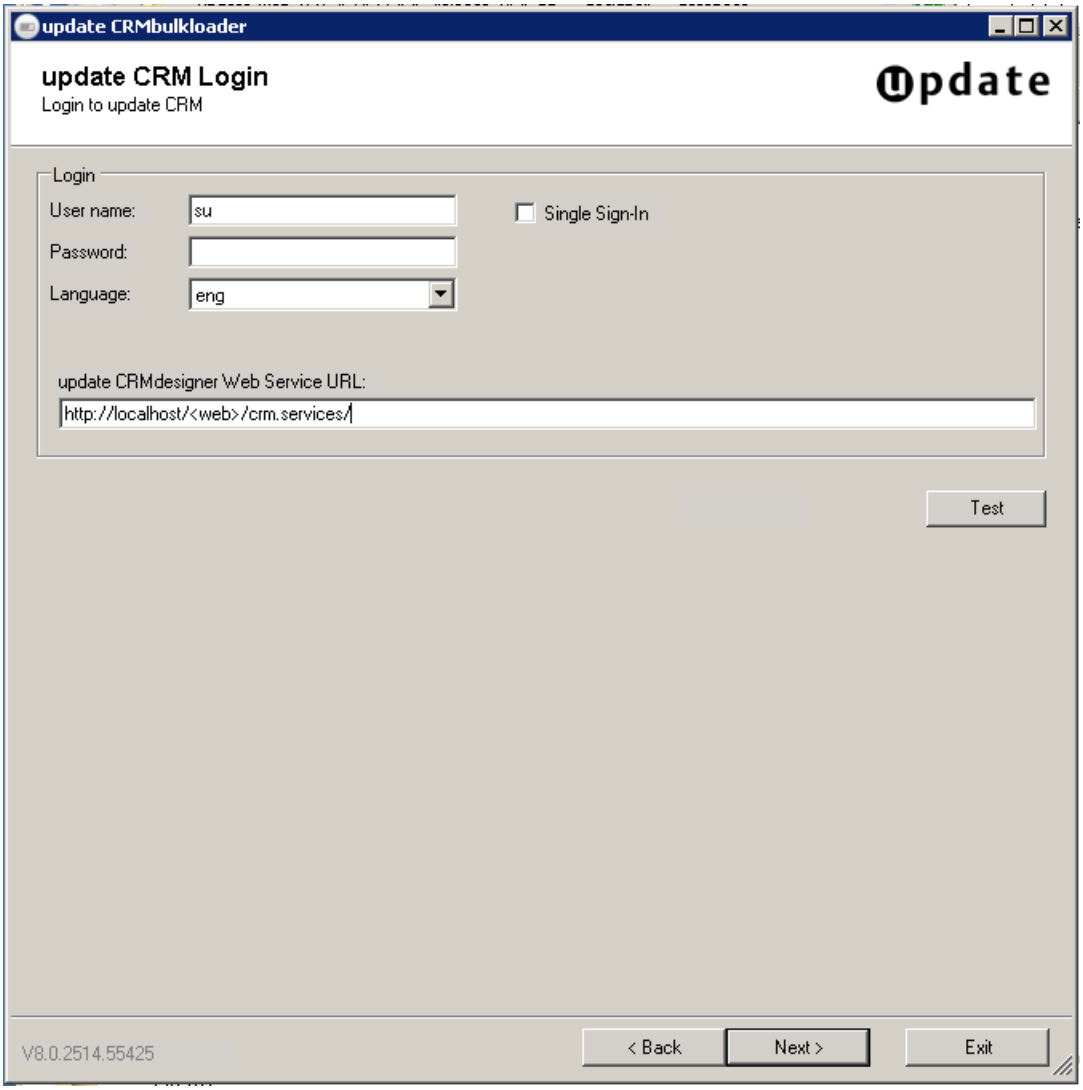


Aurea CRM designer (OP)

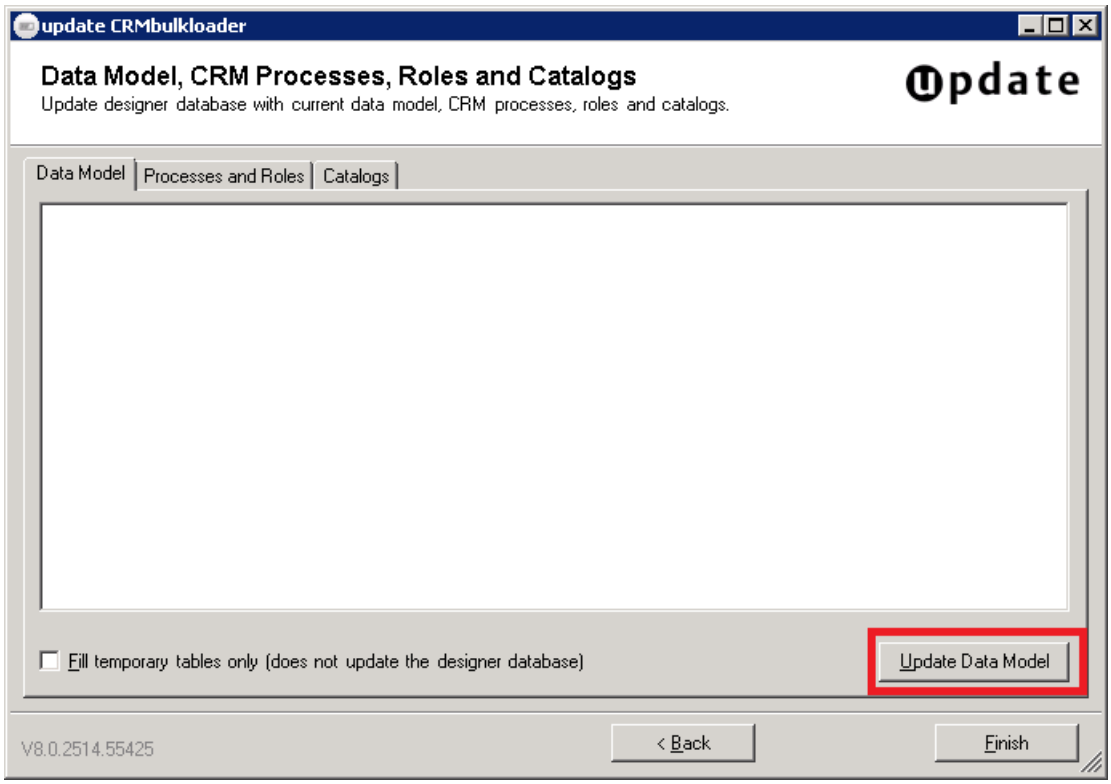
To synchronize the designer datamodel with the current CRM.core datamodel please start the update.CRM bulkloader located in …\update crm web\designer\database.



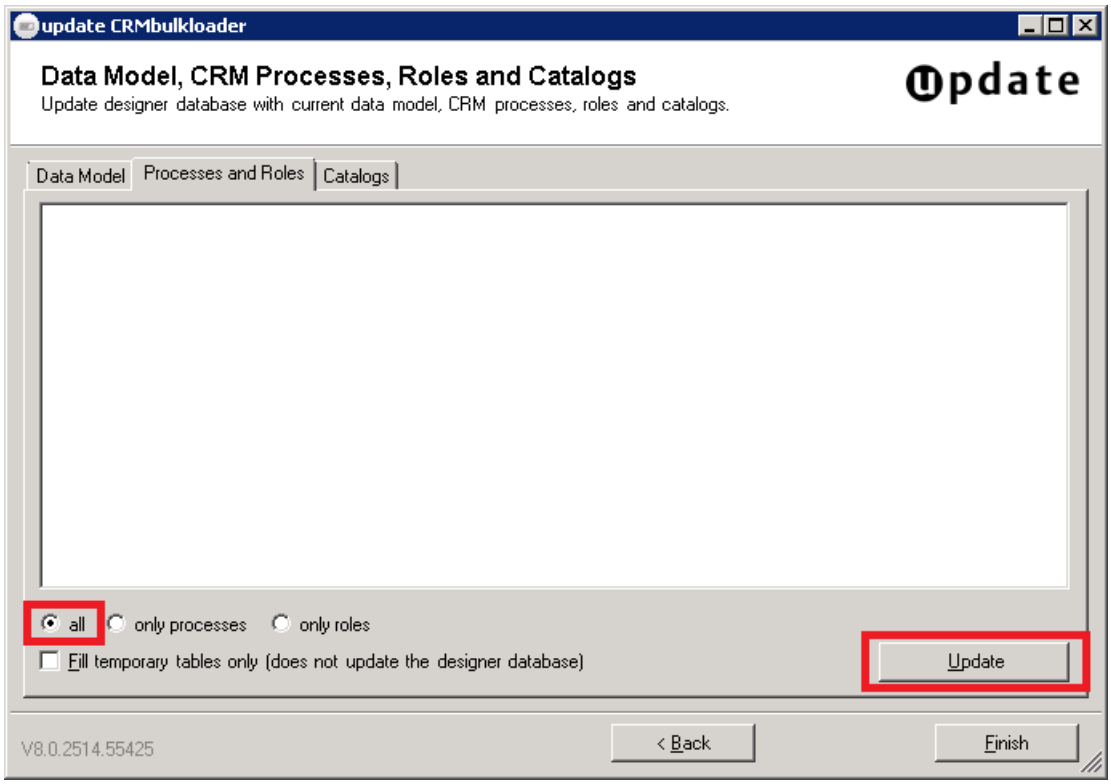
Please provide your SU user credentials and the address to your web service. In case you are using RAS, please provide your RAS login credentials. The language you select here is the language that the fields are displayed in the designer, e.g. if you select **eng**, then the fields in the Designer is displayed in English:



1. Click **Next**. The **Data Model, CRM Processes, Roles, and Catalogs** dialog displays.



2. Select the **Data Model** tab and click **Update Data Model**.
3. Select the **Processes and Roles** tab. Check all radio buttons.



4. Click **Update**.

Aurea CRM designer – Languages (BS)

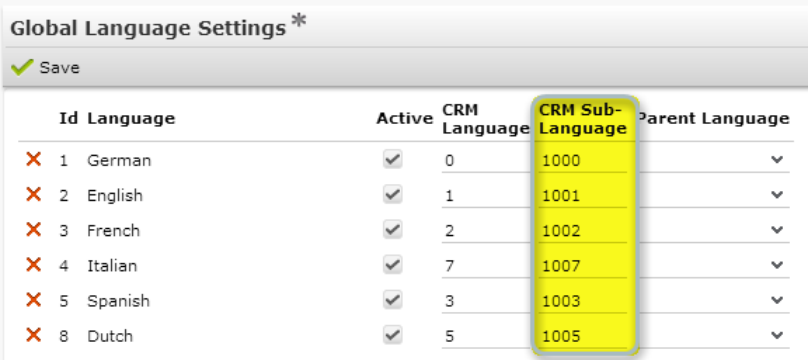
As the CRM sub-language is not transported with the cockpit package and is filled with ‘0’, please insert the corresponding CU language which is used in the CRM sub-language as shown below.

- **ISI:**

Id	Language	Active	CRM Language	CRM Sub-Language	Parent Language
1	German	✓	0	1000	
2	English	✓	1	1001	
3	Dutch	✓	5	1005	
4	French	✓	2	1002	
5	Czech	✓	8	1008	
6	Hungarian	✓	9	1009	
7	Polish	✓	11	1011	
8	Spanish	✓	3	1003	
9	Croatian	✓	20	1020	
10	Danish	✓	6	1006	
11	Finnish		17	1017	
12	Italian	✓	7	1007	
13	Norwegian		18	1018	
14	Portuguese		4	1004	
15	Romanian	✓	22	1022	
16	Russian	✓	15	1015	
17	Slovak	✓	10	1010	
18	Slovenian	✓	14	1014	
19	Swedish	✓	16	1016	
20	Chinese	✓	24	1024	
21	Japanese	✓	23	1023	
22	Bulgarian	✓	26	1026	
23	Greek		12	1012	
24	Korean	✓	25	1025	
25	Serbian		21	1021	
26	Turkish		19	1019	

- **LSI:**

  For LSI projects you have to enter the **CU_Language number (1000)** as **CRM sub-language** in the designer's **Global Language Settings**.



- **CG:**

  For CG projects you have to enter the **CU_Language number (1000)** as **CRM sub-language** in designer's **Global Language Settings** into the CG languages. The parent language doesn't change.

Global Language Settings *

Save

	Id	Language	Active	CRM Language	CRM Sub-Language	Parent Language
✕	1	German	☑	0	100	
✕	2	English	☑	1	101	
✕	3	French	☑	2	102	
✕	4	Italian	☑	7	107	
✕	5	Spanish	☑	3	103	
✕	8	Dutch	☑	5	105	
✕	9	Czech	☐	8	0	
✕	10	Hungarian	☐	9	0	
✕	11	Polish	☐	11	0	
✕	12	Croatian	☐	20	0	
✕	13	Danish	☐	6	0	
✕	14	Finnish	☐	17	0	
✕	15	Norwegian	☐	18	0	
✕	16	Portuguese	☐	4	0	
✕	17	Romanian	☐	22	0	
✕	18	Russian	☐	15	0	
✕	19	Slovak	☐	10	0	
✕	20	Slovenian	☐	14	0	
✕	21	Swedish	☐	16	0	
✕	22	Chinese	☐	24	0	
✕	23	Japanese	☐	23	0	
✕	24	German_CG	☑	0	1000	German
✕	25	English_CG	☑	1	1001	English
✕	26	French_CG	☑	2	1002	French
✕	27	Italian_CG	☑	7	1007	Italian
✕	28	Spanish_CG	☑	3	1003	Spanish

- **FSI:**

Global Language Settings *

Save

	Id	Language	Active	CRM Language	CRM Sub-Language	Parent Language
✕	1	German	☑	0	1000	
✕	2	English	☑	1	1001	
✕	3	Czech	☑	8	1008	
✕	4	Dutch	☑	5	1005	
✕	5	Spanish	☑	3	1003	
✕	6	Italian	☑	7	1007	
✕	7	Danish	☑	6	1006	
✕	8	French	☑	2	1002	
✕	9	Greek	☑	12	1012	
✕	10	Romanian	☑	22	1022	
✕	11	Slovak	☑	10	1010	
✕	12	Polish	☑	11	1011	
✕	13	Hungarian	☑	9	1009	
✕	14	Japanese	☑	23	1023	
✕	15	Bulgarian	☑	26	1026	
✕	16	Chinese	☑	24	1024	
✕	17	Croatian	☑	20	1020	
✕	18	Finnish	☑	17	1017	
✕	19	Korean	☑	25	1025	
✕	20	Norwegian	☑	18	1018	
✕	21	Portuguese	☑	4	1004	
✕	22	Russian	☑	15	1015	
✕	23	Serbian	☑	21	1021	
✕	24	Slovenian	☑	14	1014	
✕	25	Swedish	☑	16	1016	
✕	26	Turkish	☑	19	1019	
+		New language name	☑			

Congratulations, you have successfully installed the template!

Aurea CRM designer – Customer Configurations (BS)

Starting from version 6 of the template, we are not delivering the customer configurations anymore. Please make sure that you create these configurations and customize them. The configurations for the respective verticals should be named are listed below:

ISI:

- CU_Customer (child if TE_ISI)
- CU_ISI_TABLET (child of TE_ISI_TABLET)

FSI:

- CU_Customer (child of TE_FSI)

➔ Congratulations, you have successfully installed the template!

Additional Installations

Learn about the additional configuration for CRM.pad.

CRM.pad Installation

CRM.pad template configurations are only available for the ISI and LSI template, see Supported Versions on page 7 section to find the template version you need. All necessary configurations are imported, when you import the most recent template package. The following configurations are included:

- ISI template:
  - TE_ISI_TABLET
- LSI template
  - TE_LSI_TABLE
  - TE_CG_TABLET

Please make sure that a current update.tablet configuration is imported in your designer. The ISI template CRM.pad is available in these languages:

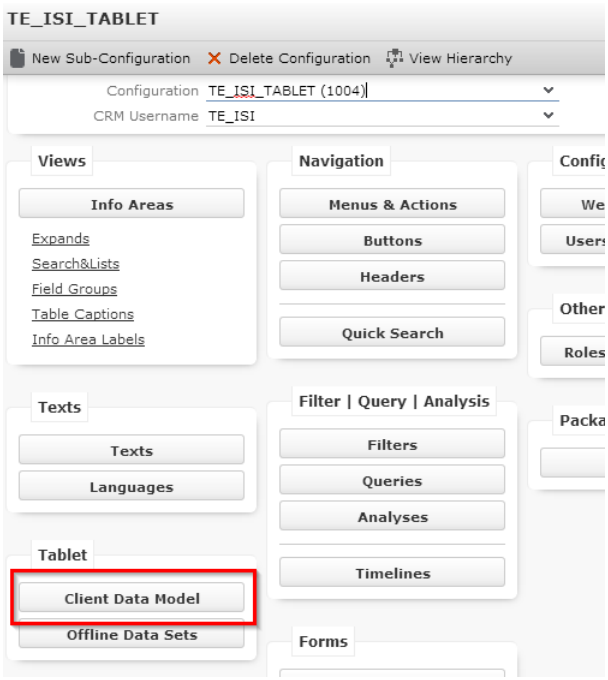
- English
- German
- Dutch
- French
- Polish
- Chinese

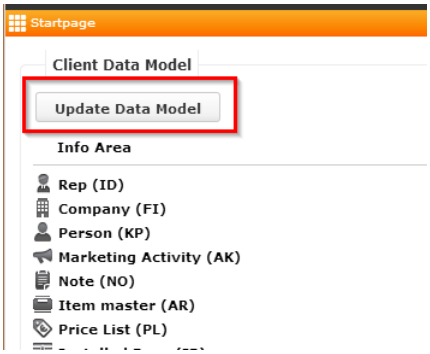
The LSI template CRM.pad is available in these languages:

- English
- German
- Dutch
- French
- Chinese

Please make sure that your desired languages are set to active in designer.

To complete the template installation of the CRM.pad please go to designer, select ‘Client Data Model’ and update the data model:





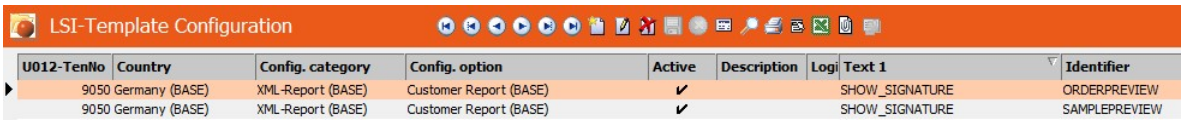
Please also have a look at the offline datasets to make sure that everything that you need is correctly synchronized! If you follow the installation guide for a Template Upgrade on page 39, the template CRM.pad configuration is also updated.

Installation and Upgrade information for LSI CRM.pad version 5 (BS)

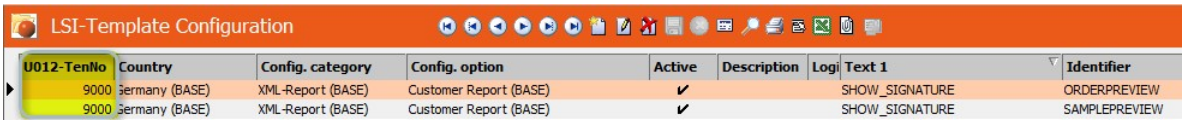
Please change the tenant for 2 LSI-Template Configuration records. The records with Config. Category: “XML-Report (BASE)” and Config. Option: “Customer Report (BASE)” and Text 1: SHOW_SIGNATURE have to be set to tenant 9000 manually.

Those configuration records with the correct tenant are needed for the feature “Signature Box in CRM.pad reports”. Otherwise you cannot see this feature.

Before:



After:



Addon Products (connectLive, Exchange connector SE, interface) (OP)

All settings files for addon products are delivered with the template package. You can find settings and example files for those products in the `te.addon` folder of your template. If you followed this installation guide you can find this folder in your web installation folder: `C:\upddate.CRM\update.CRM web BTB`.

CRM.server (BS: rep and settings, OP: create service)

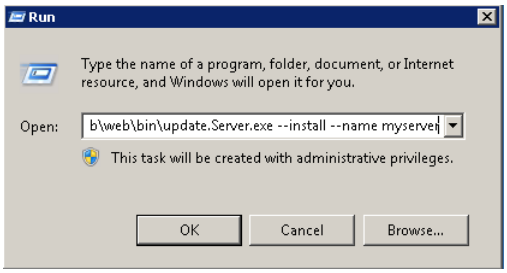
Create a rep for the update.CRM server or use the deliver rep ‘u8server’. The rep must have login rights for “server”:

The rep must have the correct role to be able to create eg. MA, AF. Now you need to enter your server user’s credentials in the users.xml: `.. \web\system\settings\users.xml`.

```
<User type="Server">
  <Name>U8SERVER</Name>
  <Password></Password>
</User>
</Users>
```

Now register the service on the application server using the update.Server.exe in the …`\web\bin` folder.

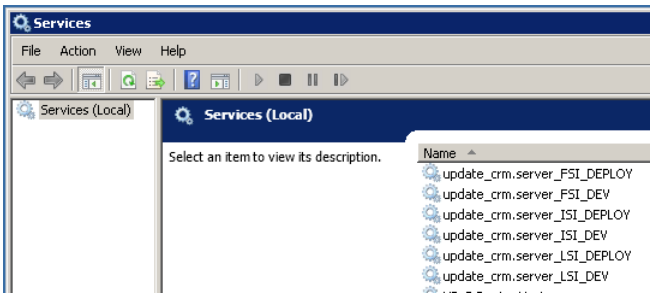
```
…\web\bin\ update.Server.exe --install --name "<SERVICENAME>
```



To remove a service enter the following command:

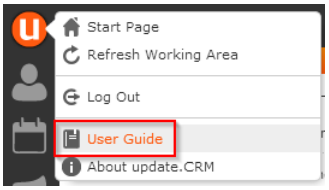
`…\web\bin\update.Server.exe --uninstall --name "<SERVICENAME>`

See the started service in the list.



For more information, see *Aurea CRM.core Administrator Guide*.

Template User Guide (BS)



There is an additional template-specific user guide available.

Please visit https://support.aurea.com for an up-to-date package.

Download the ‘Online Help’ for your template and copy it into the folder `…\web\web\help` and overwrite all files.

Template Upgrade

Learn about the prerequisites for template upgrade and other upgrade information.

Prerequisites (OP)

The template upgrade follows the same steps as the initial import.

Note: Please make sure that you turned off all IIS application pools and services (CRM.server, Connector) associated with the application you want to upgrade.

Important: Upgrade with an Installed Hotfix (OP)

In case you have installed these hotfix versions:

- TE ISI Release 8.1.2.172 Hotfix
- TE LSI Release 8.1.2.209 Hotfix

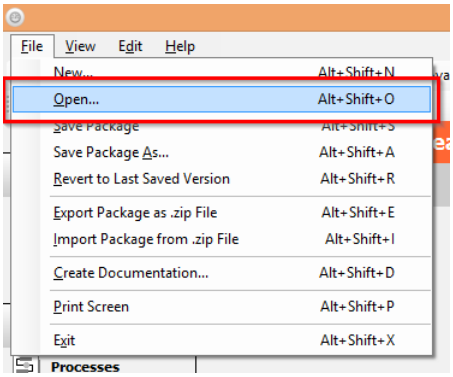
You have to delete the following catalog maintenance record (KW) manually in your database.

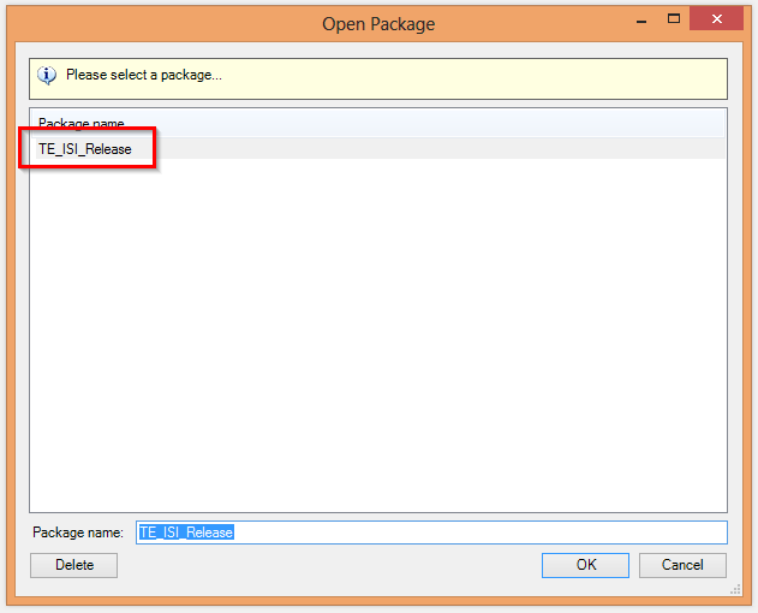
- LSI: External Key (field.id 22) is: 42958262947270 AND Modification (field.id 3) == empty
- ISI: External Key (field.id 22) is: 42953967931787 AND Modification (field.id 3) == empty

Note: The hotfix version was imported by cockpit with importing the catalog maintenance records. This maintenance included a dummy record with the highest external key. This behavior is already fixed in newer cockpit versions. That's why it only occurred in the hotfix versions.

Cockpit Import (OP)

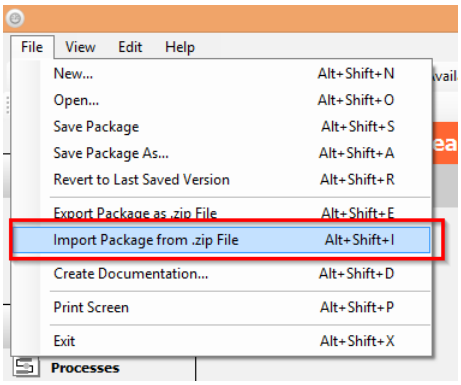
Be sure to open the `TE_<vertical>_Release` package in cockpit.



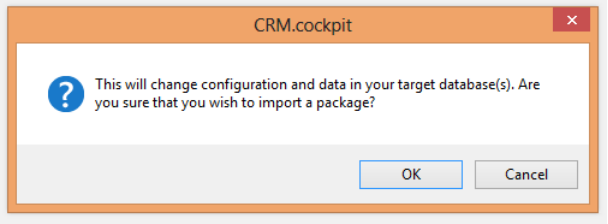


Now select "**Import Package from .zip File**".

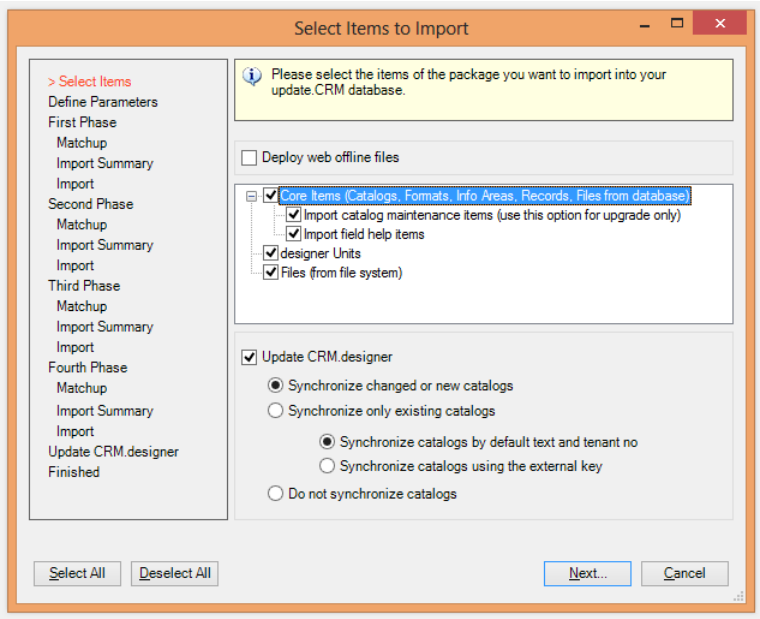
Note: The template package required for installation or upgrade is found inside the TE_<VERTICAL>_<Version>.zip. Ensure that you unzip the above zip file and select the TE_<VERTICAL>_package_<Version>.zip package to import.



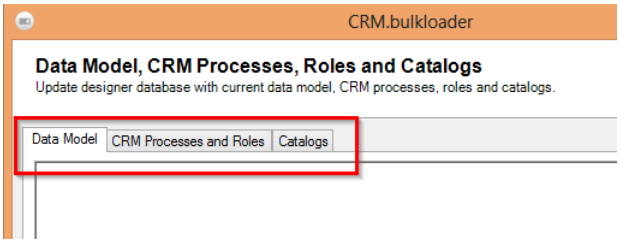
Now select the template package and click **OK** in the following prompt.



Be sure to check all items in the following screen, and be sure to check '**Import catalog maintenance items**'.



The '**Update CRM.designer**' option uses the same functionality as the **bulkloader**. By enabling this option cockpit automatically updates the CRM.designer database with the current datamodel, catalogs, CRM processes (R4) and roles (R2). You can also choose which catalogs you want to synchronize (**new or changed catalogs**, **sync only catalogs** which are already in the designer or **sync no catalogs**). So you can choose if you want cockpit to do it, or manually do it later using CRM.bulkloader.

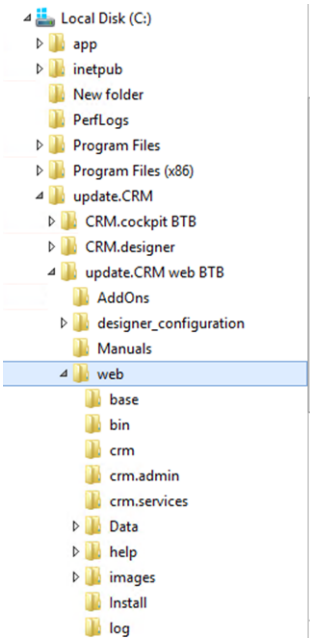


Now you need to select the appropriate destinations for the following parameter paths, these parameters contain files which are required by the template. The `$WEB` parameter is mandatory, however you can omit the `$TABLET` and `$ADDON` parameters, if you do not want to use these products. You can later import the cockpit package again and only import the missing parameters if you need these files (make sure to only check the box 'Files (from file system)' in the previous step):

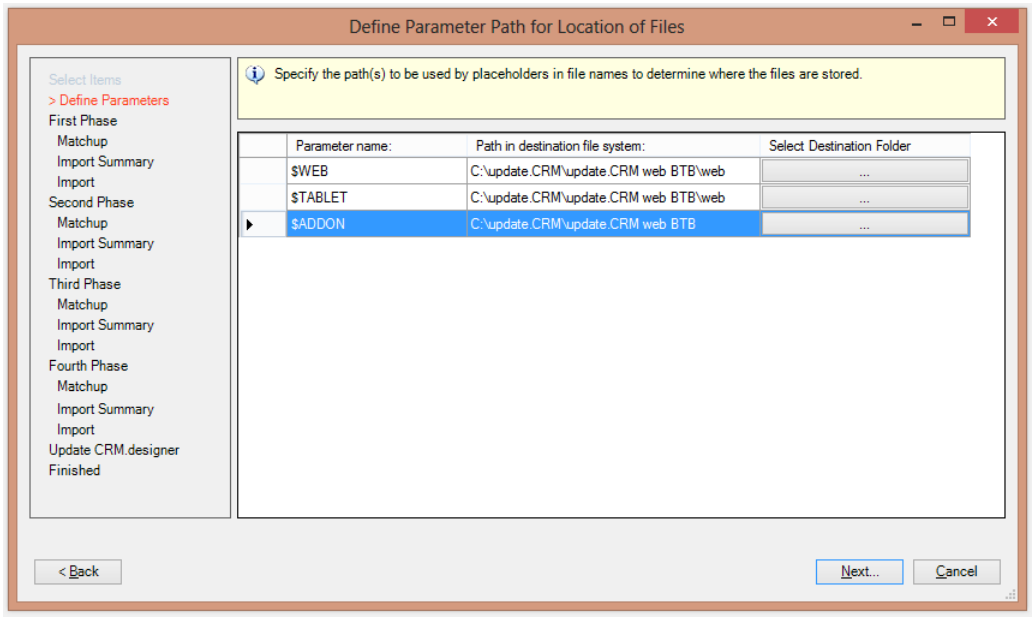
`$WEB`: This parameter contains all template files which are needed for Aurea CRM, use the web folder, inside your installation directory, e.g. `C:\update.CRM\update.CRM web BTB\web`.

`$TABLET`: This parameter contains the tablet resources (images) which are required for CRM.pad. The files is extracted to the standard `tabletResources` folder. Select therefore the same folder that is used for the `$WEB` parameter.

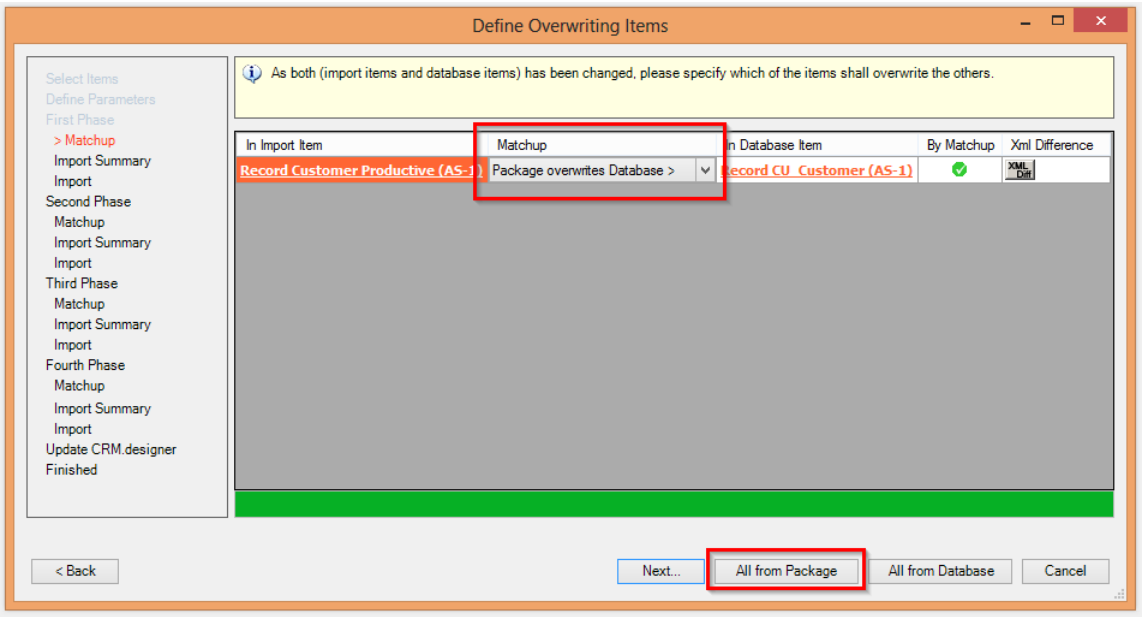
`$ADDON`: This parameter contains all settings files which are needed for several add-on products, such as interface or connector. You can place these wherever you want, you need to copy and edit these files before you use them with the product. E.g. select your installation directory, `C:\update.CRM\update.CRM web BTB`.



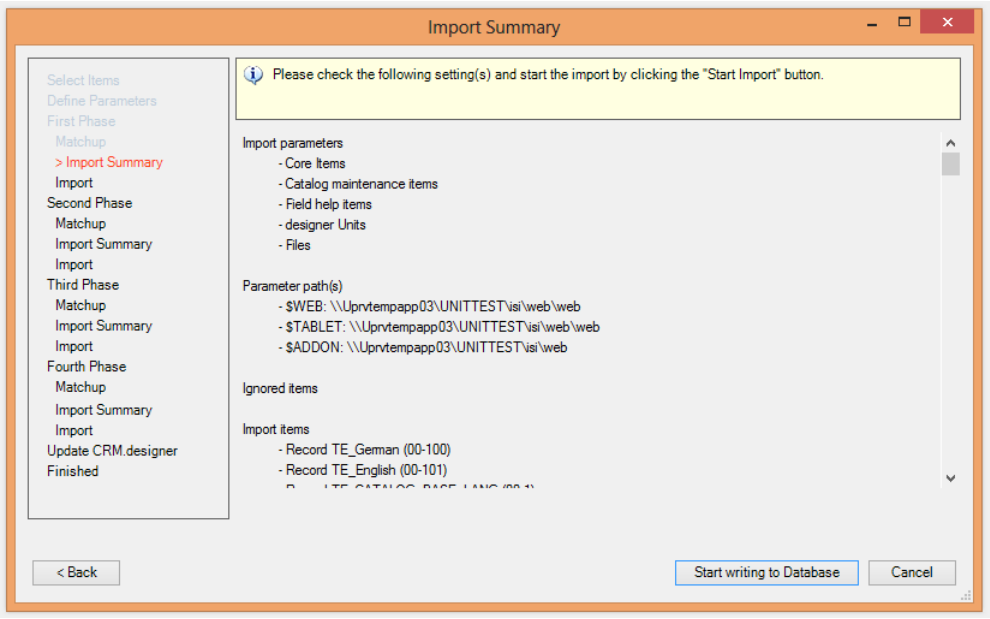
If the button with the three dots is not visible, use the scrollbar at the bottom of the window to scroll to the right or make the window bigger in the bottom right corner. You can also paste your destination path into the second column.



Now the matchup process starts. You should always click on "**All from Package**" if you are importing a template. Then, click on "**Next**". This matchup process could start two more times depending on what you configured previously. Be sure to select "**All from Package**" every time the matchup is started.

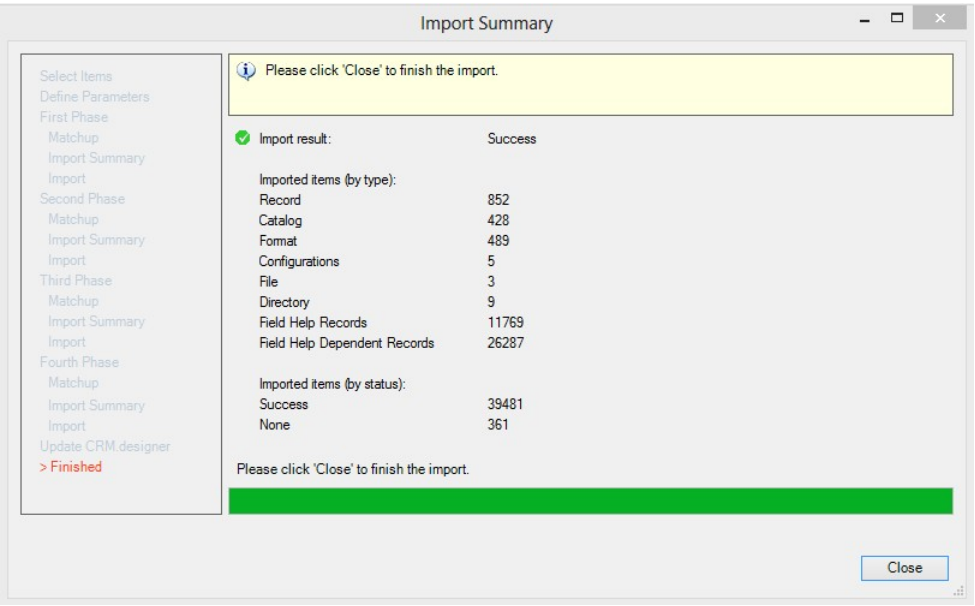


You can now see an import summary. The template is imported after you clicked on "**Start writing to Database**".



The matchup process then restarts. Be sure to check "**All from Package**"! It is also possible that an empty Matchup window is opened and closed after a few seconds without user interaction. This is intentional as the matchup process did not find any items which were altered in this phase.

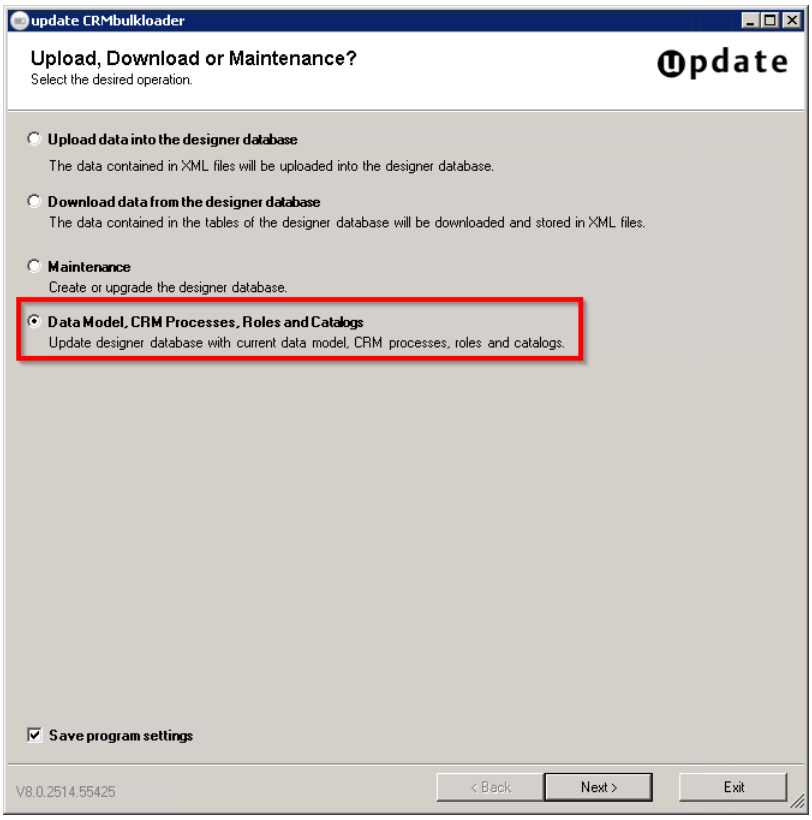
A message should be displayed when the import has finished successfully.



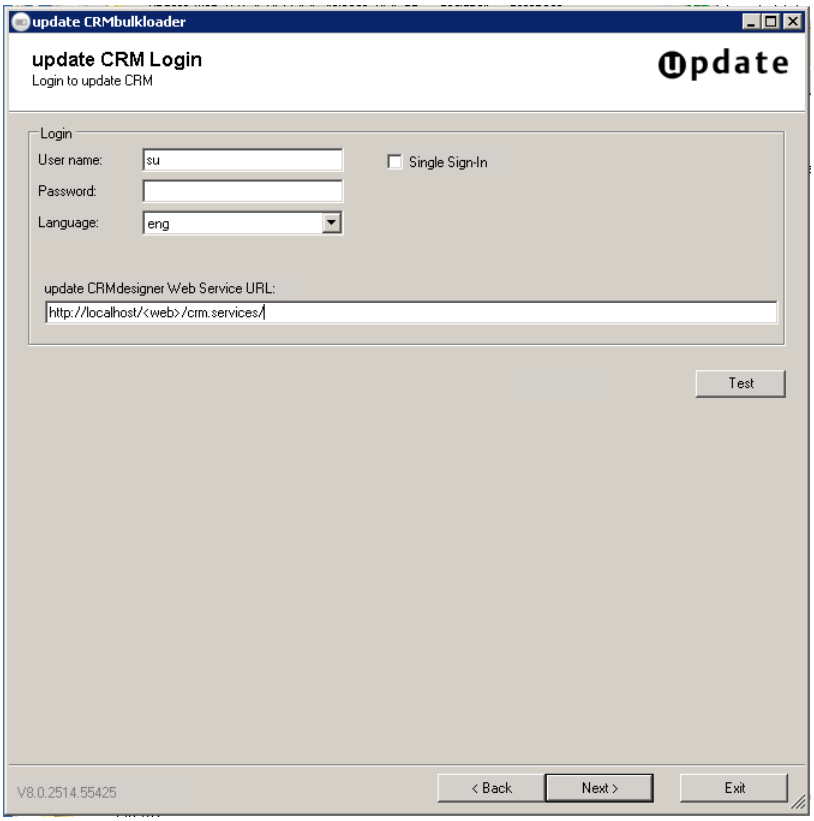
Also, remember to change the `web.config` and `settings.xml`.

Important: The logins and passwords remain the same after the upgrade.

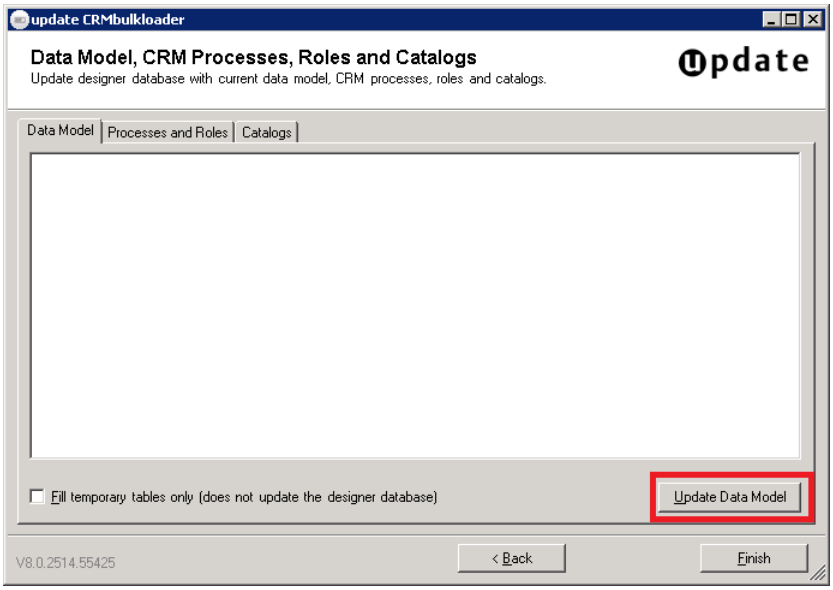
To synchronize the designer and windows database please start the Aurea CRM **bulkloader** located in …`\update crm web\designer\database`.



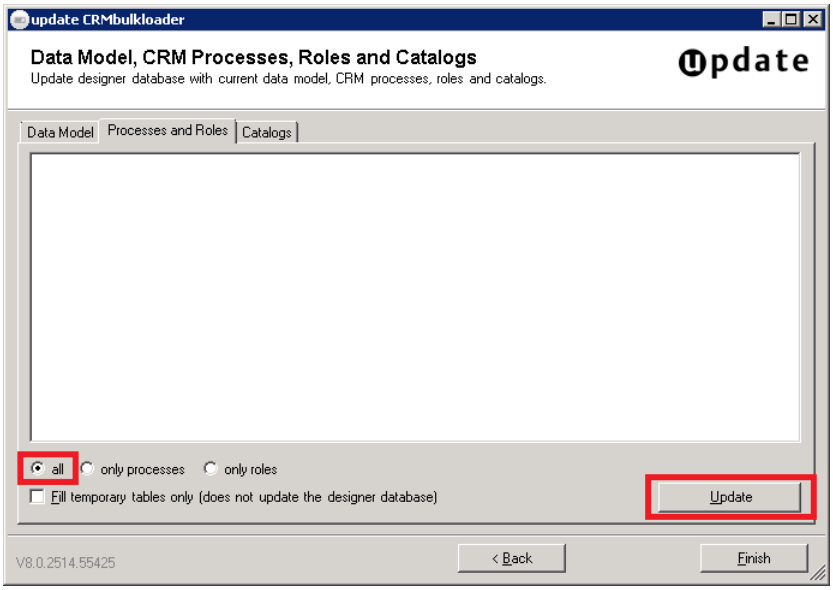
Provide your SU credentials and the address of your web service. In case you are using RAS, provide your RAS login credentials. The language you select here is the language that the fields are displayed in the designer, e.g. if you select "**eng**" then the fields in designer is displayed in English:



On the first tab, please click on **Update Data Model**:



On the second tab, please check **all** and then click **Update**:


update CRMbulkloader
Data Model, CRM Processes, Roles and Catalogs
Update designer database with current data model, CRM processes, roles and catalogs.
Update
Data Model
Processes and Roles
Catalogs
all
only processes
only roles
Fill temporary tables only (does not update the designer database)
Update
V8.0.2514.55425
< Back
Finish

Upgrade information for ISI Version 2 (BS)

- **ABC Field FI/OJ/Y1:**
  - FI:

    We are now using the ABC FI/35 field instead of ABC FI/5002, as this is the standard product field. This field is automatically filled by the portfolio. The field is read-only and can only be filled via the portfolio.

    Note: The old field is renamed to “-x-“. Please remove the old field from the masks if you copied the template masks to your configuration.

  - OJ:

    We are now using the ABC OJ/21 field instead of ABC OJ/5022, as this is the standard product field. This field is automatically filled by the portfolio. The field is read-only and can only be filled via the portfolio.

    Note: The old field is renamed to “-x-“. Please remove the old field from the masks if you copied the template masks to your configuration.

  - Y1:

    We are now using the ABC Y1/17 field instead of ABC Y1/5004 as this is the standard product field. This field is automatically filled by the portfolio. The field is read-only and can only be filled via the portfolio.

    Note: The old field is renamed to “-x-“. Please remove the old field from the masks if you copied the template masks to your configuration.

- **PR Status Field:**

  There is a new Status PR/5045 field which is used in the service reports area. This field is read-only and can only be changed using the buttons in the mask. The Status PR/8 and Stage PR/9 fields have been removed and are not relevant for service reports anymore.

  Attention: Please remove the old field from the masks if you copied the template masks to your configuration.

Upgrade Information for ISI Version 3 (BS)

- **Company Type Field – Virtual Info Area (TFI1)**

  In version 1 and version 2 we used field 167 as company type field. In version 3 we are using field 28 (array field).

  Due to the fact that we are using the array functionality now, we created a new field (FI, 5031) which is now used as a separation of the virtual info area (TFI1).

settings.xml v2:

```
<VirtualSchema>
    <!-- ISI-TEMPLATE Virtual Infoareas must start with "T..." ! -->
    <!-- Company Competitor FI -->
    <InfoArea infoAreaId='TFI1' physicalInfoAreaId='FI' name='Competitor' fieldId='167'     fieldType='K' value='Competitor (BASE)' tenantNo='9000'/>
```

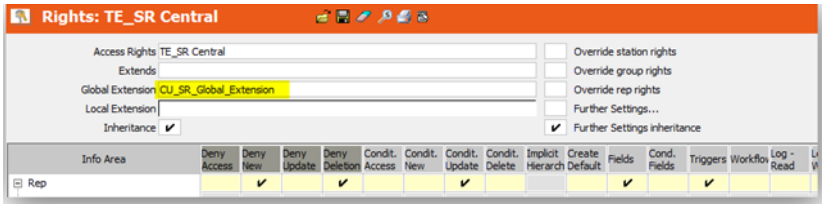
settings.xml v3:

```
<VirtualSchema>
    <!-- ISI-TEMPLATE Virtual Infoareas must start with "T..." ! -->
    <!-- Company Competitor FI -->
    <InfoArea infoAreaId='TFI1' physicalInfoAreaId='FI' name='Competitor' fieldId='5031'    fieldType='K' value='Competitor (BASE)' tenantNo='9000'/>
```

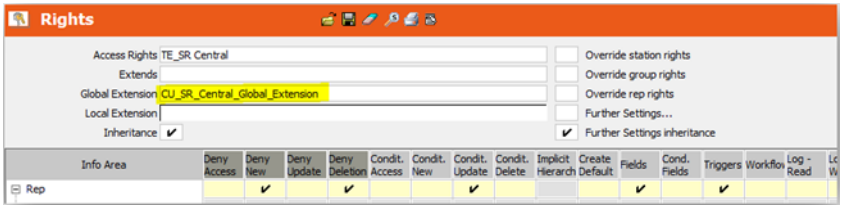
- **Global Extension of the Station Right**

We’ve changed the name of the global extension of the station right from “CU_SR_Global_Extension” to “CU_SR_Central_Global_Extension” to fit the name of the global extension of update.seven.

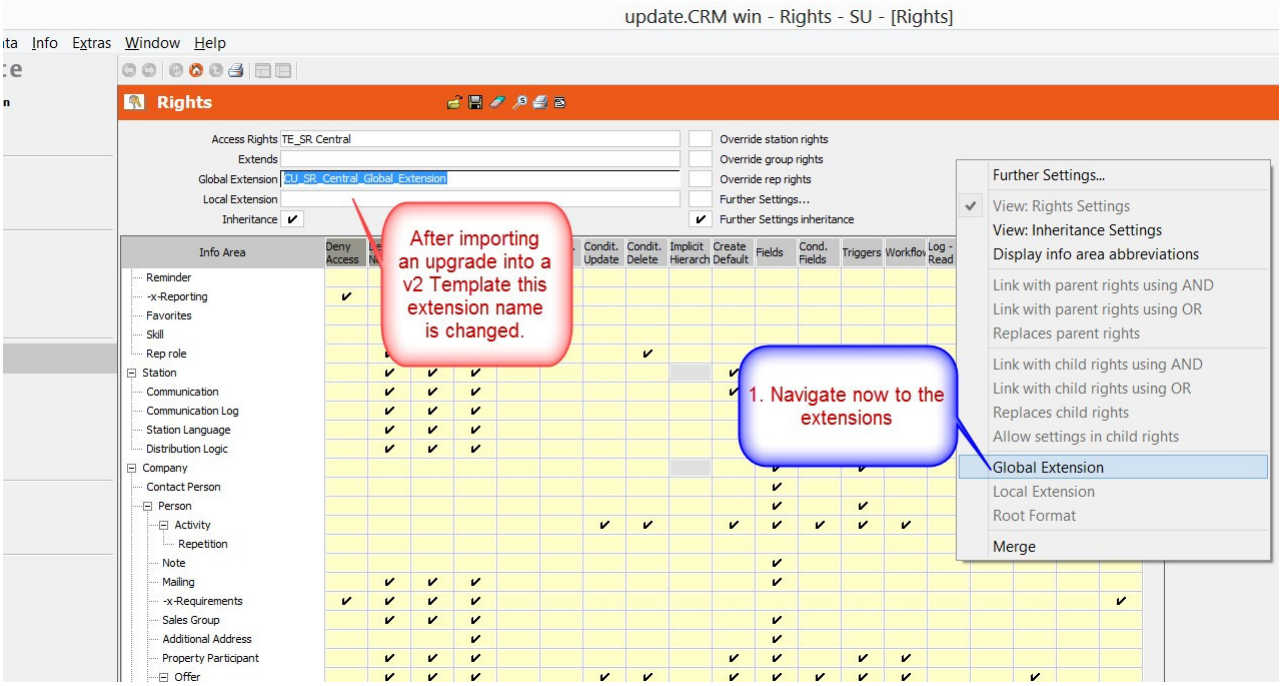
- Station right v2:

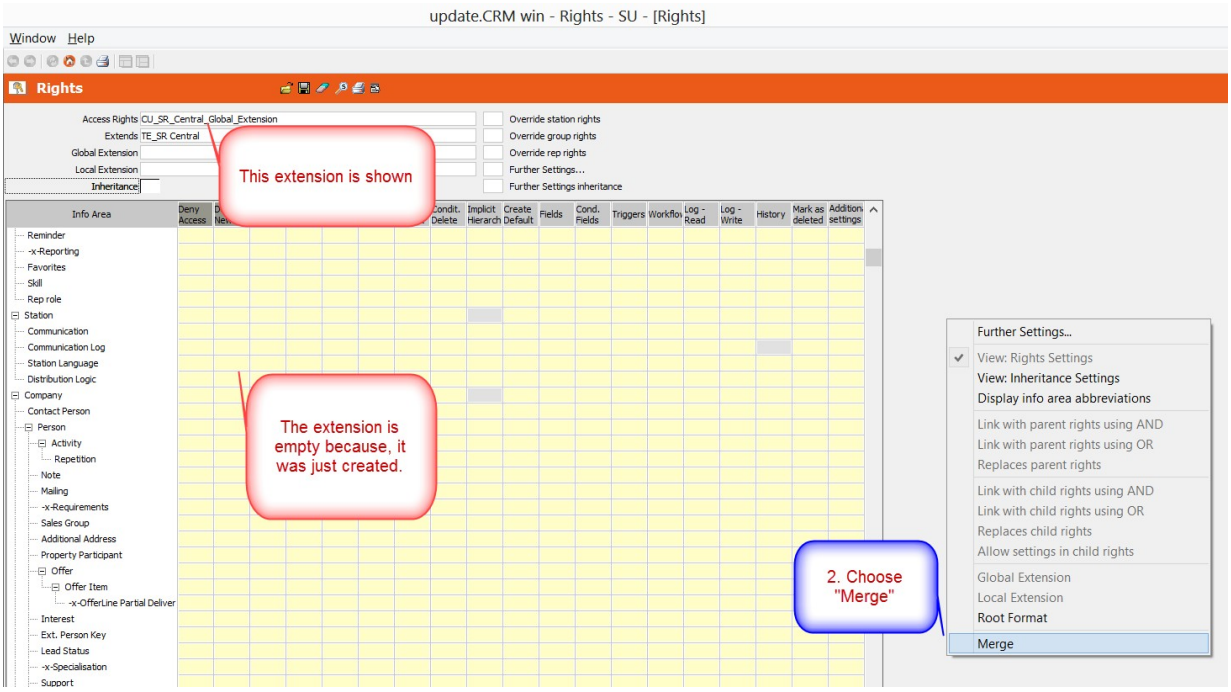


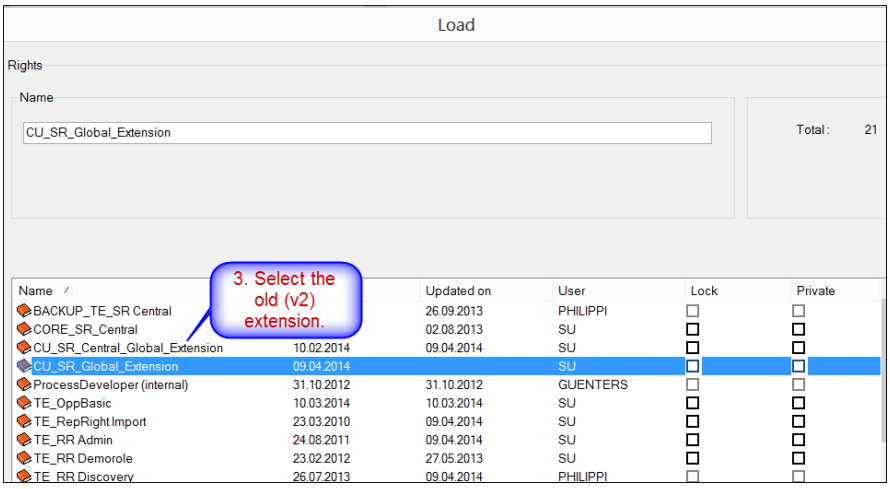
- Station right v3:

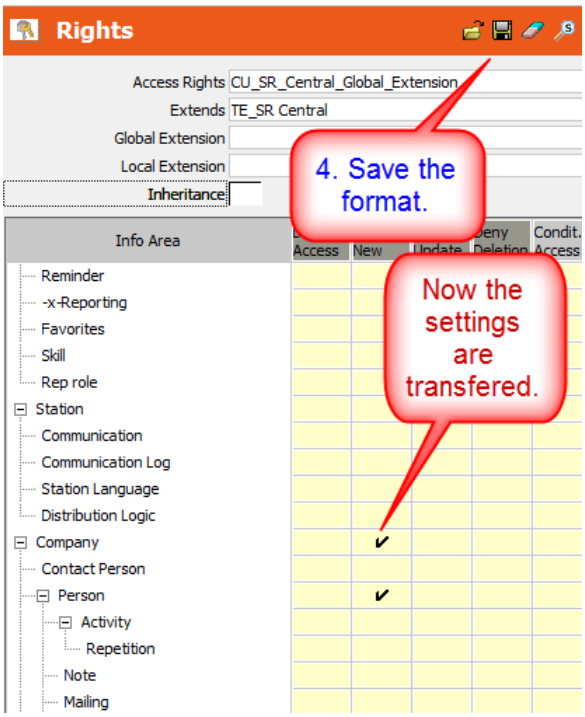


To merge the old (v2) global extension with the new global extension do the following:




update.CRM win - Rights - SU - [Rights]
Window Help
Rights
Access Rights CU_SR_Central_Global_Extension
Extends TE_SR Central
Global Extension
Local Extension
Inheritance
Override station rights
Override group rights
Override rep rights
Further Settings...
Further Settings inheritance
This extension is shown
The extension is empty because, it was just created.
2. Choose "Merge"
Further Settings...
View: Rights Settings
View: Inheritance Settings
Display info area abbreviations
Link with parent rights using AND
Link with parent rights using OR
Replaces parent rights
Link with child rights using AND
Link with child rights using OR
Replaces child rights
Allow settings in child rights
Global Extension
Local Extension
Root Format
Merge


Load
Rights
Name
CU_SR_Global_Extension
Total : 21
3. Select the old (v2) extension.
Name
Updated on
User
Lock
Private
BACKUP_TE_SR Central 26.09.2013 PHILIPPI
CORE_SR_Central 02.08.2013 SU
CU_SR_Central_Global_Extension 10.02.2014 09.04.2014 SU
CU_SR_Global_Extension 09.04.2014 SU
ProcessDeveloper (internal) 31.10.2012 31.10.2012 GUENTERS
TE_OppBasic 10.03.2014 10.03.2014 SU
TE_RepRight Import 23.03.2010 09.04.2014 SU
TE_RR Admin 24.08.2011 09.04.2014 SU
TE_RR Demorole 23.02.2012 27.05.2013 SU
TE_RR Discovery 26.07.2013 09.04.2014 PHILIPPI



Upgrade Information for ISI Version 4 (BS)

For a list of changed designer units, see the Appendix chapter Changed Designer Units for ISI Version 4 on page 95.

- **New Relationship Charts**

  From version 1 - version 3 we used fusion charts to display the relationship charts of companies and persons. In version 4 we are using a feature which comes with the standard product. Therefore, we replaced the old buttons and the old menu action with new ones.

Old item	New item
TE_FI_RelationshipDiagram (button)	TE_FI_RelationshipDiagram_v2 (button)
TE_KP_RelationshipDiagram (button)	TE_KP_RelationshipDiagram_v2(button)
TE_A_FI_RelationshipDiagram(context menu action)	TE_A_FI_RelationshipDiagram_v2 (context menu action)

  The old items still exist, and can be reactivated.

- **New Variable Definition**

  With version 4 we are delivering variable values (which are used for some processes) without a station number (see chapter Aurea CRM win – Variables (Z5/Z6) (BS)).

Note: The Template variables is only updated to not include the station number if you did not change the variable as the upgrade should never change customized settings.

- **Deactivated Template Processes**

  We are delivering a lot of CRM processes with the template.

  The following processes are deactivated by default in version 4 and higher:

Process Name	Process ID (Tree)
QlikView	1.4.7.400
Scura CLM	1.400.2
GIS (Bing Maps)	1.5.2.5.2
Expenses	1.4.10 | 1.4.10.400
Property Matchup	1.2.401
Lead Management	1.3.6
Social Inbox	1.4.6.3.1
Social Ticket Management	1.1.1.1.19 | 1.1.1.1.20
Social Product (eg. Idea Management)	1.6
Yammer	1.400.3

- **New Corporate Currency Fields**

  With version 4 we are using special currency fields for reports and analyses.

  Every report/analysis using the following info areas has been changed: Y1, Y5, PR, AP, AU, UP, OJ, and PO. The following fields have been replaced:

Infoarea	Standard Field	New Corporate Currency Field
Y1	145	5046
Y1	147	5047
Y5	6	5000
Y5	7	5001

Infoarea	Standard Field	New Corporate Currency Field
PR	13	5046
PR	167	5047
AP	19	5026
AP	112	5027
AU	11	5006
AU	140	5007
UP	17	5001
UP	87	5002
OJ	26	5038
PO	5	5001
PO	2	5003
PO	3	5005
PO	4	5007

Upgrade Information for ISI Version 6 (BS)

An new virtual infoarea has been added to the `settings.xml` (TPE1 – Private Customer). Please check out the "`settings_Example.xml`"

Upgrade Information for LSI Version 3 (BS)

- **Changes to Catalog 132 "Order status"**

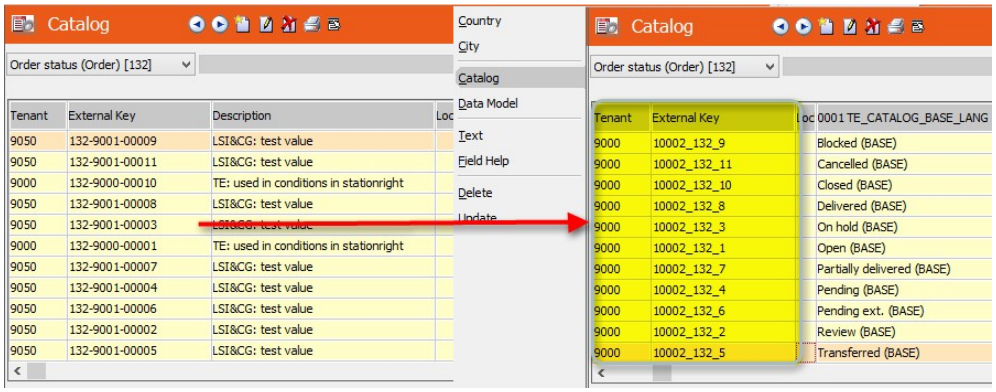
  We changed **TENANT** and **EXTERNAL KEY** for this catalog.

  These changes is applied by catalog maintenance while upgrading to version 3 to formats but not to designer-catalogs and add-on programming.

  Please check your designer catalogs and add-on programming.

Value in BASE Language	Version 2		Ver-sion3	
	Tenant	External Key	Tenant	External Key
Blocked (BASE)	9050	132-9001-00009	9000	10002_132_9
Cancelled (BASE)	9050	132-9001-00011	9000	10002_132_11
Closed (BASE)	9000	132-9000-00010	9000	10002_132_10
Delivered (BASE)	9050	132-9001-00008	9000	10002_132_8
On Hold (BASE)	9050	132-9001-00003	9000	10002_132_3
Open (BASE)	9000	132-9000-00001	9000	10002_132_1
Partially delivered (BASE)	9050	132-9001-00007	9000	10002_132_7
Pending (BASE)	9050	132-9001-00004	9000	10002_132_4
Pending ext. (BASE)	9050	132-9001-00006	9000	10002_132_6
Review (BASE)	9050	132-9001-00002	9000	10002_132_2
Transferred (BASE)	9050	132-9001-00005	9000	10002_132_5

Version 2 compared to version 3:



- **Variable (Z5) “TE_Calls.ConditionCallTypeCreatePOSMonitoringHeader”**

  Please delete all existing Z6 records for the “TE_Calls.ConditionCallTypeCreatePOSMonitoringHeader” variable.

We have changed the Type of this variable and therefore deleted all related Z6 records. However, deletions are not transported by a template upgrade package so you have to do it manually.

Upgrade Information for LSI Version 4 (BS)

- **Relationship Hierarchy - Update Relationship Level (B5)**

  Since version 4 we are using the new SP2 feature called “Relationship Hierarchy” in the sales rep right “TE_RR Sales – CG”. Therefore, you have to generate relationship records for your existing data. New relationships already creates a so called hierarchy record.

  Go to the **WIN module** >> **Relationship Level**, and select the “**is a department of (BASE)**” relationship and right-click “**Generate Relationship Hierarchy**”. If you want to use a different relationship type in rights you must also generate these types.

- **Trigger 'TE_PS_NEW_Create POS Monitoring Header'**

  We have removed the 'TE_PS_NEW_Create POS Monitoring Header' trigger from the MA info area in the station right.

  Now it is possible to create more than one visit per day per rep for an account. From now on the PS record is created in WEB within the call documentation process in the POS monitoring phase. The CRM.pad also takes care of creating the PS record on the client-side.

- **New Variable Definition**

  With version 4 we are delivering variable values (which are used for some processes) without a station number (see chapter Aurea CRM win – Variables (Z5/Z6) (BS)).

Note: The Template variables is updated to not include the station number if you did not change the variable as the upgrade should never change customized settings.

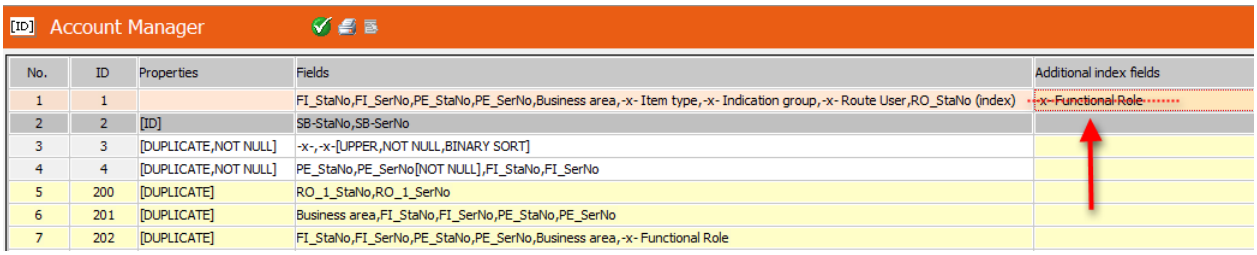
Upgrade Information for LSI Version 5 (BS)

Conditional Access for FI via Rep Reference

With this version we are using a new core product feature “Using Rep References for Rights Definitions (#84936)”. This makes the former template logic for splitting of SB-records redundant.

Attention: It is still possible to use the former splitting logic and field “functional role”! All necessary formats are still available in the template. Please customize manually in your customer’s project if you still want to use it in that way.

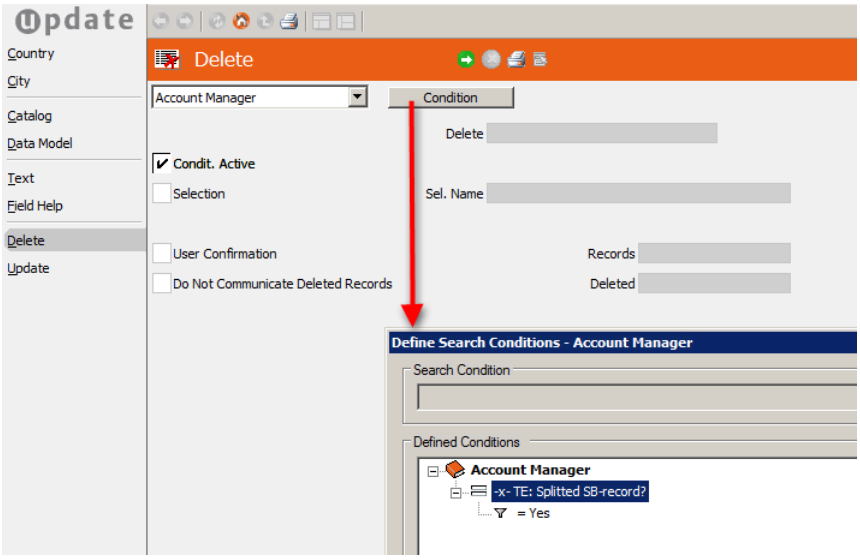
The index for info area SB has been modified with version 5. The field „Functional Role“ (SB.5008) was removed from the index. This field was used for all split SB-records.



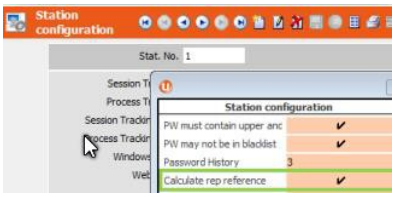
To activate this new feature you have to do the following steps:

1. Go to Maintenance >> Data Model >> Account Manager (SB) >> Index and click “Apply Info Area” to apply the changes marked in red. (Cockpit does not apply these changes automatically!)
2. Delete the existing split SB-records from your database. This is done by means of a maintenance/deletion run: Delete all SB-records with field “TE: Split SB-record?” (SB.5009) == “Yes”.

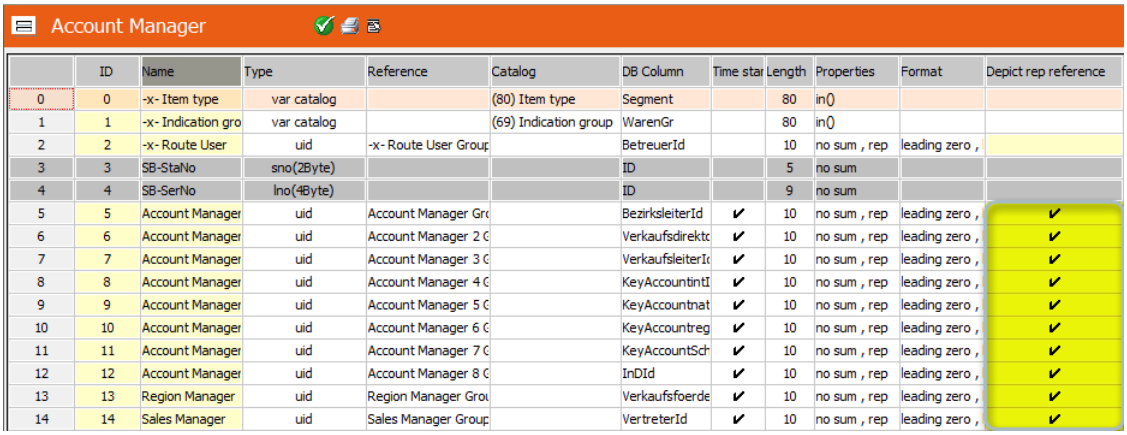
   This deletes all records created by the template workflows. The data contained in these records is a duplicate of the SB records created manually or by the standard product logic.



3. Activate the “Calculate rep reference” for your customer’s station in the rights module >> station configuration. Field “Calculate rep reference” must be set to true. Due to performance it is not recommended to activate this feature on offline stations.

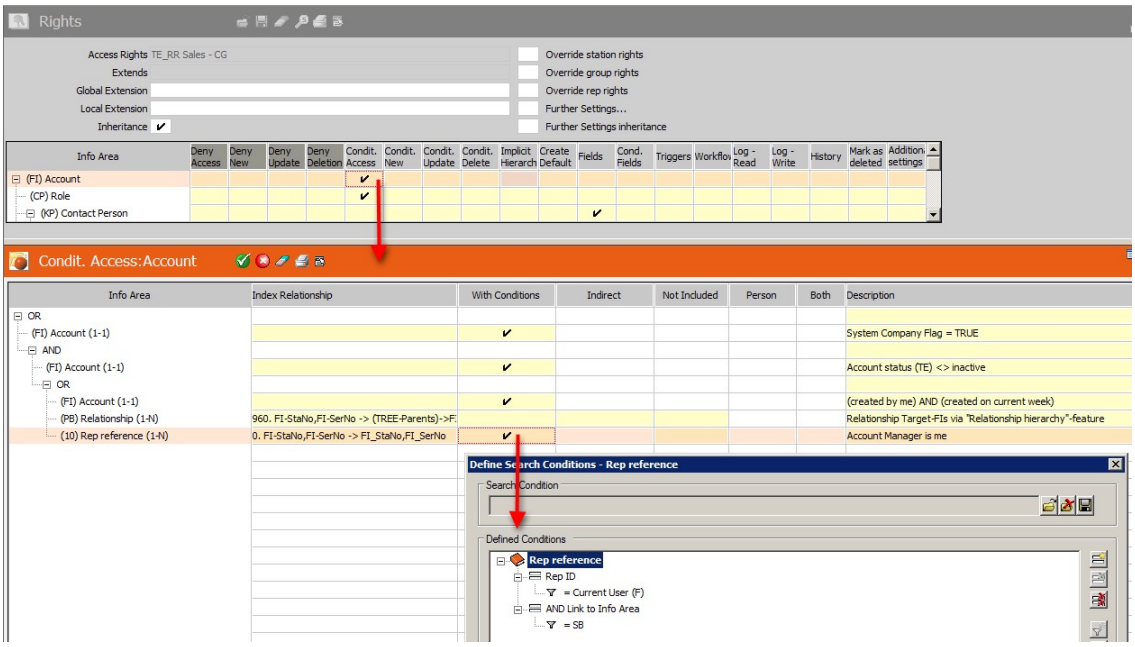


4. Check the data model and check column “Depict rep reference” for the uid fields you want to use as a rep reference. This has been already done for all fields part of the standard product or template. For fields added in the project you need to do this.



	ID	Name	Type	Reference	Catalog	DB Column	Time star	Length	Properties	Format	Depict rep reference
0	0	-x- Item type	var catalog		(80) Item type	Segment		80	in()		
1	1	-x- Indication gro	var catalog		(69) Indication group	WarenGr		80	in()		
2	2	-x- Route User	uid	-x- Route User Group		BetreuerId		10	no sum , rep	leading zero ,	
3	3	SB-StaNo	sno(2Byte)			ID		5	no sum		
4	4	SB-SerNo	lno(4Byte)			ID		9	no sum		
5	5	Account Manager	uid	Account Manager Gr		BezirksleiterId	✔	10	no sum , rep	leading zero ,	✔
6	6	Account Manager	uid	Account Manager 2 C		VerkaufsdirektC	✔	10	no sum , rep	leading zero ,	✔
7	7	Account Manager	uid	Account Manager 3 C		VerkaufsleiterIC	✔	10	no sum , rep	leading zero ,	✔
8	8	Account Manager	uid	Account Manager 4 C		KeyAccountintI	✔	10	no sum , rep	leading zero ,	✔
9	9	Account Manager	uid	Account Manager 5 C		KeyAccountnat	✔	10	no sum , rep	leading zero ,	✔
10	10	Account Manager	uid	Account Manager 6 C		KeyAccountreg	✔	10	no sum , rep	leading zero ,	✔
11	11	Account Manager	uid	Account Manager 7 C		KeyAccountSch	✔	10	no sum , rep	leading zero ,	✔
12	12	Account Manager	uid	Account Manager 8 C		InDId	✔	10	no sum , rep	leading zero ,	✔
13	13	Region Manager	uid	Region Manager Grou		Verkaufsfoerde	✔	10	no sum , rep	leading zero ,	✔
14	14	Sales Manager	uid	Sales Manager Group		VertreterId	✔	10	no sum , rep	leading zero ,	✔

5. Check conditional access conditions for your customer rights and change the conditions to the rep reference info area if necessary. This has been already done for all rights part of template. For rights added or modified in the project you need to do this.



6. Designer: Check your SB masks and lists in your own designer configurations if you have copied them to your configurations or to any user configurations.
7. SQL Tool >> Calculate Rep Reference

This setting enables the table “Rep reference” (10). As this table has to be filled you need to carry out the creation of records by starting the SQL tool (mmba.exe -q):

a. Select an info area for which rep references are configured.

b. Click on Calculate rep reference.

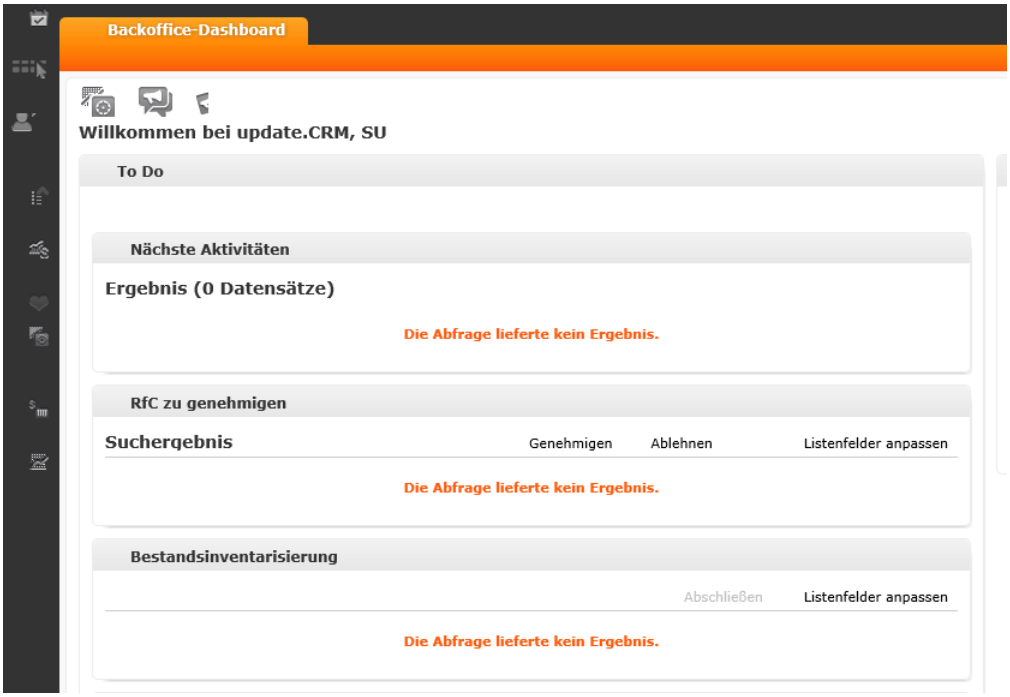
Use the ReCreate Procedure and ReCreate All Procedures buttons to re-create the database triggers.

Troubleshooting

Learn to troubleshoot certain known issues.

Strange Images (BS)

If you are seeing something like this:



Please delete your browser cache!

"Bad Request" Instead of Start Page (OP)

If you are using the hotfix version (Aurea CRM web 8.0.2686, Aurea CRM win 8.0.742) you may encounter this bug.

Symptom

The template shows a “Bad request” message on the start page after patching CRM.web and upgrading the designer configurations.

Reason

The currently released version of the template uses the "framework/start.aspx" and "mm/start.aspx" sites that were deprecated in the meantime.

These sites are replaced in the current version of CRM.web.

Solution

The next hotfix of CRM.web (July) can handle such deprecated calls. The ISI template changes to a supported start page in an upcoming hotfix.

Until then, please start this script in your designer database (once only) to replace the legacy paths:

```
-- replace legacy paths into 'mm/...' and 'framework/...' with 'crm/...'

update portal_page set [call] = 'crm/' + substring([call], 4, len([call]))
where [call] like 'mm/%'

update portal_page set [call] = 'crm/' + substring([call], 11, len([call]))
where [call] like 'framework/%'
```

LSI Marketing User – Marketing Role – Designer Problem (BS)

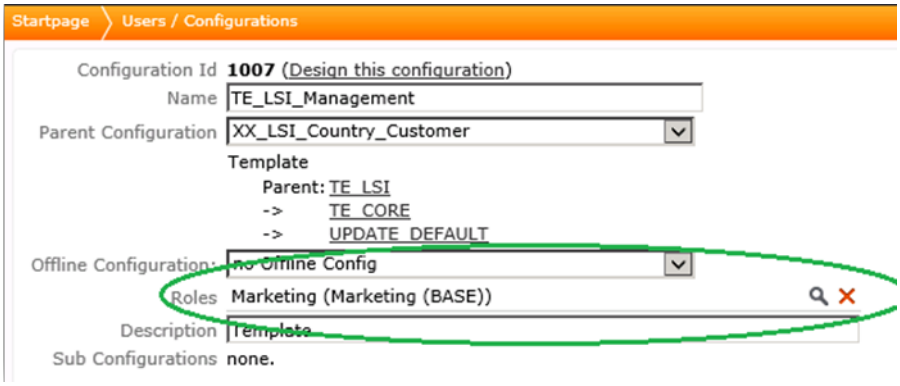
Problem Description

A user logging in to Aurea CRM web as a marketing user, cannot modify his/her user configuration. For example, the current user cannot save changes in the user configuration.

Solution

A small adaption in update.CRM Designer is necessary to fix this problem.

1. Click on "Users" on the designer start page and then the "Configurations" radio button.
2. Modify the TE_LSI_Management group configuration.
3. Delete the defined "Marketing (Marketing (BASE))" role in the TE_LSI_Management group.



4. Reset the IIS (recommended).

3

Data Prerequisite

Data Prerequisite for the additional installation to the common installation of web offline product.

Below are the Data Prerequisite for installation of web offline industry business solution products:

ISI (BS)

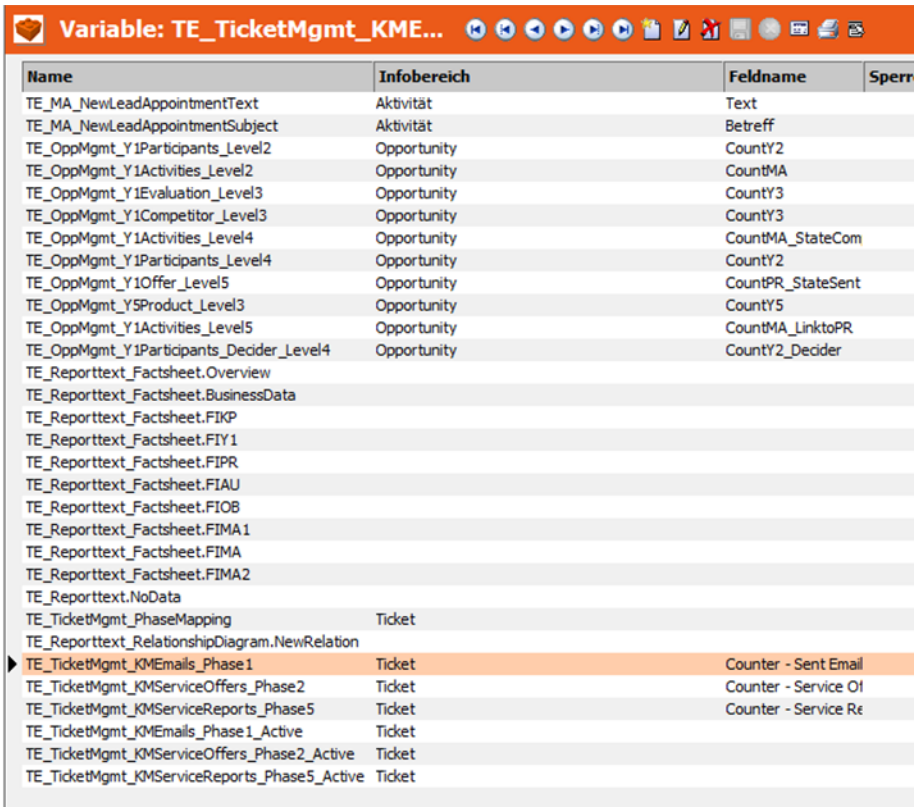
Data Prerequisite for ISI (BS).

Plan Visits on Map

To use the ‘Plan Visits on Map’ feature, your companies and persons need to be geo-coded.

Service Management

Please make sure that you configured all variables correctly (see chapter Aurea CRM win – Variables (Z5/Z6) (BS)).



Variable: TE_TicketMgmt_KME...

Name	Infobereich	Feldname	Sperr
TE_MA_NewLeadAppointmentText	Aktivität	Text	
TE_MA_NewLeadAppointmentSubject	Aktivität	Betreff	
TE_OppMgmt_Y1Participants_Level2	Opportunity	CountY2	
TE_OppMgmt_Y1Activities_Level2	Opportunity	CountMA	
TE_OppMgmt_Y1Evaluation_Level3	Opportunity	CountY3	
TE_OppMgmt_Y1Competitor_Level3	Opportunity	CountY3	
TE_OppMgmt_Y1Activities_Level4	Opportunity	CountMA_StateCom	
TE_OppMgmt_Y1Participants_Level4	Opportunity	CountY2	
TE_OppMgmt_Y1Offer_Level5	Opportunity	CountPR_StateSent	
TE_OppMgmt_Y5Product_Level3	Opportunity	CountY5	
TE_OppMgmt_Y1Activities_Level5	Opportunity	CountMA_LinktoPR	
TE_OppMgmt_Y1Participants_Decider_Level4	Opportunity	CountY2_Decider	
TE_Reporttext_Factsheet.Overview			
TE_Reporttext_Factsheet.BusinessData			
TE_Reporttext_Factsheet.FIKP			
TE_Reporttext_Factsheet.FIY1			
TE_Reporttext_Factsheet.FIPR			
TE_Reporttext_Factsheet.FIAU			
TE_Reporttext_Factsheet.FIOB			
TE_Reporttext_Factsheet.FIMA1			
TE_Reporttext_Factsheet.FIMA			
TE_Reporttext_Factsheet.FIMA2			
TE_Reporttext.NoData			
TE_TicketMgmt_PhaseMapping	Ticket		
TE_Reporttext_RelationshipDiagram.NewRelation			
TE_TicketMgmt_KMEmails_Phase1	Ticket	Counter - Sent Email	
TE_TicketMgmt_KMServiceOffers_Phase2	Ticket	Counter - Service Of	
TE_TicketMgmt_KMServiceReports_Phase5	Ticket	Counter - Service Re	
TE_TicketMgmt_KMEmails_Phase1_Active	Ticket		
TE_TicketMgmt_KMServiceOffers_Phase2_Active	Ticket		
TE_TicketMgmt_KMServiceReports_Phase5_Active	Ticket		

Opportunity Management

Please make sure that you configured all variables correctly (see the chapter Aurea CRM win – Variables (Z5/Z6) (BS)).

LSI (BS)

Data Prerequisite for LSI (BS).

Specific data/configuration is required for the following processes.

Country records (LA)

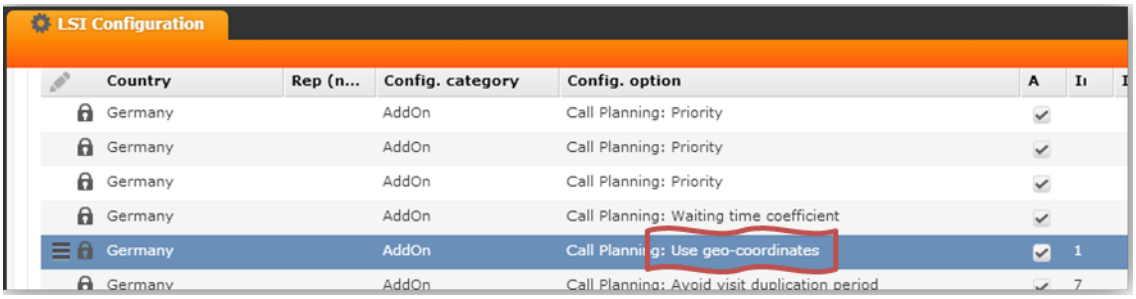
Please create the country records (infoarea LA) for your customer. You need country records to be able to create child records like City (OR), Global KPI (U022), LSI-Template Configuration (U012). Otherwise it is not possible to create child records.

Info: The following records are already shipped:

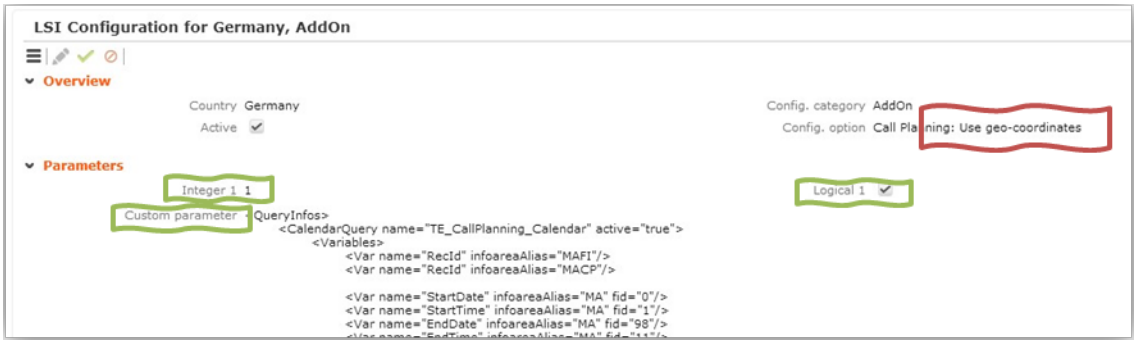
- Austria
- Germany
- United States

Call Planning

Create the “Use geo-coordinates” parameter in the LSI Configuration table (U012):



Fill it with the QueriesInfo XML

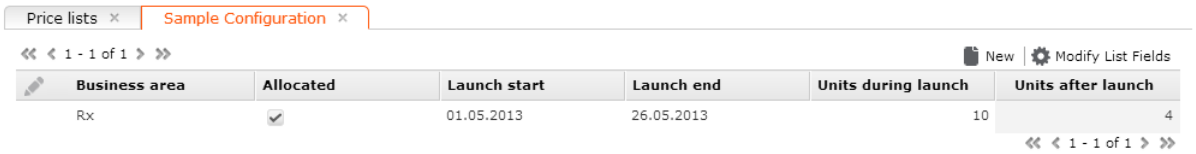


Please review the technical documentation for more detailed information.

Sample Management

The following conditions have to be fitted to add new sample items using the serial entry.

- Samples can only be added if the MA is linked to a Person (PE). If not, it should not be possible to add sample items via the serial entry.
- The activity has to be today.
- The person must be the "Doctor" person type.
- The “Block samples” flag (in PE) may not be true (this flag is set automatically if there are more than 2 samples issued in one year per AR record - linked to the person).
- Item master products (AR), which is submitted as a sample, have to have a sample configuration (MK) for the same business area as the currently logged in user (u8 business logic).
- Sample configuration:



The “Allocated” flag has to be set to true! And there must be a value in the “Units after launch” field. For example, there is a sample configuration with value 4 in the “Units after launch” field. On CRM.pad the user has the possibility to add values in the “Quantity issued” and “Order quantity” fields in the serial entry of samples. Because there are only 4 units which could be issued to a doctor the user gets an error if he enters a value of “3” in the “Quantity issued” field and “2” in the “Order quantity” field (error message:”Your entry could not be saved (partially)”). If the user enters a value of “2” in the “Quantity issued” field and “2” in the “Order quantity” field there is no error thrown.

- If values are entered in the “Units during launch”, “Launch start” and “Launch end” fields then the value of “Units during launch” is used to check quotas (the start date from the root MA record must be within the date of the “Launch start” and “Launch end” fields, otherwise the “Units after launch” field is used).
- If there are no values entered in the “Units after launch” or “Units during launch” fields the actual limit of samples per person per period is 2 samples.
- The actual available items for a specific date is calculated based on the number of periods and the number of samples per period:
- If there is a MJ record with a value in the “End of Period” field and this date is after the current date, the remaining quantity is the quantity minus the value of “Issued” field (Items) (if there are multiple records, the record next in size is used for calculation).
- If there is no server connection, MJ records is created offline (automatically), but not sync.

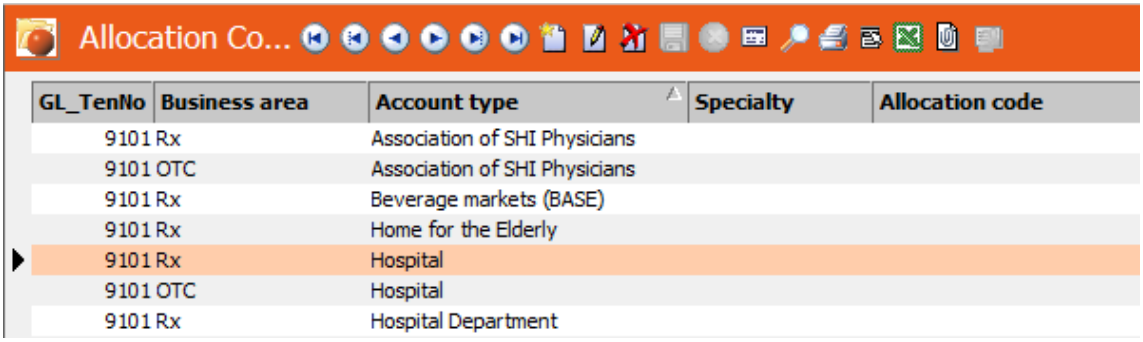
Territory Management

The territory management defines which rep is assigned to which company/person.

For person-related reps fill the following mandatory fields:

- TenNo
- Business area / Geschäftsbereich
- Institution type / Institutionstyp
- Subject / Hauptfach

You need to create records for every institution type for every subject.

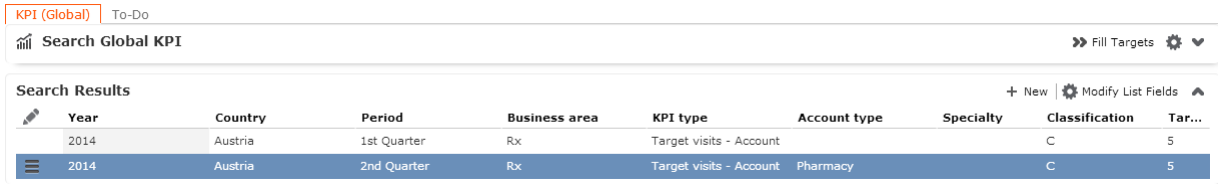


Fill the following mandatory fields for the FI-related rep:

- TenNo
- Business area / Geschäftsbereich
- Institution type / Institutionstyp

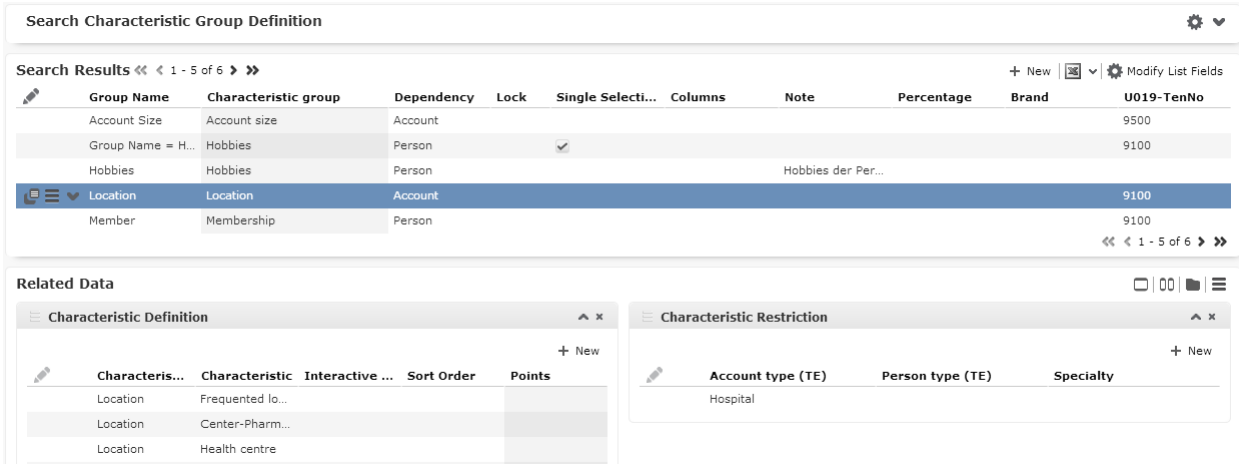
KPI

Define global KPIs for every country.



Interests/Characteristics

Define different interests for every interest area.

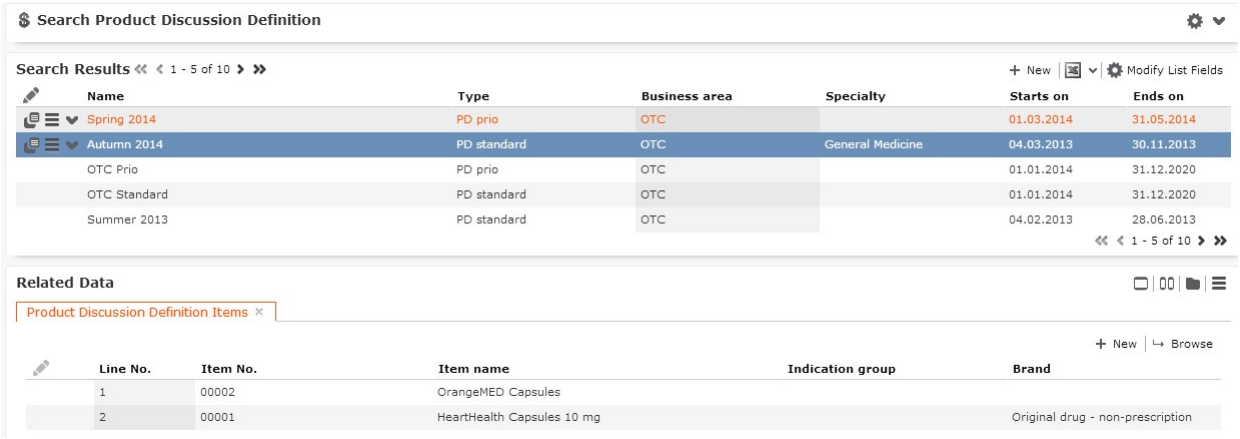


Product Detailing

Create product detailing definitions for every business area:

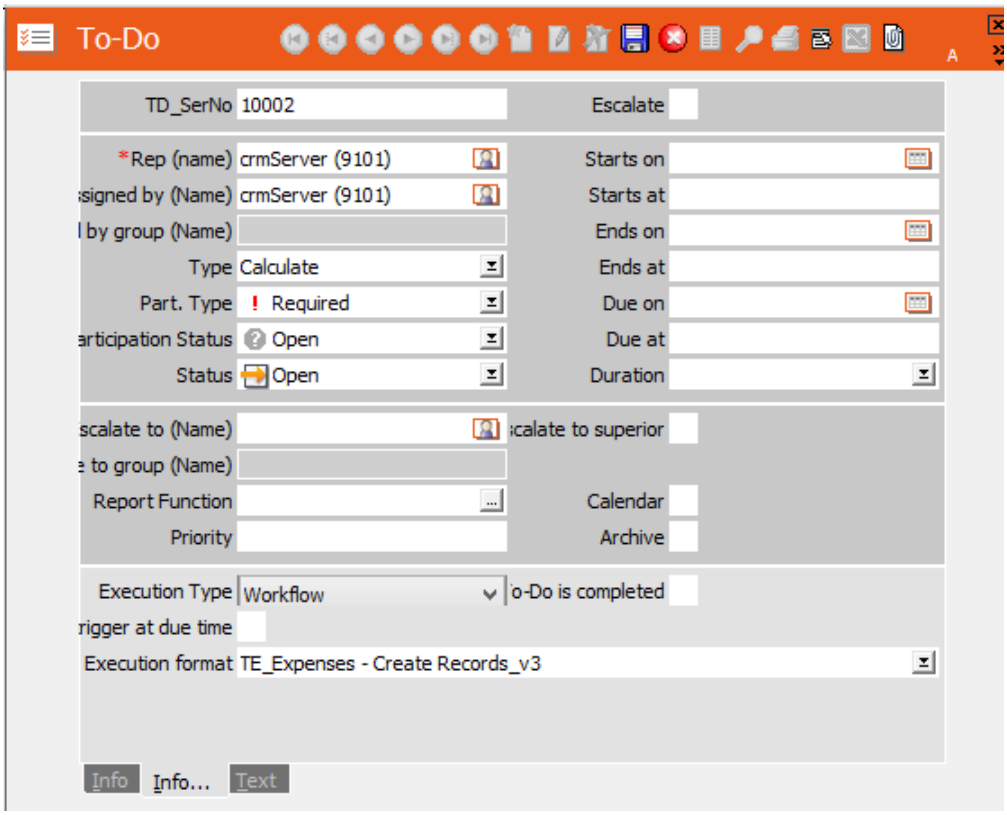
Mandatory fields:

- PB-Name
- Business area
- Start/End date



Expenses

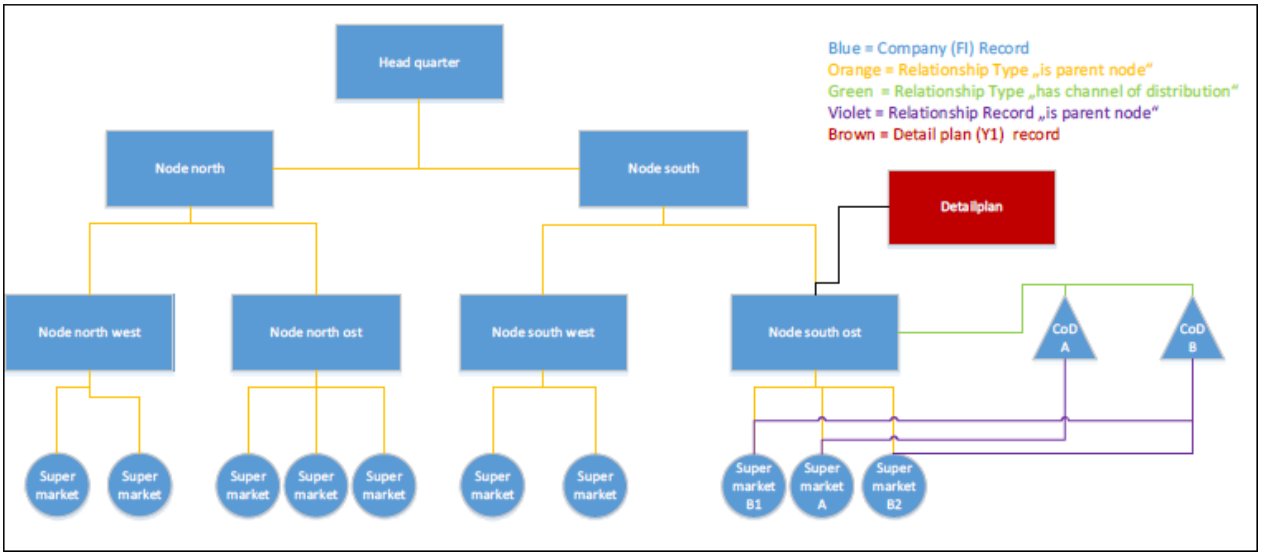
Please create the following **To-Do**, so that every month record is created.



Key Account Management

Set up the CRM.server correctly to use the Campaign/Activity Management.

There are 2 similar prerequisites for Key Account Management (bulk listing and creation of jobcards). Here you can see the data structure on which KAM is based.



Query im Form results on right hand side with:

- CoD A (Channel of Distribution) – virtual node
- CoD B (Channel of Distribution) – virtual node

Creation Listings results in records (Listing and Listing Items) linked to:

- CoD A
- CoD B

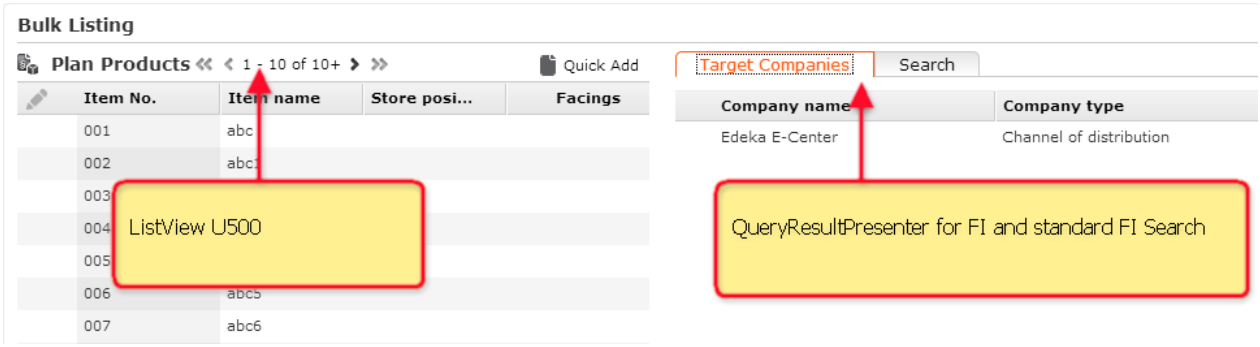
Creation Jobcards results in records (AF) linked to:

- Supermarket B1 (child node of CoD B)
- Supermarket A (child node of CoD A)
- Supermarket B2 (child node of CoD B)

Tip: The company record should be flagged as “Key Account” to see all nodes (KAM node, account plans and detail plans) in the FI treeview.

Bulk Listing

On starting the bulk listing you get a list and query result.



Prerequisites:

1. Starting from Detail Plan (Y1) you need to create at least one Plan Product (U500). These records are displayed on the left side.
2. The Detail Plan (Y1) is linked to a company (FI). This account needs relationship data sets (PB) to other companies with the “has channel of distribution” relationship type (German: “ist Vertriebslinie von”). The right hand side displays the result from the 'TE_KAM_ChannelOfDistribution' query. If no results are available you can search for any company.

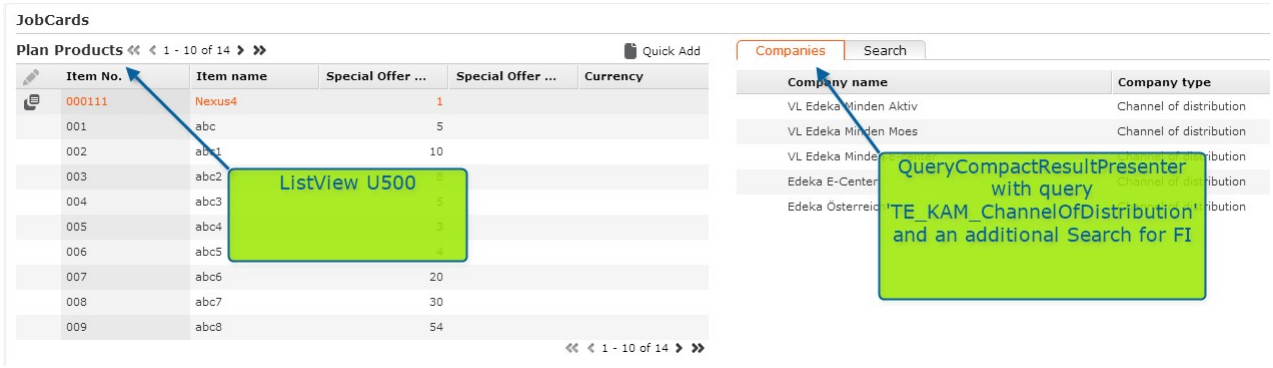
Additional Info for Presenting this Feature:

- At least two detail plans are required as related data of the account plan (e.g. one for listing, one for promotion/special offer).
- Listings which are created by the “Bulk Listing” functionality can be easily looked up in the reference book -> root record and listing items.
- Listing items are inherited to the supermarkets (“inherits to” relationship type) and is displayed in POS Monitoring and Order when the “Listing” filter is used.

Jobcards

For the “Jobcards” functionality please make sure that the CRM.server is running. For your information: the jobcards (work orders AF) are added through the business logic of the campaign management. The CRM.server rep MUST have the correct role to be able to create eg. MA, AF,...

On starting the JobCards you get a list of U500 and a query result for companies.



Prerequisites for Job cards:

1. For the “Jobcards” functionality please make sure that the CRM.server is running. For your information: the jobcards (work orders) are added through the business logic of the campaign management.
2. Starting from Detail Plan (Y1) you need to create at least one Plan Product (U500). These records are displayed on the left side.
3. The Detail Plan (Y1) is linked to a company (FI). This account needs relationship data sets (PB) to other companies with the “has channel of distribution” relationship type (German: “ist Vertriebslinie von”). The right hand side displays the result from query: 'TE_KAM_ChannelOfDistribution'. If no results are available you can search for any company.

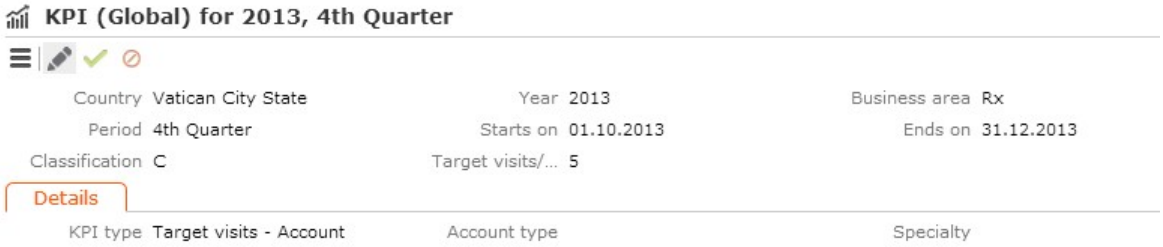
Additional Info for Presenting this Feature:

- The Jobcards were added to the supermarkets which are connected to the selected „channel of distribution“ with a “is parent node of” relationship type. The target group for the Execution (AD) is defined in that way.
- In the KAM Calendar (opened via QuickLink on the Key Account Management start page or via the “Marketing” -> KAM Calendar application menu) all marketing activities are displayed in Calendar week view.
- Above the temporal bar it is displayed how many jobcards were already completed in comparison to the total number.

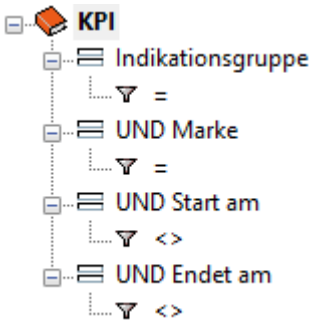
The progress is announced on the joist in color. A click on the joist opens the details view of the marketing activity in the new tab and also shows the related data (relevant jobcards).

Global KPI

- Data prerequisite: A Company (FI) or Role (CP) record with an associated Account Manager (SB) must be available.
- Create a Global KPI record
  - The Country must be the same as the company's country.
  - The Year and Period must be in the current date range.
  - The Business Area must be identical with the account manager's business area.
  - Target visits must be entered.
  - The Classification must be the same as the company's classification.
  - The KPI type must be either "Target visits – Account" for FI-related KPIs or "Target visits – Person" for CP- related KPIs.
  - Example for a global KPI-record:



- Workflow logic and conditions
  - Loop over all SB records (where business area <> empty)
    - Get business area from current SB record
    - Look for a linked KPI record (U007) for the current FI/CP with the following condition:



    - Create a new KPI if no KPI is found.
    - Update the found record if a KPI is found. (KPI must have the same business as the SB that is to be updated).

KPI Report

- A calendar has to be defined within the ID record.
- Values for the occupation overview are used from the occupation management from B2 records. One day is split into 4 parts. It doesn't matter if the occupation approval status from B2 is approved or not. Each record is used for calculation.
- Only if an activity is completed (manually or via Call Documentation process) it is used for calculation.
- To get only the records for the appropriate language, the station right has to be changed for the CD info area. The condition that has to be set, links the Calendar Id to that of the user, so any other calendar entry cannot be selected. In the admin role, this condition is removed. This is done because there is no link between the involved infoarea.

FSI (BS)

Data Prerequisite for FSI (BS).

Master Data Type

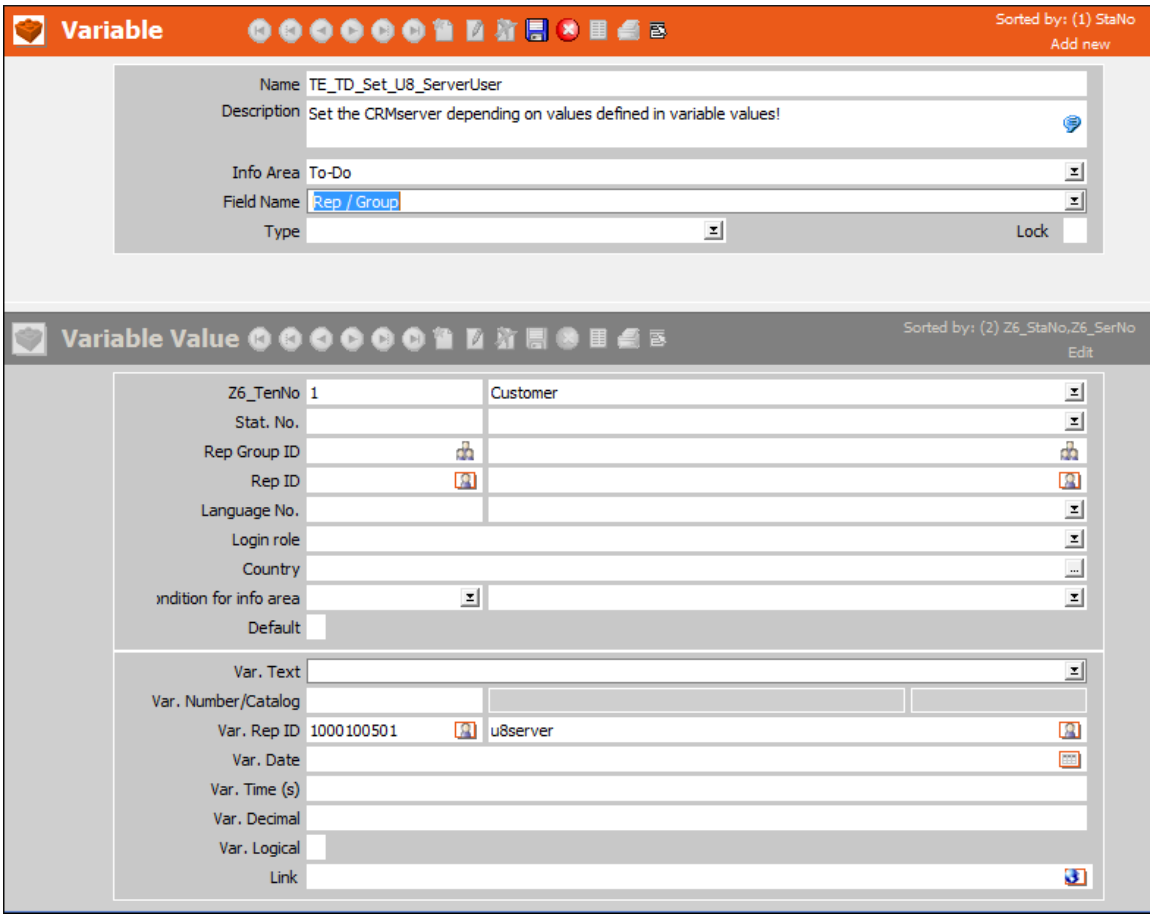
Company records need to have a master data type (fieldId 29). Basically, this field is mandatory and therefore should never be empty. Please take care that this field is filled otherwise no mask is displayed.

Incident Management

Due to the fact that incident management is using CRM.server for generating incidents (AF) you have to consider to register a CRM.server service for the specific tenant. For example:

```
"../system/exe/mmserver.exe
--install –n <Servicename> -u <User> -p <Password>
```

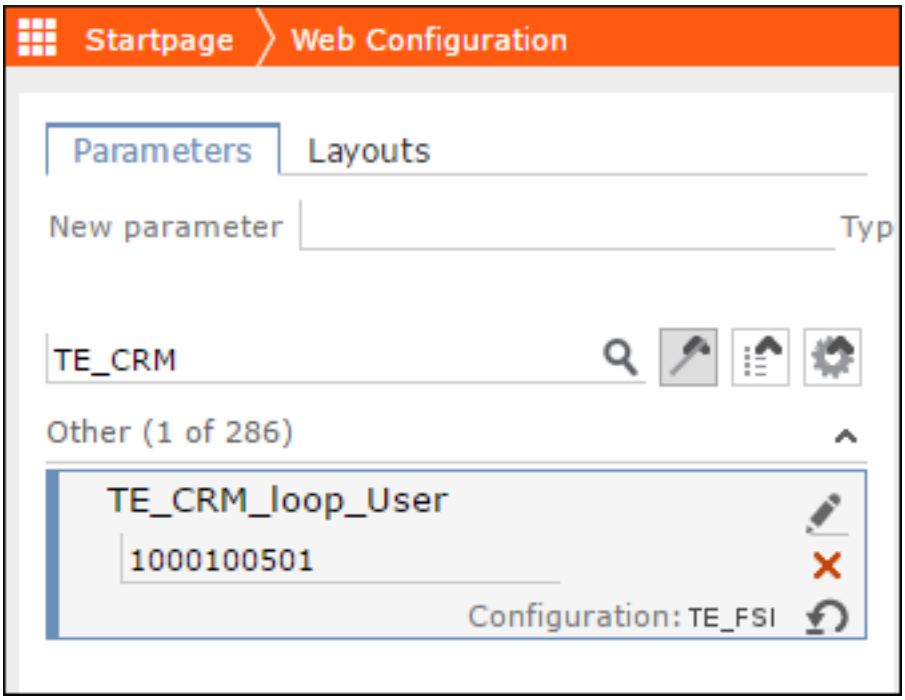
We deliver a variable with the name "TE_TD_Set_U8_ServerUser" and a variable value (Z6) for tenant 1. If you are using other tenants then please consider that you have to create a new variable value for your new tenant.



CRM.loop

A new Web config variable have been created. (“TE_CRM_loop_User”)

Please take care to enter the CRM.loop user id in the variable “TE_CRM_loop_User”.


Startpage
Web Configuration
Parameters
Layouts
New parameter
Typ
TE_CRM
Other (1 of 286)
TE_CRM_loop_User
1000100501
Configuration: TE_FSI

4

Installation WEB – OFFLINE (BS)

Learn about the server and client configuration for Web- offline installation.

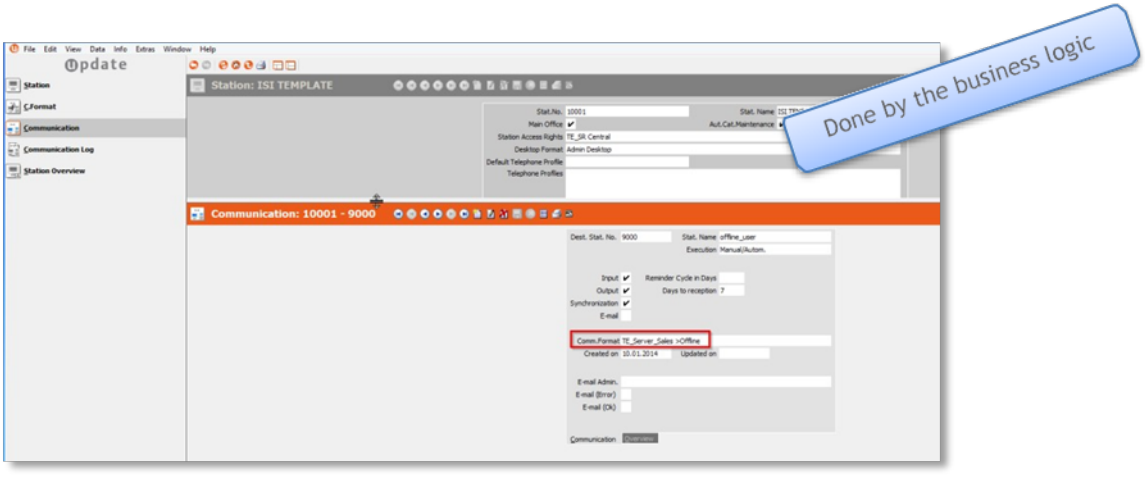
This offline installation is in addition to the common installation guide of the web offline product.

Template ISI Web Offline Installation

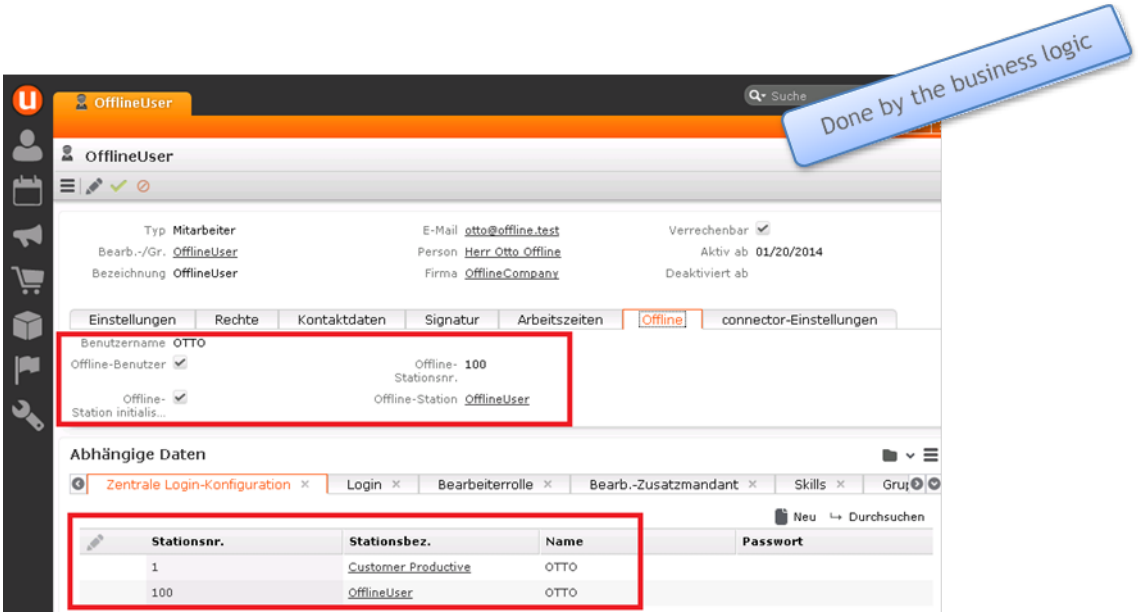
Server

On the server perform the following:

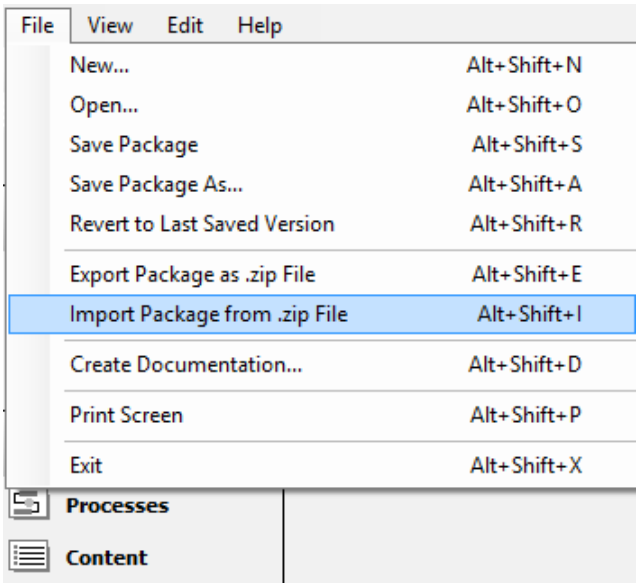
1. Create a new person for the system company (synonym = “system company“)
2. Create a new rep (assign pre-created person to rep and ensure that the e-mail field is filled)
3. Assign a login role for the rep (e.g. Sales or Service)
4. Check if the rep can log in and that the role is assigned
5. Assign the “offline” role to the rep
   - The station is created automatically (consecutively numbered beginning with station number 100)
   - Central login configuration for the actual and the offline station is created
   - Communication for the right stations is created



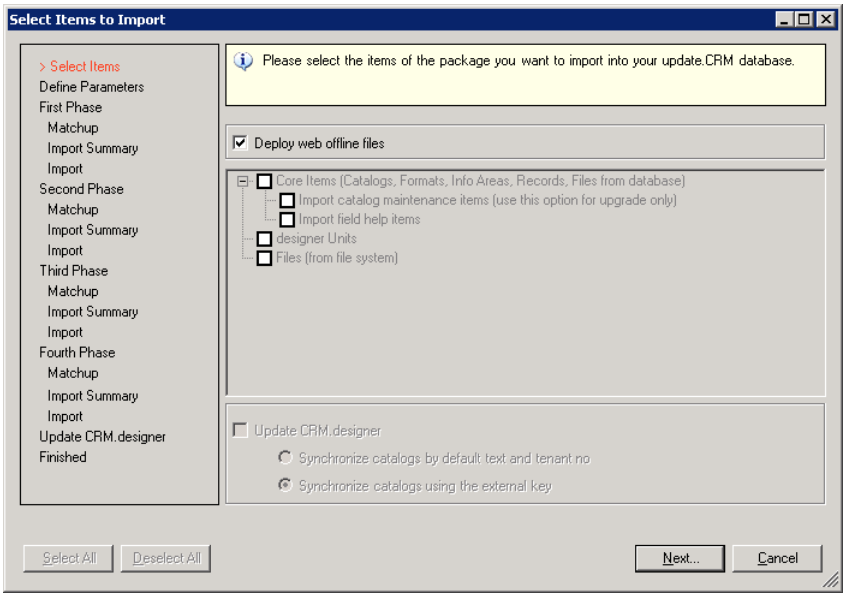
   - Several entries to the rep are set (e.g. username, offline user, offline station initialize,...)



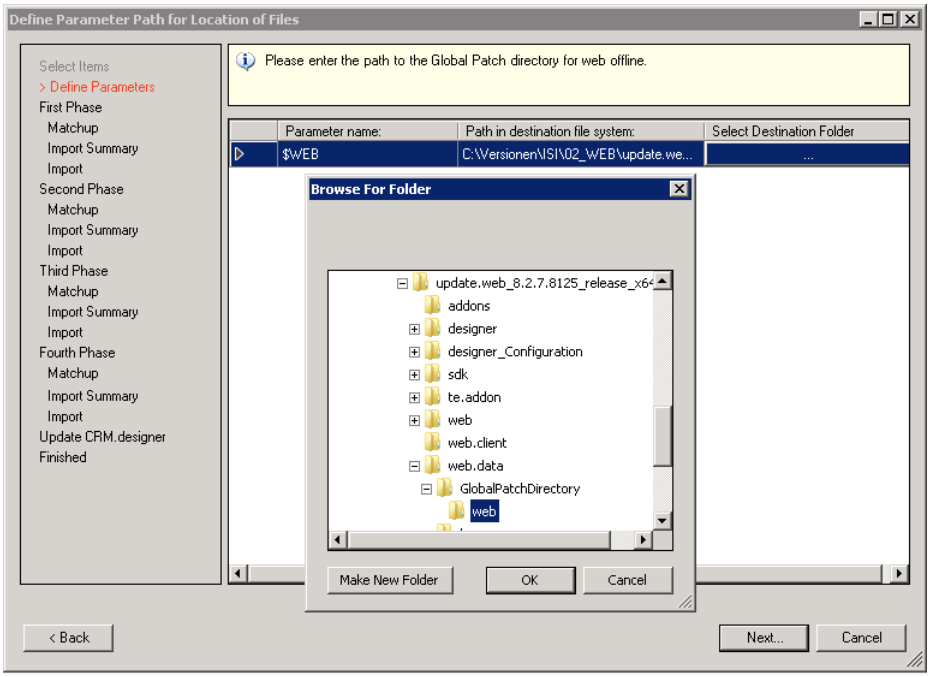
6. Exportfortheofflinestation(e.g. `"C:\ProgramFiles\update.CRM\update.CRMwin BTB\system\exe\mmco.exe" -u "SU" -k "out,100,u"`)
7. A new "GlobalPatchDirectory" directory has to be created in `\update.CRM\update.CRM web BTB\web.data\`.
8. A new "`web`" directory has to be created in "`..\update.CRM\update.CRM web BTB\web.data\ GlobalPatchDirectory\`"
9. Start cockpit and click on "**Import Package from .zip File**" and select the **ISI Template package**.



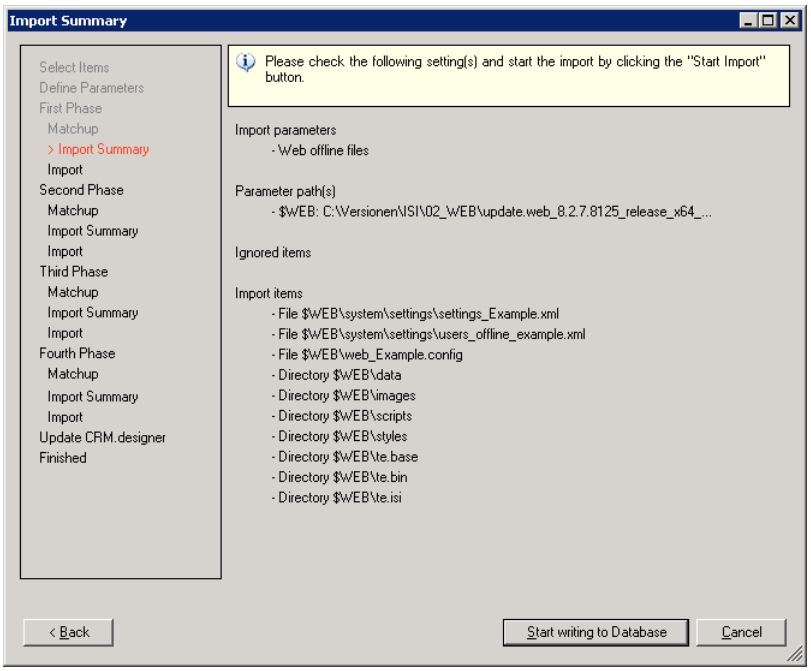
10. Select the **Deploy web offline files** checkbox.



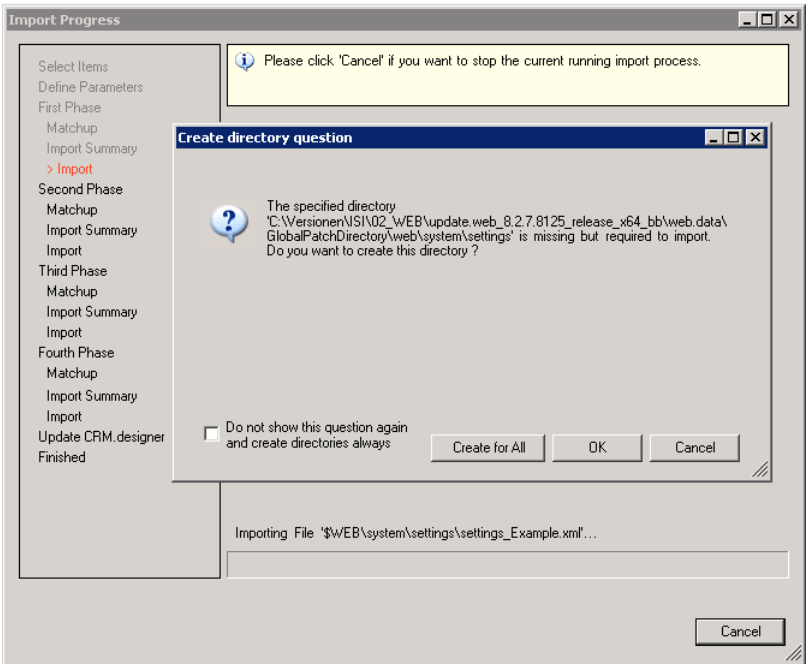
11. Select the newly created web folder in the **GlobalPatchDirectory**.



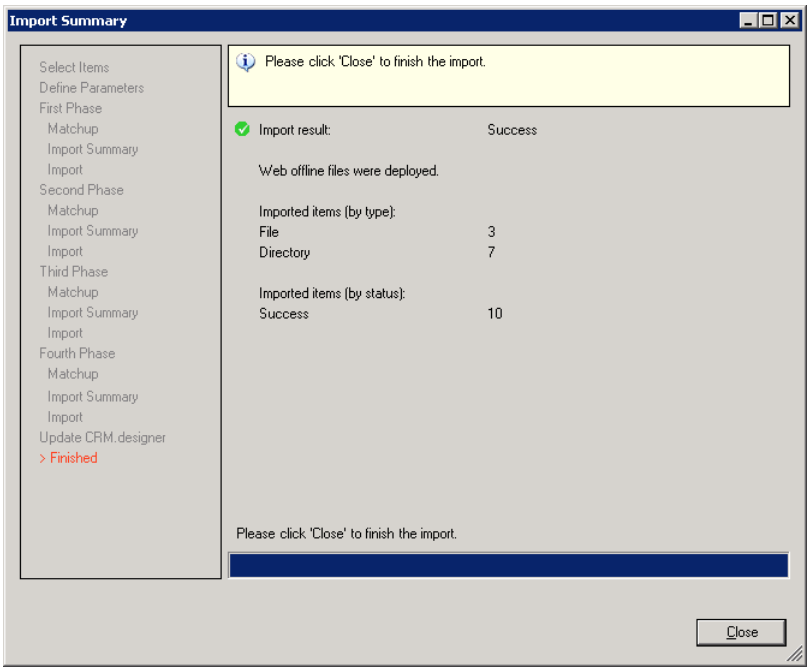
12. Click on the **Start Writing to Database** button.



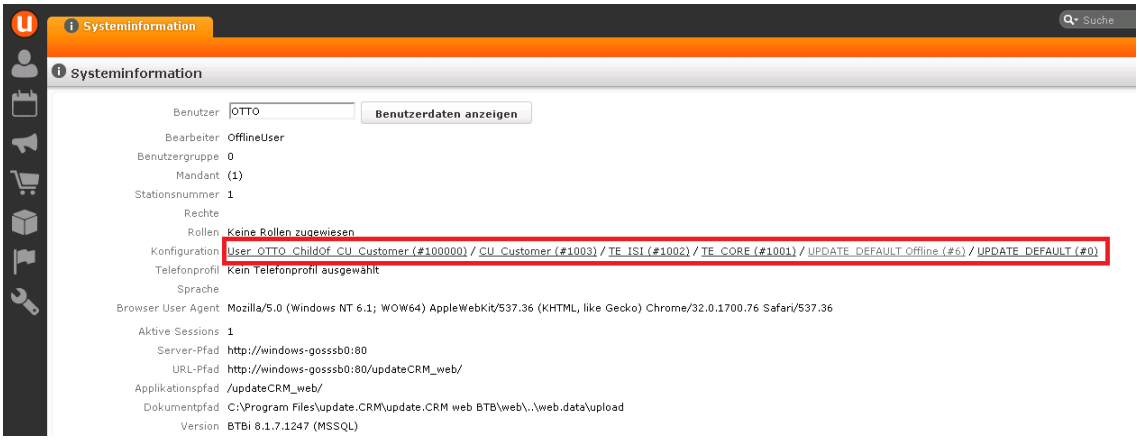
13. When this message pops up you have to click on the **Create for All** button.



14. Import has finished.



15. Copy only the global relevant configurations into the “GlobalPatchDirectory” (Login as “SU”, go to “Settings” on “System information”, enter your Offline user in the “user” field and then select the configurations to download them, e.g. “UPDATE_DEFAULT”, “UPDATE_DEFAULT_OFFLINE”, “TE_CORE”, “TE_ISI”,...).



16. Adapt the `offline.xml` on the server (Please note that all parameters are mentioned in the Product Installation Guide of Web Offline).

Note: The user must have full access to the DatabasePath (Path to the local database file). Aurea recommends specifying a dedicated target directory for InstallDir and DatabasePath (e.g. InstallDir=C:\update.CRM) and defining sufficient access rights for this directory: This ensures that users working with Aurea CRM web offline are able to create and modify files and folders (write/modify rights).

Note: Ensure that you configure these two web configuration parameters:

- Offline.RootConfigurationToSync
- Offline.IncludeRootConfigurationInSync

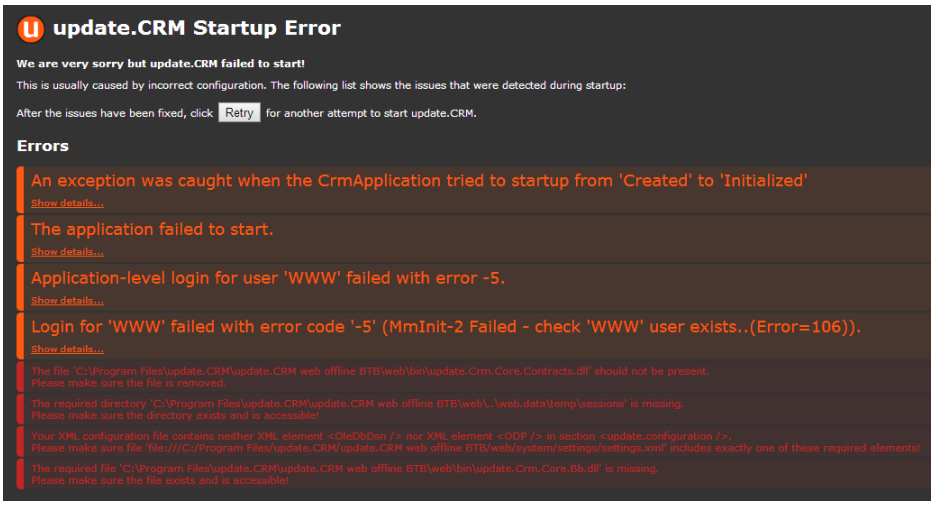
Client

1. Adapt `SilentClient.ini`, for example:

```
COMUserName=<User>
COMUserPassword=<Password>

[STATIONCONFIGURATION]
StationNumberClient=<100>
StationNumberServer=<1>
ServerURL=<http://mywebserver/updateCRM_web>
ClientURL=http://localhost:7575
```

2. Install web offline (execute `setup.exe`)
3. Patch web offline and launcher to the actual version (actual web offline and launcher packages are available on https://support.aurea.com)
4. Start the launcher and initialize
   - Afterwards the web offline starts with a error message.



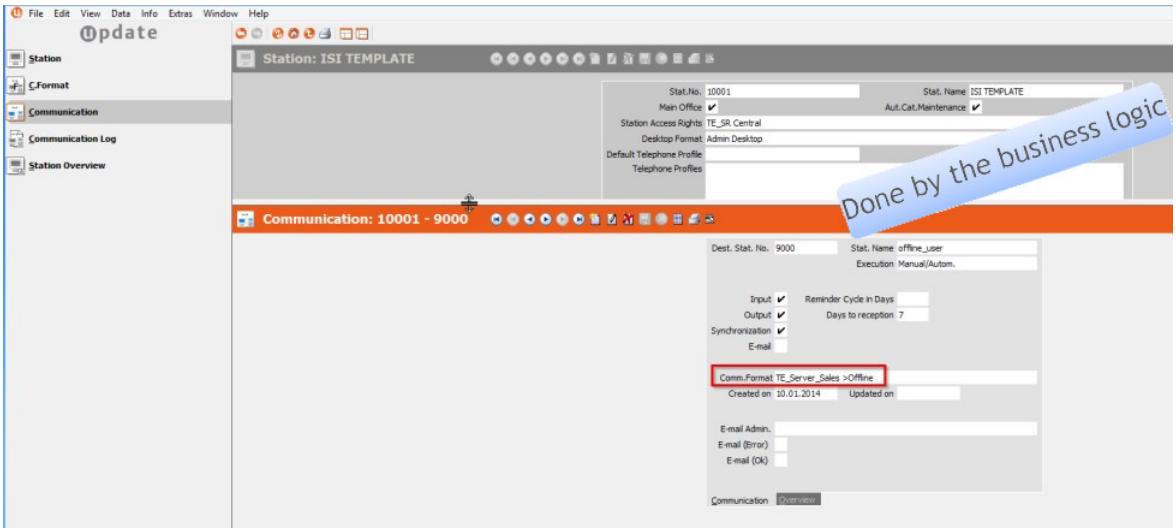
- Please change or adapt the following files
  - `C:\Program Files\update.CRM\update.CRM web offline BTB\web\web_Example.config`
  - `C:\Program Files\update.CRM\update.CRM web offline BTB\web\system\settings\ users_offline_Example.xml`
  - `C:\Program Files\update.CRM\update.CRM web offline BTB\web\styles\te.base\custom- color_Example.css`
  - `C:\ProgramFiles\update.CRM\update.CRM web offline BTB\web\system\settings\settings_Example.xml`

```
<update.configuration>
   <!--OleDbDsn>&designerDsn;</OleDbDsn-->
   <ConfigurationFromDB>false</ConfigurationFromDB>
   <XmlStoragePath>C:\Program Files\update.CRM\update.CRM web offline
BTB\web\data\offline\configuration</XmlStoragePath>
   <Vertical>&VERTICAL;</Vertical>
</update.configuration>
```

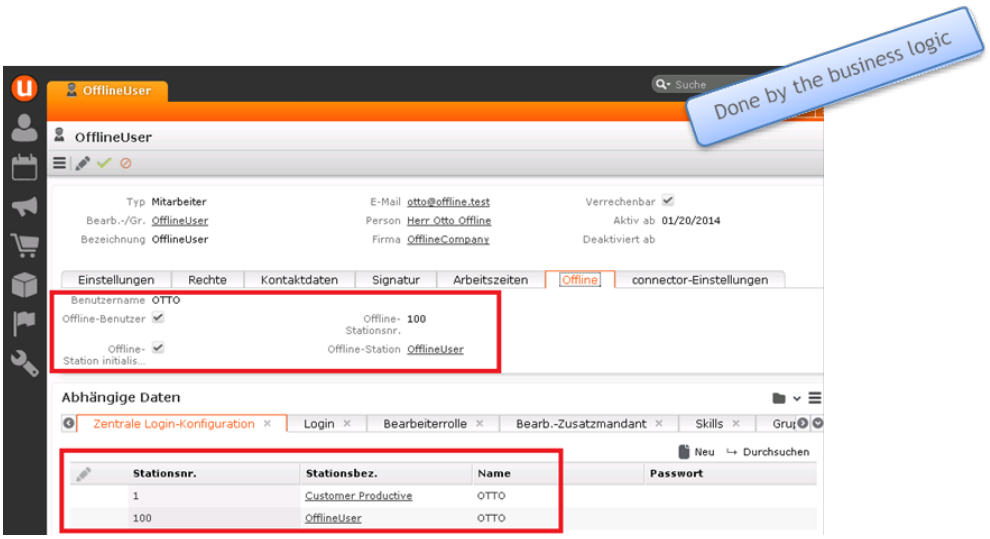
- Start launcher.
- Start Offline Manager and synchronize.

Template LSI Web Offline Installation Server

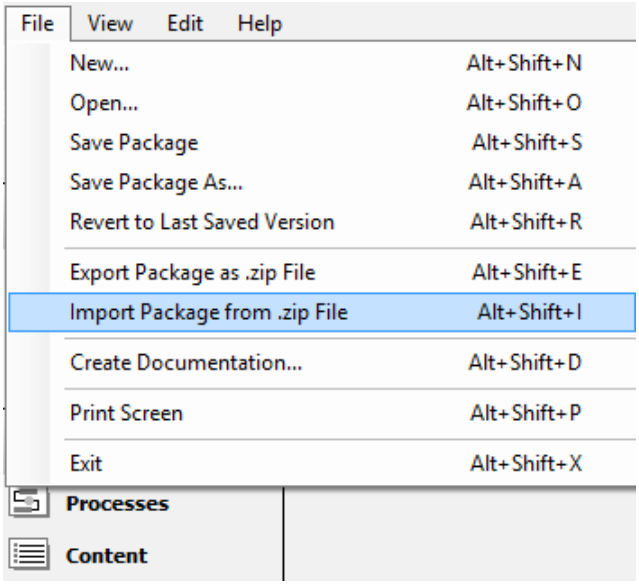
1. Create a new person in the system company
2. Create a new rep (assign pre created person to rep and ensure that the e-mail field is filled)
3. Assign a login role for the rep (e.g. Sales or Service)
4. Check if the rep can log in and that the role is assigned
5. Assign the “offline” role to the rep and set the “offline-user” flag
   - The station is created automatically (consecutively numbered beginning with station number 101)
   - Central login configuration for the actual and the offline station is created
   - Communication for the right stations is created (Server->Offline and Offline->Server)



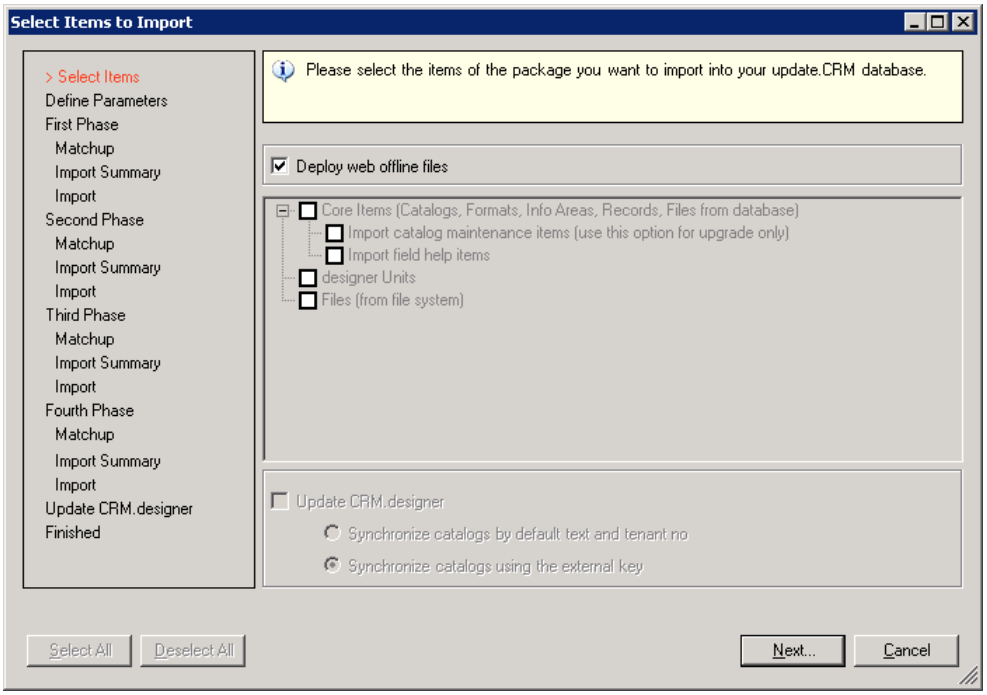
   - Several entries to the rep are set (e.g. username, offline-user, offline station initialize,...)



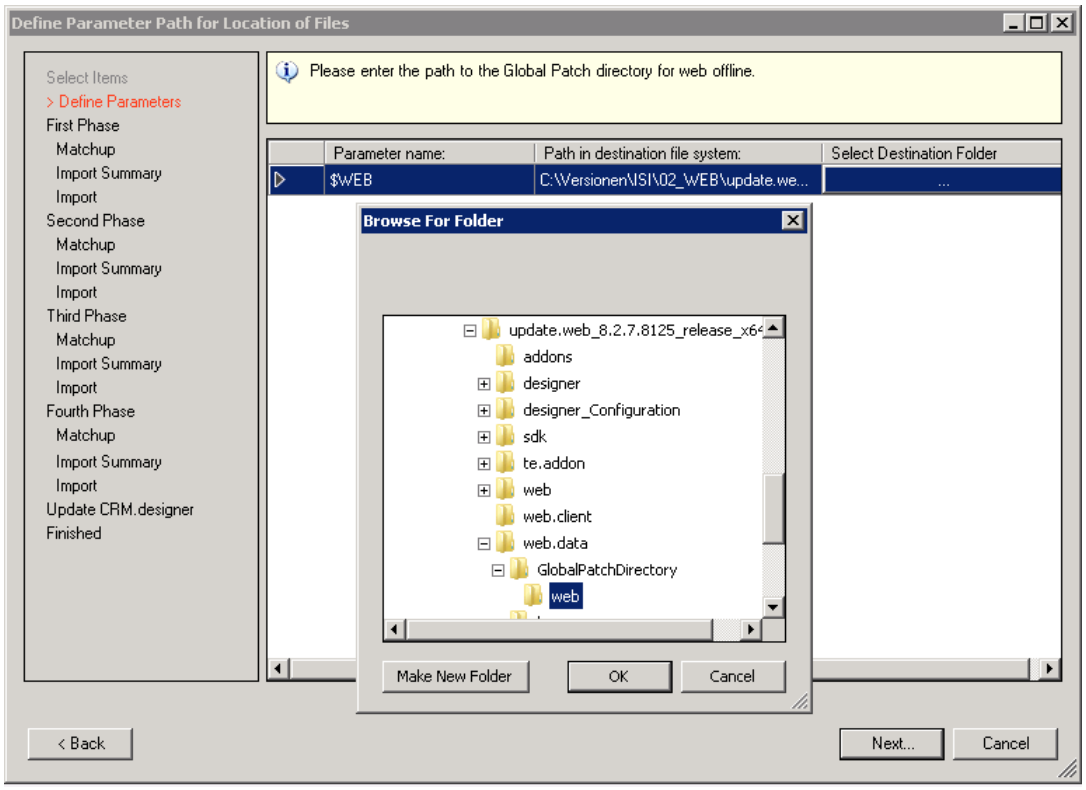
6. Export for the offline station(for example, `C:\ProgramFiles\update.CRM\update.CRMwin OTC\system\exe\mmco.exe" -u "SU" -k "out,100,u`)
7. A new "GlobalPatchDirectory" directory has to be created in `..\update.CRM\update.CRM web OTC\web.data\`.
8. A new "web" directory has to be created in `..\update.CRM\update.CRM web OTC\web.data\ GlobalPatchDirectory\`.
9. Start cockpit and click on "Import Package from .zip File" and select the LSI Template package



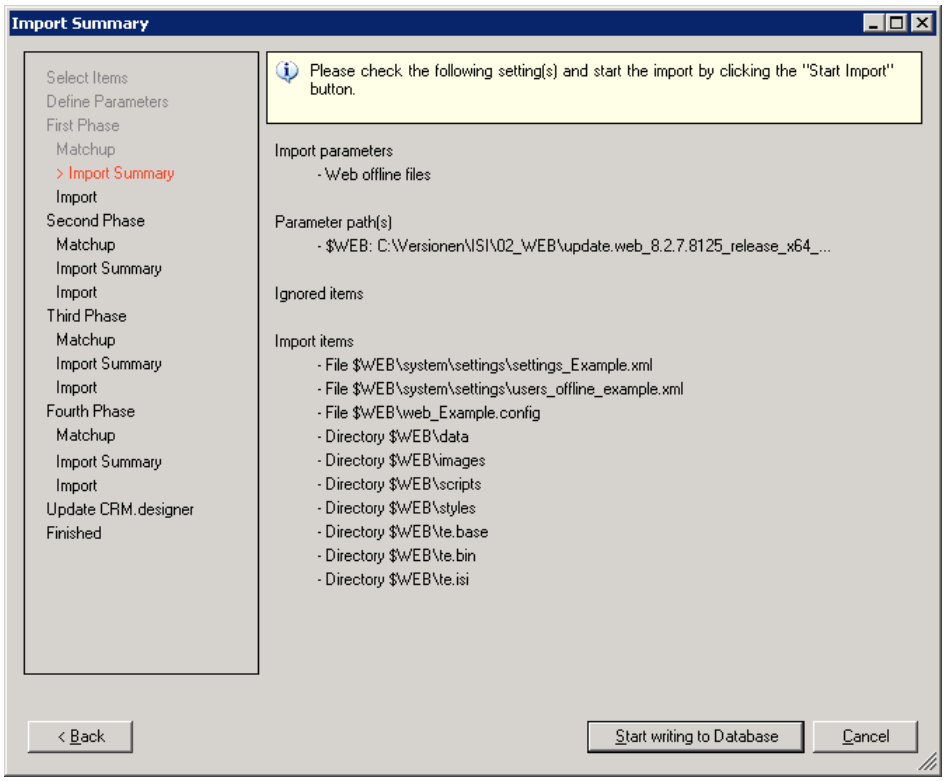
10. Click on the "Deploy web offline files" checkbox



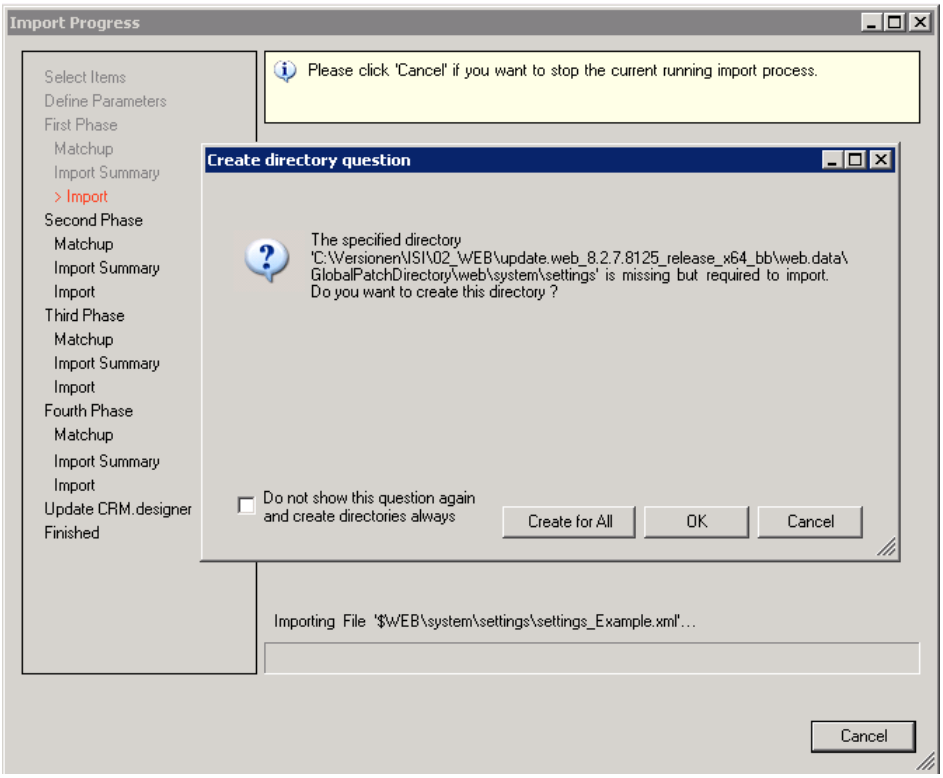
11. Select the newly created web folder in the GlobalPatchDirectory.



12. Click on the “Start Writing to Database” button



13. When this message pops up you have to click on the “Create for All” button.



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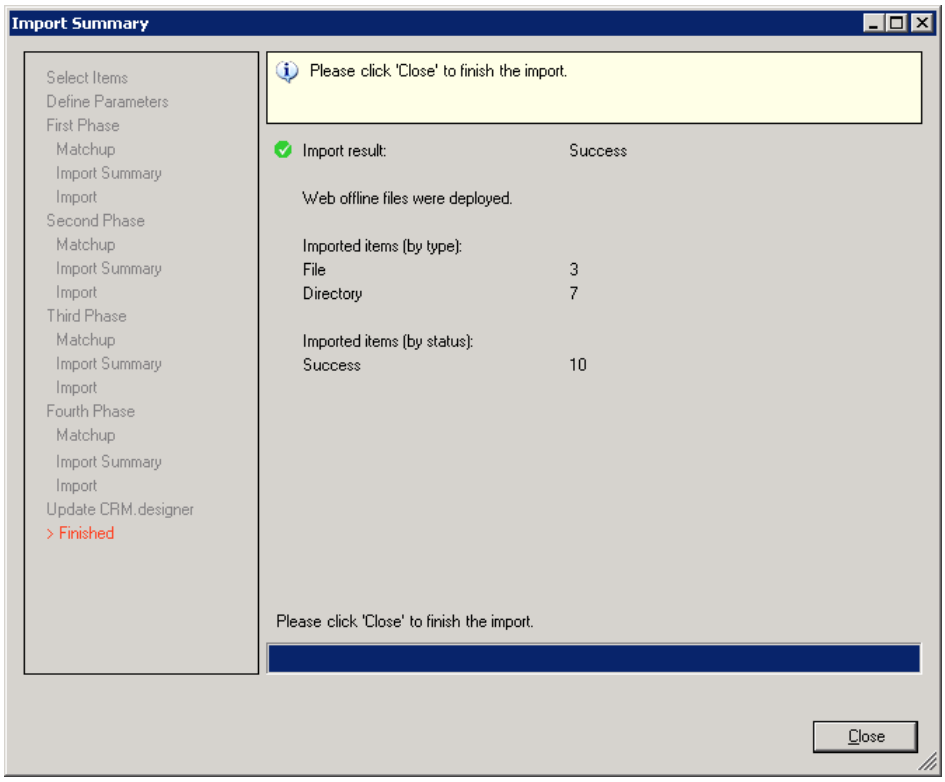
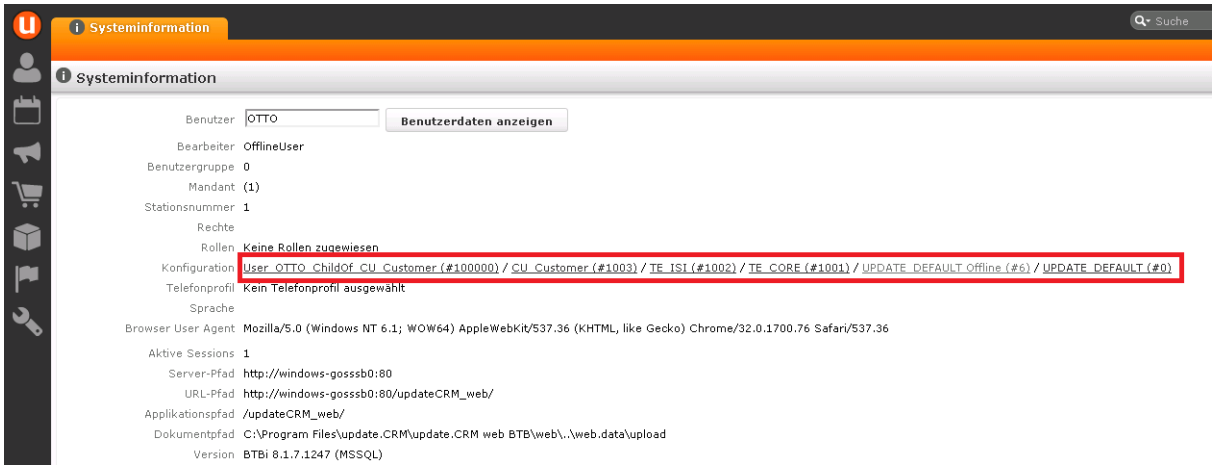


15. Copy only the global relevant configurations into the “GlobalPatchDirectory” (log in as “SU”, go to “Settings” in “System information”, in the “user” field enter your Offline user and then select the configurations to download them, e.g. “UPDATE_DEFAULT”, “UPDATE_DEFAULT_OFFLINE”, “TE_CORE”, “TE_LSI”,...)



16. Adapt the “offline.xml” on the server (please note that all parameters are mentioned in the Product Installation Guide of Web Offline).

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Note: Please ensure that you configure these two web config parameters:

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Client

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```
COMUserName=<User>
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[STATIONCONFIGURATION]
StationNumberClient=<100>
StationNumberServer=<1>
ServerURL=<http://mywebserver/updateCRM_web>
ClientURL=http://localhost:7575
```
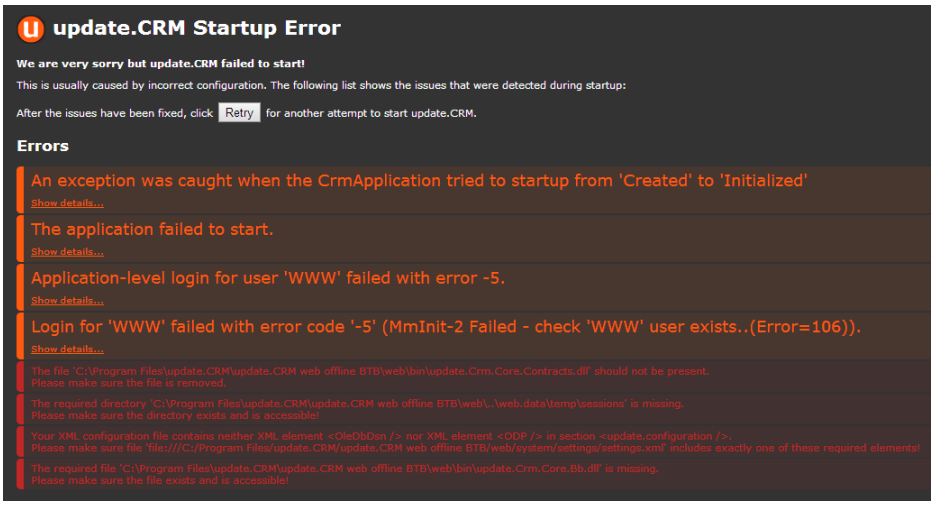

2. Install web offline (execute setup.exe)
3. Patch web offline and launcher to the actual version (actual web offline and launcher package available on support.update.com)
4. Start the launcher and initialize
   - Afterwards web offline starts with an error message.



5. Please change or adapt the following files
   - `C:\Program Files\update.CRM\update.CRM web offline OTC \web \web_Example.config`
   - `C:\Program Files\update.CRM\update.CRM web offline OTC \web\system\settings\ users_offline_Example.xml`
   - `C:\Program Files\update.CRM\update.CRM web offline OTC\web\styles\te.base\custom- color_Example.css`
   - `C:\ProgramFiles\update.CRM\update.CRM web offline OTC\web\system\settings\settings_Example.xml`

```
<update.configuration>
   <!--OleDbDsn>&designerDsn;</OleDbDsn-->
   <ConfigurationFromDB>false</ConfigurationFromDB>
   <XmlStoragePath>C:\Program Files\update.CRM\update.CRM web offline
OTC\web\data\offline\configuration</XmlStoragePath>
   <Vertical>&VERTICAL;</Vertical>
</update.configuration>
```

6. Start launcher.

7. Start Offline Manager and synchronize.

5

Installation Checklist (BS, OP)

Check list for basic installation and upgrades.

Initial Installation

For an initial installation please follow these steps:

#	Product	Description	Comment	Done By
0	WIN	Installation of WIN	Prerequisite	OP
1	WEB	Installation of WEB	Prerequisite	OP
2	WIN	Current station is “Main Office” and “Aut.Cat.Maintenance”	Prerequisite	OP
3	Cockpit	Import template package		OP
4	WIN	Load the “TE_ProcessConfiguration_Global” process configuration in the Rights module		BS
5	WIN	Create new variable values for your station		BS
6	WIN	Configure CU languages	Only LSI/CG	BS
7	WEB	Rename settings_Example.xml to settings.xml		OP
8	WEB	Rename web_Example.config to web.config		OP
9	WEB	Rename custom-color_Example.css to custom-color.css		BS + OP
10	Bulkloader	Update data model, CRM processes, catalogs and roles		OP

#	Product	Description	Comment	Done By
11	Designer	Insert CRM sub-languages		BS
12	Designer	Create Customer configs		BS

Upgrade Installation

For an upgrade installation please follow these steps:

#	Product	Description	Comment	Done By
1	WEB	Turn off IIS application pools and services	Prerequisite	OP
2	WIN	Current station is “Main Office” and “Aut.Cat.Maintenance”	Prerequisite	OP
3	Cockpit	Import template upgrade pPackage with catalog maintenance items		OP
4	WIN	Load “TE_ProcessConfiguration_Global” process configuration in the Rights module		BS
5	WIN	Create new variable values with your station		BS
7	WEB	Rename settings_Example.xml to settings.xml		OP
8	WEB	Rename web_Example.config to web.config		OP
9	WEB	Rename custom-color_Example.css to custom-color.css		OP + BS
10	Bulkloader	Update data model, CRM processes, catalogs and roles		OP

A

Changed Designer Units for ISI Version 4

Designer Unit	Name	Description
Field-Group	A001	Updated Control "Details"
Field-Group	A031	Updated Control "Details"
Field-Group	A034	Updated Control "Details"
Field-Group	A1	Updated Control "Details"
Field-Group	AP	Updated Control "Details"
Field-Group	AU	Updated Control "Details"
Field-Group	AU	Updated Control "Search"
Field-Group	CORE_CP_GeoPlanVisit	Deleted Control "Details"
Field-Group	CORE_CP_GeoPlanVisit	Deleted Control "List"
Field-Group	CORE_CP_GeoPlanVisit	Deleted Control "Search"
Field-Group	CORE_CP_GeoPlanVisit	Updated Control "MiniDetails"

Designer Unit	Name	Description
Field-Group	CORE_ES_RepProcess	Updated Control "Details"
Field-Group	CORE_MA_GeoPlanVisit	Copied Control "Details" from TE_CORE to TE_ISI
Field-Group	CORE_MA_GeoPlanVisit	Updated Control "Details"
Field-Group	FI	Deleted Control "Details"
Field-Group	FI	Updated Control "Details"
Field-Group	IB	Updated Control "Details"
Field-Group	ID	Deleted Control "Details"
Field-Group	ID	Updated Control "Details"
Field-Group	KM	Updated Control "List"
Field-Group	MA	Updated Control "Details"
Field-Group	MA	Updated Control "List"
Field-Group	MA	Updated Control "Search"
Field-Group	MA.Report	Updated Control "Details"

Designer Unit	Name	Description
Field-Group	OJ	Updated Control "Details"
Field-Group	OP	Updated Control "Details"
Field-Group	PO	Updated Control "Details"
Field-Group	PR	Updated Control "Details"
Field-Group	TE_AP_SerialEntry_PR	Deleted Control "Edit"
Field-Group	TE_IB_GeoPlanVisit	Deleted Control "Details"
Field-Group	TE_IB_GeoPlanVisit	Deleted Control "List"
Field-Group	TE_IB_GeoPlanVisit	Deleted Control "Matchup"
Field-Group	TE_IB_GeoPlanVisit	Deleted Control "MatchupList"
Field-Group	TE_IB_GeoPlanVisit	Deleted Control "Search"
Field-Group	TE_IB_GeoPlanVisit	Updated Control "MiniDetails"
Field-Group	TE_IB_ThirdPartyProduct	Updated Control "Details"
Field-Group	TE_ID_DefineSignature	Deleted Control "Search"

Designer Unit	Name	Description
Field-Group	TE_ID_DefineWorkingHours	Deleted Control "Search"
Field-Group	TE_ID_DefineWorkingHours	Updated Control "Details"
Field-Group	TE_KM_TicketMgmt_Claim_InfoBox	Updated Control "Details"
Field-Group	TE_KM_TicketMgmt_ServiceTicket_InfoBox	Updated Control "Details"
Field-Group	TE_KP_GeoPlanVisit	Created Control "MiniDetails"
Field-Group	TE_KP_GeoPlanVisit	Updated Control "MiniDetails"
Field-Group	TE_MA_Completed	Updated Control "Details"
Field-Group	TE_MA_Email	Updated Control "Details"
Field-Group	TE_PR_TopValues	Deleted Control "Details"
Field-Group	TE_PR_TopValues	Deleted Control "Edit"
Field-Group	TE_PR_TopValues	Updated Control "List"
Field-Group	TE_Y1_Basic	Updated Control "Details"
Field-Group	TE_Y1_Level2	Updated Control "Details"

Designer Unit	Name	Description
Field-Group	TE_Y1_Matrix	Deleted Control "Details"
Field-Group	TE_Y1_Matrix	Deleted Control "Search"
Field-Group	TE_Y1_Matrix	Updated Control "List"
Field-Group	TE_Y1_Matrix	Updated Control "MiniDetails"
Field-Group	TE_Y1_Matrix	Updated description
Field-Group	TPR2	Updated Control "Details"
Field-Group	TPR3	Updated Control "Details"
Field-Group	U014	Deleted Control "List"
Field-Group	UP	Updated Control "Details"
Field-Group	WR	Updated Control "Details"
Field-Group	Y1	Copied Control "List" from TE_ISI to User_TEST_ChildOf_CU_Customer
Field-Group	Y1	Deleted Control "List"

Designer Unit	Name	Description
Field-Group	Y1	Updated Control "List"
Field-Group	Y5	Updated Control "Details"

B

Changed Designer Units for ISI Version 5

Designer Unit	Name	Description
FieldGroup	KP:Placeholders	Updated Control "Details"
FieldGroup	A001	Updated Control "Details"
FieldGroup	A031	Updated Control "Details"
FieldGroup	A034	Updated Control "Details"
FieldGroup	A034	Updated Control "Edit"
FieldGroup	A034	Updated Control "Search"
FieldGroup	A1	Updated Control "Details"
FieldGroup	A1	Updated Control "Search"
FieldGroup	AK	Deleted Control "List"
FieldGroup	AN	NULL
FieldGroup	AR	Updated Control "Details"
FieldGroup	AR	Updated Control "Search"
FieldGroup	AU	Updated Control "Details"
FieldGroup	AU	Updated Control "List"
FieldGroup	AU	Updated Control "Search"
FieldGroup	CM	NULL

Designer Unit	Name	Description
FieldGroup	CORE_A034_FI_link	Updated Control "Details"
FieldGroup	CORE_CM_Templates	Deleted Control "List"
FieldGroup	CP	NULL
FieldGroup	CP	Copied Control "List" from UP-DATE_DEFAULT to TE_ISI
FieldGroup	CP	Copied Control "Search" from UP-DATE_DEFAULT to TE_ISI
FieldGroup	CP	Created Control "Details"
FieldGroup	CP	Created Control "List"
FieldGroup	CP	Deleted Control "Search"
FieldGroup	CP	Updated Control "Details"
FieldGroup	CP	Updated Control "List"
FieldGroup	FI	Copied Control "Details" from TE_ISI to CU_Customer
FieldGroup	FI	Copied Control "List" from TE_CORE to TE_ISI
FieldGroup	FI	Deleted Control "Details"
FieldGroup	FI	Deleted Control "List"
FieldGroup	FI	Updated Control "Details"
FieldGroup	FI	Updated Control "List"
FieldGroup	FI	Updated Control "MiniDetails"
FieldGroup	FI	Updated Control "Search"

Designer Unit	Name	Description
FieldGroup	FITree	Updated Control "MiniDetails"
FieldGroup	FV	Created Control "List"
FieldGroup	FV	Updated Control "List"
FieldGroup	ID	Updated Control "Details"
FieldGroup	ID	Updated Control "Search"
FieldGroup	IS	NULL
FieldGroup	IS	Copied Control "List" from UP-DATE_DEFAULT to TE_ISI
FieldGroup	IS	Updated Control "List"
FieldGroup	KM	Updated Control "Details"
FieldGroup	KM	Updated Control "List"
FieldGroup	KM	Updated Control "Search"
FieldGroup	KM_FI	Updated Control "Search"
FieldGroup	KP	Copied Control "Matchup" from UP-DATE_DEFAULT to TE_ISI
FieldGroup	KP	Copied Control "MatchupList" from UPDATE_DEFAULT to TE_ISI
FieldGroup	KP	Deleted Control "List"
FieldGroup	KP	Deleted Control "Matchup"
FieldGroup	KP	Deleted Control "MatchupList"
FieldGroup	KP	Updated Control "Details"

Designer Unit	Name	Description
FieldGroup	KP	Updated Control "Edit"
FieldGroup	KP	Updated Control "List"
FieldGroup	KP	Updated Control "Matchup"
FieldGroup	KP	Updated Control "MatchupList"
FieldGroup	KP	Updated Control "MiniDetails"
FieldGroup	KP	Updated Control "Search"
FieldGroup	M3	Updated Control "Search"
FieldGroup	MA	Updated Control "Details"
FieldGroup	MA	Updated Control "Edit"
FieldGroup	MA	Updated Control "List"
FieldGroup	MA	Updated Control "Search"
FieldGroup	NO	Updated Control "Details"
FieldGroup	OJ	Updated Control "Search"
FieldGroup	ON	Updated Control "Details"
FieldGroup	PE	NULL
FieldGroup	PE	Copied Control "Details" from UP-DATE_DEFAULT to TE_ISI
FieldGroup	PE	Copied Control "List" from UP-DATE_DEFAULT to TE_ISI
FieldGroup	PE	Copied Control "MiniDetails" from UPDATE_DEFAULT to TE_ISI

Designer Unit	Name	Description
FieldGroup	PE	Copied Control "Search" from UP-DATE_DEFAULT to TE_ISI
FieldGroup	PE	Deleted Control "Search"
FieldGroup	PE	Updated Control "Details"
FieldGroup	PE	Updated Control "List"
FieldGroup	PE	Updated Control "MiniDetails"
FieldGroup	PE	Updated Control "Search"
FieldGroup	PO	Updated Control "Details"
FieldGroup	PR	Updated Control "Details"
FieldGroup	PR	Updated Control "List"
FieldGroup	TE_A1_SublistKP	NULL
FieldGroup	TE_A1_SublistKP	Deleted Control "Details"
FieldGroup	TE_A1_SublistKP	Deleted Control "Search"
FieldGroup	TE_A1_SublistKP	Updated description
FieldGroup	TE_AP_SerialEntry_SP	Updated Control "Edit"
FieldGroup	TE_AR_SerialEntry	Created Control "Edit"
FieldGroup	TE_AR_SerialEntry	Updated Control "Edit"
FieldGroup	TE_AR_SerialEntry	Updated Control "List"
FieldGroup	TE_AR_SerialEntry_PR	Updated Control "List"
FieldGroup	TE_AR_SerialEntry_PR[V1]	NULL

Designer Unit	Name	Description
FieldGroup	TE_AR_SerialEntry_PR[V1]	Updated Control "List"
FieldGroup	TE_AR_SerialEntry_PR[V1]	Updated description
FieldGroup	TE_AU_Select	Updated Control "List"
FieldGroup	TE_CP_SublistKP	NULL
FieldGroup	TE_CP_SublistKP	Copied Control "Details" from UP-DATE_DEFAULT to TE_ISI
FieldGroup	TE_CP_SublistKP	Created Control "Details"
FieldGroup	TE_CP_SublistKP	Deleted Control "Details"
FieldGroup	TE_CP_SublistKP	Deleted Control "List"
FieldGroup	TE_CP_SublistKP	Deleted Control "Search"
FieldGroup	TE_CP_SublistKP	Updated Control "Details"
FieldGroup	TE_CP_SublistKP	Updated Control "List"
FieldGroup	TE_CP_SublistKP	Updated Control "MiniDetails"
FieldGroup	TE_CP_SublistKP	Updated description
FieldGroup	TE_FI_Service_Search	Updated Control "Search"
FieldGroup	TE_ID_DefineSignature	Deleted Control "Search"
FieldGroup	TE_ID_DefineWorkingHours	NULL
FieldGroup	TE_ID_DefineWorkingHours	Deleted Control "Search"
FieldGroup	TE_ID_DefineWorkingHours	Updated Control "Details"
FieldGroup	TE_IS_SubList	NULL

Designer Unit	Name	Description
FieldGroup	TE_IS_SubList	Deleted Control "Details"
FieldGroup	TE_IS_SubList	Deleted Control "MiniDetails"
FieldGroup	TE_IS_SubList	Deleted Control "Search"
FieldGroup	TE_IS_SubList	Updated Control "List"
FieldGroup	TE_KM_Dispatching_Dashboard	Updated Control "Search"
FieldGroup	TE_KM_Info_Serial	NULL
FieldGroup	TE_KM_Info_Serial	Deleted Control "Edit"
FieldGroup	TE_KM_Info_Serial	Deleted Control "List"
FieldGroup	TE_KM_Info_Serial	Deleted Control "MiniDetails"
FieldGroup	TE_KM_Info_Serial	Deleted Control "Search"
FieldGroup	TE_KM_Info_Serial	Updated Control "Details"
FieldGroup	TE_KP_all_CP	NULL
FieldGroup	TE_KP_all_CP	Updated Control "Details"
FieldGroup	TE_KP_FI	Updated Control "List"
FieldGroup	TE_KP_FI	Updated Control "Search"
FieldGroup	TE_KP_New	Updated Control "Edit"
FieldGroup	TE_KP_Service_Search	Updated Control "List"
FieldGroup	TE_KP_Service_Search	Updated Control "Search"
FieldGroup	TE_MA_Completed	Updated Control "Details"
FieldGroup	TE_MA_Completed	Updated Control "Search"

Designer Unit	Name	Description
FieldGroup	TE_MA_Email	Updated Control "Details"
FieldGroup	TE_MA_New	Updated Control "Edit"
FieldGroup	TE_MA_New_FromList	Updated Control "Edit"
FieldGroup	TE_MA_SublistKP	NULL
FieldGroup	TE_MA_SublistKP	Deleted Control "Details"
FieldGroup	TE_MA_SublistKP	Deleted Control "Search"
FieldGroup	TE_MA_SublistKP	Updated Control "List"
FieldGroup	TE_MA_SublistKP	Updated description
FieldGroup	TE_MA_Visit	Updated Control "Details"
FieldGroup	TE_MA_Visit	Updated Control "Edit"
FieldGroup	TE_MA_Weekplanning	Updated Control "List"
FieldGroup	TE_NO_AddToY1	Updated Control "Details"
FieldGroup	TE_OJ_Service_Search	Updated Control "Search"
FieldGroup	TE_PE_Tree	NULL
FieldGroup	TE_PE_Tree	Created Control "MiniDetails"
FieldGroup	TE_PE_Tree	Updated Control "MiniDetails"
FieldGroup	TE_PE_Tree	Updated description
FieldGroup	TE_PR_Info_Serial	NULL
FieldGroup	TE_PR_Info_Serial	Copied Control "Details" from TE_ISI_TABLET to CU_ISI_TABLET

Designer Unit	Name	Description
FieldGroup	TE_PR_Info_Serial	Created Control "Details"
FieldGroup	TE_PR_Info_Serial	Created Control "List"
FieldGroup	TE_PR_Info_Serial	Created Control "Matchup"
FieldGroup	TE_PR_Info_Serial	Deleted Control "Details"
FieldGroup	TE_PR_Info_Serial	Deleted Control "Edit"
FieldGroup	TE_PR_Info_Serial	Deleted Control "List"
FieldGroup	TE_PR_Info_Serial	Deleted Control "Matchup"
FieldGroup	TE_PR_Info_Serial	Deleted Control "MiniDetails"
FieldGroup	TE_PR_Info_Serial	Deleted Control "Search"
FieldGroup	TE_PR_Info_Serial	Updated Control "Details"
FieldGroup	TE_PR_OfferMgmt_LostEnter-Reason	Updated Control "Details"
FieldGroup	TE_PR_Select	Updated Control "List"
FieldGroup	TE_TPR2_QuickView	Updated Control "Details"
FieldGroup	TE_TPR3_Info_Serial	NULL
FieldGroup	TE_TPR3_Info_Serial	Deleted Control "Edit"
FieldGroup	TE_TPR3_Info_Serial	Deleted Control "List"
FieldGroup	TE_TPR3_Info_Serial	Deleted Control "MiniDetails"
FieldGroup	TE_TPR3_Info_Serial	Deleted Control "Search"
FieldGroup	TE_TPR3_Info_Serial	Updated Control "Details"

Designer Unit	Name	Description
FieldGroup	TE_U022_SerialEntry	Updated Control "Edit"
FieldGroup	TE_Y1_Basic	Updated Control "Search"
FieldGroup	TE_Y1_FI	Updated Control "List"
FieldGroup	TE_Y1_Level2	Updated Control "Details"
FieldGroup	TE_Y1_Service_Search	Updated Control "Search"
FieldGroup	TE_Y3_AddToY1_WIN	Updated Control "Details"
FieldGroup	TFI1	Updated Control "Details"
FieldGroup	TFI1:Placeholders	NULL
FieldGroup	TFI1:Placeholders	Created Control "Details"
FieldGroup	TFI1:Placeholders	Updated Control "Details"
FieldGroup	TPR2	Updated Control "Details"
FieldGroup	VB	Updated Control "Search"
FieldGroup	WR	Updated Control "Search"
FieldGroup	Y1	Copied Control "List" from TE_ISI to User_TEST_ChildOf_CU_Customer
FieldGroup	Y1	Updated Control "List"
FieldGroup	Y1	Updated Control "Search"
FieldGroup	Y3	Updated Control "Details"

C

Change Designer Units for LSI Version 4

Designer Unit	Name	Description
FieldGroup	A1	Updated Control "Details"
FieldGroup	AF	Updated Control "Details"
FieldGroup	AR	Updated Control "Details"
FieldGroup	AU	Updated Control "Details"
FieldGroup	B4	Updated Control "Details"
FieldGroup	BP	Updated Control "Details"
FieldGroup	CORE_CP_Geo	Updated Control "Details"
FieldGroup	CORE_ES_RepProcess	Updated Control "Details"
FieldGroup	CORE_FI_Geo	Updated Control "Details"
FieldGroup	CORE_ID_RepProcess	Updated Control "Details"
FieldGroup	CORE_KP_RepProcess	Updated Control "Details"
FieldGroup	CP	Updated Control "Details"
FieldGroup	D1	Updated Control "Details"
FieldGroup	D1.Upload	Updated Control "Details"
FieldGroup	ES	Updated Control "Details"
FieldGroup	FI	Updated Control "Details"

Designer Unit	Name	Description
FieldGroup	FIMergeOverview	Updated Control "Details"
FieldGroup	IDUserList	Updated Control "Details"
FieldGroup	KM	Updated Control "Details"
FieldGroup	KP	Updated Control "Details"
FieldGroup	MA	Updated Control "Details"
FieldGroup	MACalendar	Updated Control "Details"
FieldGroup	MACallExecution	Updated Control "Details"
FieldGroup	MK	Updated Control "Details"
FieldGroup	PEMergeOverview	Updated Control "Details"
FieldGroup	PESelect	Updated Control "Details"
FieldGroup	SB	Updated Control "Details"
FieldGroup	TE_AF_FollowUp_Obj	Updated Control "Details"
FieldGroup	TE_B5_Edit	Updated Control "Details"
FieldGroup	TE_CDoc_MedicalRe-quest_Execute	Updated Control "Details"
FieldGroup	TE_CP_FITree	Updated Control "Details"
FieldGroup	TE_CP_PETree	Updated Control "Details"
FieldGroup	TE_PE_PhoneReachability	Updated Control "Details"
FieldGroup	TE_U046_CP	Updated Control "Details"
FieldGroup	TE_U046_CPRelated	Updated Control "Details"

Designer Unit	Name	Description
FieldGroup	TE_U046_FI	Updated Control "Details"
FieldGroup	TE_U046_FI_Duplicate	Updated Control "Details"
FieldGroup	TE_U046_FITree	Updated Control "Details"
FieldGroup	TE_U046_PE	Updated Control "Details"
FieldGroup	TE_U046_PE_Duplicate	Updated Control "Details"
FieldGroup	TE_U046_PETree	Updated Control "Details"
FieldGroup	U007	Updated Control "Details"
FieldGroup	U011	Updated Control "Details"
FieldGroup	U022	Updated Control "Details"
FieldGroup	U042	Updated Control "Details"
FieldGroup	U046	Updated Control "Details"
FieldGroup	U047	Updated Control "Details"
FieldGroup	U049	Updated Control "Details"
FieldGroup	U064	Updated Control "Details"
FieldGroup	U065	Updated Control "Details"
FieldGroup	US	Updated Control "Details"
FieldGroup	ZA	Updated Control "Details"
FieldGroup	PESelect	Created Control "Details"
FieldGroup	U065	Created Control "Details"
FieldGroup	A035	Created Control "Details"

Designer Unit	Name	Description
FieldGroup	U064	Created Control "Details"
FieldGroup	CORE_CP_Geo	Created Control "Details"
FieldGroup	CORE_FI_Geo	Created Control "Details"
FieldGroup	A1	Updated Control "List"
FieldGroup	BP.SerialEntry	Updated Control "List"
FieldGroup	CORE_KP_RepProcess	Updated Control "List"
FieldGroup	CORE_R2_RepProcess	Updated Control "List"
FieldGroup	CP	Updated Control "List"
FieldGroup	D1	Updated Control "List"
FieldGroup	FISelect	Updated Control "List"
FieldGroup	FT	Updated Control "List"
FieldGroup	ID	Updated Control "List"
FieldGroup	IDDefaultValues	Updated Control "List"
FieldGroup	MA	Updated Control "List"
FieldGroup	PE	Updated Control "List"
FieldGroup	PESelect	Updated Control "List"
FieldGroup	SB	Updated Control "List"
FieldGroup	SR	Updated Control "List"
FieldGroup	TE_A1_CDoc	Updated Control "List"

Designer Unit	Name	Description
FieldGroup	TE_AF_CDoc_FollowUp_Obj	Updated Control "List"
FieldGroup	TE_AF_CDoc_MarketingObj	Updated Control "List"
FieldGroup	TE_BV_Transaction	Updated Control "List"
FieldGroup	TE_CDoc_MedicalRequest_Execute	Updated Control "List"
FieldGroup	TE_CDoc_Order_Overview	Updated Control "List"
FieldGroup	TE_CP_FITree	Updated Control "List"
FieldGroup	TE_CP_PETree	Updated Control "List"
FieldGroup	TE_D3_CDoc	Updated Control "List"
FieldGroup	TE_FI_RepProcess	Updated Control "List"
FieldGroup	TE_MA_CDoc_Calls_Overview	Updated Control "List"
FieldGroup	TE_MA_CDoc_Overview_LastCalls	Updated Control "List"
FieldGroup	TE_MA_Error	Updated Control "List"
FieldGroup	TE_SB_AppMenu	Updated Control "List"
FieldGroup	TE_U046_CP	Updated Control "List"
FieldGroup	TE_U046_CPRelated	Updated Control "List"
FieldGroup	TE_U046_FI	Updated Control "List"
FieldGroup	TE_U046_FITree	Updated Control "List"
FieldGroup	TE_U046_PE	Updated Control "List"

Designer Unit	Name	Description
FieldGroup	TE_U046_PETree	Updated Control "List"
FieldGroup	TE_U500_Deactivate	Updated Control "List"
FieldGroup	U042	Updated Control "List"
FieldGroup	U046	Updated Control "List"
FieldGroup	U049	Updated Control "List"
FieldGroup	U064	Updated Control "List"
FieldGroup	U065	Updated Control "List"
FieldGroup	Z5ClientReport	Updated Control "List"
FieldGroup	Z5ClientReport	Created Control "List"
FieldGroup	U065	Created Control "List"
FieldGroup	TE_MA_Error	Created Control "List"
FieldGroup	U064	Created Control "List"
FieldGroup	FIAdditionalAddressCopy-Fields	Created Control "List"
FieldGroup	TE_CDoc_Order_Overview	Created Control "List"
TreeView	FI	Deleted POS Material filter Added A1 and KM node Removed "Check Children" and "Show Count" for U046
TreeView	PE	Added U046 node Removed "Check Children" and "Show Count" for U046

D

Changed Designer Unit for LSI Version 5

Designer Unit	Name	Description
FieldGroup	00ClientReport	NULL
FieldGroup	00ClientReport	Created Control "List"
FieldGroup	00ClientReport	Updated Control "List"
FieldGroup	A1	Copied Control "Details" from TE_LSI to PLAYGROUND
FieldGroup	A1	Deleted Control "Details"
FieldGroup	A1	Updated Control "Details"
FieldGroup	A1	Updated Control "Edit"
FieldGroup	A1	Updated Control "List"
FieldGroup	AAPricing	Copied Control "List" from update.tablet to TE_LSI_tablet
FieldGroup	AAPricing	Updated Control "List"
FieldGroup	AF	Updated Control "Details"
FieldGroup	AFFollowUp	Updated Control "Details"
FieldGroup	AFFollowUp	Updated Control "Edit"
FieldGroup	AFObjectivesActivity	Updated Control "Edit"
FieldGroup	AG	Copied Control "Details" from TE_CORE to TE_LSI

Designer Unit	Name	Description
FieldGroup	AG	Updated Control "Details"
FieldGroup	AG	Updated Control "List"
FieldGroup	AK	Updated Control "Details"
FieldGroup	AK	Updated Control "List"
FieldGroup	AR	Updated Control "Details"
FieldGroup	AROrderSerialEntry	Updated Control "List"
FieldGroup	ARSampleSerialEntry	Updated Control "List"
FieldGroup	ARSerialEntry	Updated Control "List"
FieldGroup	AU	Updated Control "Details"
FieldGroup	AU	Updated Control "Edit"
FieldGroup	AUSearch	Updated Control "MiniDetails"
FieldGroup	AUSerialEntry	Copied Control "Details" from TE_LSI_tablet to TE_LSI_tablet
FieldGroup	AUSerialEntry	Created Control "Details"
FieldGroup	AUSerialEntry	Deleted Control "Details"
FieldGroup	AUSerialEntry	Updated Control "Details"
FieldGroup	B2	Updated Control "Details"
FieldGroup	B2	Updated Control "List"
FieldGroup	BESerialEntry	Created Control "Details"
FieldGroup	BESerialEntry	Deleted Control "Details"

Designer Unit	Name	Description
FieldGroup	BESerialEntry	Updated Control "Details"
FieldGroup	CM	NULL
FieldGroup	CM	Copied Control "Details" from TE_CORE to TE_LSI
FieldGroup	CM	Updated Control "Details"
FieldGroup	CORE_ES_RepProcess	Updated Control "Details"
FieldGroup	CORE_FI_GeoPlanVisit	Updated Control "MiniDetails"
FieldGroup	CORE_ID_RepProcess	Updated Control "Details"
FieldGroup	CORE_V1_KP	NULL
FieldGroup	CORE_V1_KP	Copied Control "Details" from TE_CORE to TE_LSI
FieldGroup	CP	Updated Control "Details"
FieldGroup	CP	Updated Control "Edit"
FieldGroup	CP	Updated Control "List"
FieldGroup	CP	Updated Control "MiniDetails"
FieldGroup	CPFromFI	Updated Control "List"
FieldGroup	CPFromFI	Updated Control "MiniDetails"
FieldGroup	CS_SecondaryDisplaySerialEntry	NULL
FieldGroup	D1	Updated Control "Details"
FieldGroup	D1.Upload	Copied Control "Details" from UP-DATE_DEFAULT to TE_LSI

Designer Unit	Name	Description
FieldGroup	D1.Upload	Deleted Control "Details"
FieldGroup	D1.Upload	Updated Control "Details"
FieldGroup	FI	Copied Control "Details" from TE_LSI_tablet to TE_CG_tablet
FieldGroup	FI	Deleted Control "Details"
FieldGroup	FI	Updated Control "Details"
FieldGroup	FI	Updated Control "List"
FieldGroup	FI	Updated Control "MiniDetails"
FieldGroup	FI	Updated Control "Search"
FieldGroup	FIListing	Updated Control "List"
FieldGroup	FIMergeOverview	Copied Control "Details" from UP-DATE_DEFAULT to TE_LSI
FieldGroup	FIMergeOverview	Deleted Control "Details"
FieldGroup	FIMergeOverview	Updated Control "Details"
FieldGroup	IA	Updated Control "Details"
FieldGroup	ID	Copied Control "Details" from UP-DATE_DEFAULT to TE_LSI
FieldGroup	ID	Deleted Control "Details"
FieldGroup	IDClientReport	NULL
FieldGroup	IDClientReport	Created Control "List"
FieldGroup	IDClientReport	Updated Control "List"

Designer Unit	Name	Description
FieldGroup	IDDefaultValues	Created Control "Search"
FieldGroup	IDDefaultValues	Updated Control "List"
FieldGroup	IDDefaultValues	Updated Control "Search"
FieldGroup	IDUserList	Updated Control "Details"
FieldGroup	IT	Updated Control "Details"
FieldGroup	KM	Copied Control "Details" from TE_LSI to XX_LSI_Country_Customer
FieldGroup	KM	Copied Control "Edit" from TE_LSI_tablet to TE_CG_tablet
FieldGroup	KM	Deleted Control "Details"
FieldGroup	KM	Deleted Control "Edit"
FieldGroup	KM	Updated Control "Details"
FieldGroup	KM	Updated Control "List"
FieldGroup	KM	Updated Control "MiniDetails"
FieldGroup	KM	Updated Control "Search"
FieldGroup	KP	Copied Control "Details" from UP-DATE_DEFAULT to TE_LSI
FieldGroup	KP	Deleted Control "Details"
FieldGroup	KPSelect	Updated Control "Search"
FieldGroup	LDSerialEntry	Copied Control "List" from update.tablet to TE_LSI_tablet
FieldGroup	LDSerialEntry	Updated Control "List"

Designer Unit	Name	Description
FieldGroup	LPSerialEntry	Copied Control "Edit" from update.tablet to TE_LSI_tablet
FieldGroup	LPSerialEntry	Updated Control "Edit"
FieldGroup	LS	Updated Control "Details"
FieldGroup	LSListing	Updated Control "List"
FieldGroup	MA	Copied Control "List" from TE_LSI to TE_CONSUMERGOODS
FieldGroup	MA	Updated Control "Details"
FieldGroup	MA	Updated Control "Edit"
FieldGroup	MA	Updated Control "List"
FieldGroup	MACalendar	Created Control "Details"
FieldGroup	MACalendar	Created Control "List"
FieldGroup	MACalendar	Deleted Control "Details"
FieldGroup	MACalendar	Deleted Control "List"
FieldGroup	MACalendar	Updated Control "Details"
FieldGroup	MACalendar	Updated Control "Edit"
FieldGroup	MACalendar	Updated Control "List"
FieldGroup	MACallExecution	Updated Control "Details"
FieldGroup	MACallExecution	Updated Control "Edit"
FieldGroup	MACallExecution[V1]	NULL
FieldGroup	MACallExecution[V1]	Updated Control "Details"

Designer Unit	Name	Description
FieldGroup	MAParentDefaults	Updated Control "List"
FieldGroup	MASearch	Updated Control "List"
FieldGroup	MASearch	Updated Control "MiniDetails"
FieldGroup	MASerialEntry	Created Control "Details"
FieldGroup	MASerialEntry	Updated Control "Details"
FieldGroup	MUSerialEntry	Created Control "Details"
FieldGroup	MUSerialEntry	Deleted Control "Details"
FieldGroup	MUSerialEntry	Updated Control "Details"
FieldGroup	MUSerialEntry	Updated Control "Edit"
FieldGroup	PB	Updated Control "Details"
FieldGroup	PB	Updated Control "Edit"
FieldGroup	PBListing	Updated Control "List"
FieldGroup	PE	Deleted Control "List"
FieldGroup	PE	Updated Control "Details"
FieldGroup	PE	Updated Control "List"
FieldGroup	PE	Updated Control "MiniDetails"
FieldGroup	PE	Updated Control "Search"
FieldGroup	PEMergeOverview	NULL
FieldGroup	PEMergeOverview	Copied Control "Details" from UP-DATE_DEFAULT to TE_LSI

Designer Unit	Name	Description
FieldGroup	PEMergeOverview	Updated Control "Details"
FieldGroup	PLPricing	Updated Control "List"
FieldGroup	PPSerialEntry	Updated Control "Edit"
FieldGroup	PPSerialEntry	Updated Control "List"
FieldGroup	PS	Copied Control "Edit" from TE_LSI_tablet to TE_CG_tablet
FieldGroup	PS	Deleted Control "Edit"
FieldGroup	PS	Updated Control "Edit"
FieldGroup	PSCopyFields	Updated Control "List"
FieldGroup	PSSerialEntry	Created Control "Details"
FieldGroup	PSSerialEntry	Updated Control "Details"
FieldGroup	recover:A032	NULL
FieldGroup	recover:AD	NULL
FieldGroup	recover:AF	NULL
FieldGroup	recover:AF	Deleted Control "List"
FieldGroup	recover:AR	NULL
FieldGroup	recover:AT	NULL
FieldGroup	recover:AU	NULL
FieldGroup	recover:B2	NULL
FieldGroup	recover:CM	NULL

Designer Unit	Name	Description
FieldGroup	recover:CP	NULL
FieldGroup	recover:FI	NULL
FieldGroup	recover:KM	NULL
FieldGroup	recover:KP	NULL
FieldGroup	recover:LS	NULL
FieldGroup	recover:MA	NULL
FieldGroup	recover:R3	NULL
FieldGroup	recover:TD	NULL
FieldGroup	recover:TE_CDoc_MedicalRe-quest_Execute	NULL
FieldGroup	recover:TE_CP_FITree	NULL
FieldGroup	recover:TE_FI_BulkListing	NULL
FieldGroup	recover:TE_LS_DeactivateList-ings	NULL
FieldGroup	recov-er:TE_MA_CDoc_Calls_Overview	NULL
FieldGroup	recov-er:TE_MA_CDoc_Calls_Overview	Deleted Control "List"
FieldGroup	recover:TE_U500_JobCards	NULL
FieldGroup	recover:U019	NULL
FieldGroup	recover:U035	NULL
FieldGroup	recover:U049	NULL

Designer Unit	Name	Description
FieldGroup	recover:U067	NULL
FieldGroup	recover:U068	NULL
FieldGroup	recover:UP	NULL
FieldGroup	recover:VR	NULL
FieldGroup	SB	Copied Control "Search" from UP-DATE_DEFAULT to TE_LSI
FieldGroup	SB	Deleted Control "Search"
FieldGroup	SB	Updated Control "Details"
FieldGroup	SB	Updated Control "List"
FieldGroup	SB	Updated Control "Search"
FieldGroup	SB_Backup_20140616	NULL
FieldGroup	SB_Backup_20140616	Updated description
FieldGroup	TD	Updated Control "Details"
FieldGroup	TD	Updated Control "List"
FieldGroup	TE_AASerialEntry	Updated Control "List"
FieldGroup	TE_AF_FollowUp_Obj	Updated Control "Details"
FieldGroup	TE_AF_SalesCycle	NULL
FieldGroup	TE_AF_SalesCycle	Created Control "Details"
FieldGroup	TE_AF_SalesCycle	Created Control "Search"
FieldGroup	TE_AF_SalesCycle	Deleted Control "Details"

Designer Unit	Name	Description
FieldGroup	TE_AF_SalesCycle	Updated Control "List"
FieldGroup	TE_AF_SalesCycle	Updated Control "Search"
FieldGroup	TE_AFQuestionnaire	NULL
FieldGroup	TE_AFQuestionnaire	Created Control "List"
FieldGroup	TE_AFQuestionnaire	Updated Control "List"
FieldGroup	TE_AK_JobCards	Updated Control "Details"
FieldGroup	TE_ARSelect	NULL
FieldGroup	TE_ARSelect	Created Control "List"
FieldGroup	TE_ARSelect	Created Control "Search"
FieldGroup	TE_ARSelect	Updated Control "List"
FieldGroup	TE_ARSelect	Updated Control "Search"
FieldGroup	TE_AUSerialEntryInfoPanel	NULL
FieldGroup	TE_AUSerialEntryInfoPanel	Created Control "Details"
FieldGroup	TE_AUSerialEntryInfoPanel	Updated Control "Details"
FieldGroup	TE_CDoc_MedicalRequest_Execute	Updated Control "Search"
FieldGroup	TE_CDoc_Order_Overview	NULL
FieldGroup	TE_CDoc_POSMaterial_Overview	NULL
FieldGroup	TE_CDoc_POSMaterial_Overview	Deleted Control "Details"

Designer Unit	Name	Description
FieldGroup	TE_CDoc_POSMateri-al_Overview	Deleted Control "Search"
FieldGroup	TE_CP_FITree	Updated Control "Details"
FieldGroup	TE_CP_PETree	Updated Control "Details"
FieldGroup	TE_CPRequestForChange	NULL
FieldGroup	TE_CPRequestForChange	Created Control "Edit"
FieldGroup	TE_CPRequestForChange	Updated Control "Edit"
FieldGroup	TE_CPU046	NULL
FieldGroup	TE_CPU046	Updated Control "Details"
FieldGroup	TE_F1_SelectQuestionnaire	Created Control "Search"
FieldGroup	TE_F1_SelectQuestionnaire	Updated Control "Search"
FieldGroup	TE_FI_BulkListing	Updated Control "List"
FieldGroup	TE_FIGeoSearch	NULL
FieldGroup	TE_FIGeoSearch	Created Control "List"
FieldGroup	TE_FIGeoSearch	Updated Control "List"
FieldGroup	TE_KP_GeoPlanVisit	NULL
FieldGroup	TE_KP_GeoPlanVisit	Deleted Control "Details"
FieldGroup	TE_KP_GeoPlanVisit	Deleted Control "List"
FieldGroup	TE_KP_GeoPlanVisit	Deleted Control "Matchup"
FieldGroup	TE_KP_GeoPlanVisit	Deleted Control "MatchupList"

Designer Unit	Name	Description
FieldGroup	TE_KP_GeoPlanVisit	Deleted Control "Search"
FieldGroup	TE_KP_GeoPlanVisit	Updated Control "MiniDetails"
FieldGroup	TE_LS_DeactivateListings	Copied Control "Search" from TE_LSI to TE_LSI
FieldGroup	TE_LS_DeactivateListings	Created Control "Details"
FieldGroup	TE_LS_DeactivateListings	Deleted Control "List"
FieldGroup	TE_LS_DeactivateListings	Deleted Control "MiniDetails"
FieldGroup	TE_LS_DeactivateListings	Deleted Control "Search"
FieldGroup	TE_LS_DeactivateListings	Updated Control "Details"
FieldGroup	TE_LS_DeactivateListings	Updated Control "List"
FieldGroup	TE_LS_DeactivateListings	Updated Control "Search"
FieldGroup	TE_LS_DeactivateListings	Updated description
FieldGroup	TE_MA_CDoc_Calls_Overview	NULL
FieldGroup	TE_MA_CDoc_Calls_Overview	Deleted Control "Details"
FieldGroup	TE_MA_CDoc_Calls_Overview	Deleted Control "List"
FieldGroup	TE_MA_CDoc_Calls_Overview	Deleted Control "MiniDetails"
FieldGroup	TE_MA_CDoc_Calls_Overview	Deleted Control "Search"
FieldGroup	TE_MAClientEmailTemplate	NULL
FieldGroup	TE_MAClientEmailTemplate	Updated Control "List"
FieldGroup	TE_PERequestForChange	NULL

Designer Unit	Name	Description
FieldGroup	TE_PERequestForChange	Created Control "Edit"
FieldGroup	TE_PERequestForChange	Updated Control "Edit"
FieldGroup	TE_PEU046	NULL
FieldGroup	TE_PEU046	Updated Control "Details"
FieldGroup	TE_PEU046	Updated Control "List"
FieldGroup	TE_PP_InfoPanel	NULL
FieldGroup	TE_PP_SalesCycle	NULL
FieldGroup	TE_PP_SalesCycle	Updated Control "List"
FieldGroup	TE_PP_SalesCycle	Updated description
FieldGroup	TE_PPInfoPanel	NULL
FieldGroup	TE_PPInfoPanel	Created Control "List"
FieldGroup	TE_PPInfoPanel	Updated Control "List"
FieldGroup	TE_PrimaryDisplaySerialEntry	NULL
FieldGroup	TE_SB_AppMenu	Copied Control "Search" from TE_LSI to TE_LSI
FieldGroup	TE_SB_AppMenu	Deleted Control "Search"
FieldGroup	TE_SB_AppMenu	Updated Control "List"
FieldGroup	TE_SB_AppMenu	Updated Control "Search"
FieldGroup	TE_SB_AppMenu_Back-up_20140617	NULL

Designer Unit	Name	Description
FieldGroup	TE_SB_AppMenu_Back-up_20140617	Updated description
FieldGroup	TE_SB_DayWeekPl	Updated description
FieldGroup	TE_SecondaryDisplaySerialEn-try	NULL
FieldGroup	TE_SerialEntryInfoPanel	NULL
FieldGroup	TE_U007_DayWeekPlanning	Deleted Control "Details"
FieldGroup	TE_U061_BulkListing	Updated Control "Details"
FieldGroup	TE_U500_BulkListing.SerialEn-try	Updated Control "List"
FieldGroup	TE_U500_BulkListing.SerialEn-try	Updated description
FieldGroup	TE_U500_Deactivate	Copied Control "List" from TE_LSI to TE_LSI
FieldGroup	TE_U500_Deactivate	Deleted Control "List"
FieldGroup	TE_U500_Deactivate	Deleted Control "Search"
FieldGroup	TE_U500_Deactivate	Updated Control "List"
FieldGroup	TE_U500_Deactivate	Updated Control "Search"
FieldGroup	TE_U500_Deactivate	Updated description
FieldGroup	TE_V1_Sponsoring	NULL
FieldGroup	TE_V1_Sponsoring	Updated Control "Details"
FieldGroup	TE_VP_SalesCycle	NULL

Designer Unit	Name	Description
FieldGroup	TE_VP_SalesCycle	Updated Control "List"
FieldGroup	TE_VP_SalesCycle	Updated description
FieldGroup	U002	Updated Control "Details"
FieldGroup	U007	Updated Control "Details"
FieldGroup	U011	Updated Control "Details"
FieldGroup	U011	Updated Control "List"
FieldGroup	U016	NULL
FieldGroup	U016	Created Control "Details"
FieldGroup	U016	Created Control "List"
FieldGroup	U016	Created Control "MiniDetails"
FieldGroup	U016	Created Control "Search"
FieldGroup	U016	Updated Control "Details"
FieldGroup	U016	Updated Control "List"
FieldGroup	U016	Updated Control "MiniDetails"
FieldGroup	U016	Updated Control "Search"
FieldGroup	U016	Updated description
FieldGroup	U017	NULL
FieldGroup	U017	Created Control "Details"
FieldGroup	U017	Created Control "List"
FieldGroup	U017	Created Control "MiniDetails"

Designer Unit	Name	Description
FieldGroup	U017	Created Control "Search"
FieldGroup	U017	Updated Control "Details"
FieldGroup	U017	Updated Control "List"
FieldGroup	U017	Updated Control "MiniDetails"
FieldGroup	U017	Updated Control "Search"
FieldGroup	U022	Updated Control "Details"
FieldGroup	U030	NULL
FieldGroup	U030	Created Control "Details"
FieldGroup	U030	Created Control "List"
FieldGroup	U030	Created Control "MiniDetails"
FieldGroup	U030	Created Control "Search"
FieldGroup	U030	Updated Control "Details"
FieldGroup	U030	Updated Control "List"
FieldGroup	U030	Updated Control "MiniDetails"
FieldGroup	U030	Updated Control "Search"
FieldGroup	U030	Updated description
FieldGroup	U031	NULL
FieldGroup	U031	Created Control "Details"
FieldGroup	U031	Created Control "List"
FieldGroup	U031	Created Control "MiniDetails"

Designer Unit	Name	Description
FieldGroup	U031	Created Control "Search"
FieldGroup	U031	Updated Control "Details"
FieldGroup	U031	Updated Control "List"
FieldGroup	U031	Updated Control "MiniDetails"
FieldGroup	U031	Updated Control "Search"
FieldGroup	U031	Updated description
FieldGroup	u032	NULL
FieldGroup	U032	Created Control "Details"
FieldGroup	U032	Created Control "List"
FieldGroup	U032	Created Control "MiniDetails"
FieldGroup	U032	Created Control "Search"
FieldGroup	U032	Updated Control "Details"
FieldGroup	U032	Updated Control "List"
FieldGroup	U032	Updated Control "MiniDetails"
FieldGroup	U032	Updated Control "Search"
FieldGroup	U046	Created Control "MiniDetails"
FieldGroup	U046	Deleted Control "MiniDetails"
FieldGroup	U046	Updated Control "Details"
FieldGroup	U046	Updated Control "MiniDetails"
FieldGroup	U047	Created Control "MiniDetails"

Designer Unit	Name	Description
FieldGroup	U047	Updated Control "Details"
FieldGroup	U047	Updated Control "MiniDetails"
FieldGroup	U049	Updated Control "Details"
FieldGroup	U049	Updated Control "List"
FieldGroup	U059	Updated Control "Details"
FieldGroup	U063_KAM_DeactivateListings	NULL
FieldGroup	U063_KAM_DeactivateListings	Updated Control "List"
FieldGroup	U063_KAM_DeactivateListings	Updated description
FieldGroup	U064	NULL
FieldGroup	U064	Copied Control "Edit" from TE_LSI_tablet to TE_LSI_tablet
FieldGroup	U064	Created Control "Details"
FieldGroup	U064	Created Control "Edit"
FieldGroup	U064	Created Control "List"
FieldGroup	U064	Created Control "MiniDetails"
FieldGroup	U064	Deleted Control "Edit"
FieldGroup	U064	Updated Control "Details"
FieldGroup	U064	Updated Control "Edit"
FieldGroup	U064	Updated Control "List"
FieldGroup	U064	Updated Control "MiniDetails"

Designer Unit	Name	Description
FieldGroup	U065	NULL
FieldGroup	U065	Created Control "Details"
FieldGroup	U065	Created Control "Edit"
FieldGroup	U065	Created Control "List"
FieldGroup	U065	Created Control "Search"
FieldGroup	U065	Deleted Control "Search"
FieldGroup	U065	Updated Control "Details"
FieldGroup	U065	Updated Control "Edit"
FieldGroup	U065	Updated Control "List"
FieldGroup	U066	NULL
FieldGroup	U066	Created Control "Details"
FieldGroup	U066	Created Control "List"
FieldGroup	U066	Created Control "MiniDetails"
FieldGroup	U066	Created Control "Search"
FieldGroup	U066	Deleted Control "List"
FieldGroup	U066	Updated Control "Details"
FieldGroup	U066	Updated Control "List"
FieldGroup	U066	Updated Control "MiniDetails"
FieldGroup	U066	Updated Control "Search"
FieldGroup	U067	NULL

Designer Unit	Name	Description
FieldGroup	U067	Created Control "Details"
FieldGroup	U067	Created Control "List"
FieldGroup	U067	Created Control "Search"
FieldGroup	U067	Updated Control "Details"
FieldGroup	U067	Updated Control "List"
FieldGroup	U067	Updated Control "Search"
FieldGroup	U068	NULL
FieldGroup	U068	Created Control "Details"
FieldGroup	U068	Created Control "List"
FieldGroup	U068	Created Control "Search"
FieldGroup	U068	Updated Control "Details"
FieldGroup	U068	Updated Control "List"
FieldGroup	U068	Updated Control "Search"
FieldGroup	U069	NULL
FieldGroup	U069	Created Control "Details"
FieldGroup	U069	Created Control "List"
FieldGroup	U069	Created Control "Search"
FieldGroup	U069	Updated Control "Details"
FieldGroup	U069	Updated Control "List"
FieldGroup	U069	Updated Control "Search"

Designer Unit	Name	Description
FieldGroup	U1	NULL
FieldGroup	U1	Created Control "List"
FieldGroup	U1	Created Control "Search"
FieldGroup	U1	Updated Control "List"
FieldGroup	U1	Updated Control "Search"
FieldGroup	U500	Updated Control "Details"
FieldGroup	UPSerialEntry	Updated Control "Edit"
FieldGroup	V1	NULL
FieldGroup	V1	Copied Control "Details" from TE_CORE to TE_LSI
FieldGroup	V1	Copied Control "List" from TE_CORE to TE_LSI
FieldGroup	V1	Updated Control "Details"
FieldGroup	V1	Updated Control "List"
FieldGroup	V3	NULL
FieldGroup	V3	Copied Control "Details" from TE_CORE to TE_LSI
FieldGroup	V3	Copied Control "List" from TE_CORE to TE_LSI
FieldGroup	V3	Copied Control "Search" from TE_CORE to TE_LSI
FieldGroup	V3	Updated Control "Details"

Designer Unit	Name	Description
FieldGroup	V3	Updated Control "List"
FieldGroup	V3	Updated Control "Search"
FieldGroup	V4	NULL
FieldGroup	V4	Copied Control "Details" from TE_CORE to TE_LSI
FieldGroup	V4	Copied Control "List" from TE_CORE to TE_LSI
FieldGroup	V4	Updated Control "Details"
FieldGroup	V4	Updated Control "List"
FieldGroup	V5	NULL
FieldGroup	V5	Copied Control "Details" from TE_CORE to TE_LSI
FieldGroup	VGCopyFields	NULL
FieldGroup	VGCopyFields	Created Control "List"
FieldGroup	VGCopyFields	Updated Control "List"
FieldGroup	VGSerialEntry	Created Control "Details"
FieldGroup	VGSerialEntry	Updated Control "Details"
FieldGroup	VPSerialEntry	Updated Control "Edit"
FieldGroup	VR	NULL
FieldGroup	VR	Created Control "Details"
FieldGroup	VR	Created Control "List"

Designer Unit	Name	Description
FieldGroup	VR	Created Control "Search"
FieldGroup	VR	Deleted Control "Details"
FieldGroup	VR	Deleted Control "List"
FieldGroup	VR	Updated Control "Details"
FieldGroup	VR	Updated Control "List"
FieldGroup	VR	Updated Control "Search"
FieldGroup	VR	Updated description
FieldGroup	Y1	Updated Control "Details"
FieldGroup	ZA	Updated Control "Edit"

E

Changed Designer Units for FSI Version 4

Designer Unit	Name	Description
Field-Group	A001	Updated Control "Details"
Field-Group	A001	Updated Control "List"
Field-Group	A029	Updated Control "Details"
Field-Group	A1	Updated Control "Details"
Field-Group	A1	Updated Control "List"
Field-Group	A1	Updated Control "Search"
Field-Group	AD	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	AD	Deleted Control "Details"
Field-Group	AG	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	AG	Updated Control "Details"

Designer Unit	Name	Description
Field-Group	AN	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	AN	Updated Control "Details"
Field-Group	BT	Copied Control "List" from UP-DATE_DEFAULT to TE_FSI
Field-Group	BT	Copied Control "MiniDetails" from UPDATE_DEFAULT to TE_FSI
Field-Group	BT	Updated Control "Details"
Field-Group	BT	Updated Control "List"
Field-Group	BT	Updated Control "MiniDetails"
Field-Group	CORE_V1_KP	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	CP	Updated Control "Details"
Field-Group	ES	Created Control "Details"
Field-Group	ES	Created Control "List"
Field-Group	ES	Created Control "MiniDetails"
Field-Group	ES	Created Control "Search"

Designer Unit	Name	Description
Field-Group	ES	Updated Control "Details"
Field-Group	ES	Updated Control "List"
Field-Group	ES	Updated Control "MiniDetails"
Field-Group	ES	Updated Control "Search"
Field-Group	FI	Updated Control "List"
Field-Group	FT	Copied Control "List" from UP-DATE_DEFAULT to TE_FSI
Field-Group	FT	Updated Control "List"
Field-Group	KM	Copied Control "Details" from UP-DATE_DEFAULT to TE_FSI
Field-Group	KM	Copied Control "MiniDetails" from UPDATE_DEFAULT to TE_FSI
Field-Group	KM	Copied Control "Search" from UP-DATE_DEFAULT to TE_FSI
Field-Group	KM	Updated Control "Details"
Field-Group	KM	Updated Control "List"
Field-Group	KM	Updated Control "MiniDetails"

Designer Unit	Name	Description
Field-Group	KM	Updated Control "Search"
Field-Group	KM_FI	Copied Control "Details" from UP-DATE_DEFAULT to TE_FSI
Field-Group	KM_FI	Copied Control "List" from UP-DATE_DEFAULT to TE_FSI
Field-Group	KM_FI	Copied Control "MiniDetails" from UPDATE_DEFAULT to TE_FSI
Field-Group	KM_FI	Copied Control "Search" from UP-DATE_DEFAULT to TE_FSI
Field-Group	KM_FI	Updated Control "Details"
Field-Group	KM_FI	Updated Control "List"
Field-Group	KM_FI	Updated Control "MiniDetails"
Field-Group	KM_FI	Updated Control "Search"
Field-Group	KM_PE	Updated Control "Details"
Field-Group	KM_PE	Updated Control "List"
Field-Group	KM_PE	Updated Control "MiniDetails"
Field-Group	KM_PE	Updated Control "Search"

Designer Unit	Name	Description
Field-Group	MA	Updated Control "Details"
Field-Group	PB	Updated Control "List"
Field-Group	PE	Updated Control "Details"
Field-Group	TE_A1_SubTask	Updated Control "Details"
Field-Group	TE_A1_SubTask	Updated Control "MiniDetails"
Field-Group	TE_A1_SubTask	Updated Control "Search"
Field-Group	TE_BP_ConsultancyDocumentationProcess	Updated Control "Details"
Field-Group	TE_BP_ConsultancyDocumentationProcess	Updated Control "List"
Field-Group	TE_BT_ConsultancyDocumentation_FromFI	Updated Control "Details"
Field-Group	TE_BT_ConsultancyDocumentation_Phase3	Updated Control "List"
Field-Group	TE_BT_ConsultancyDocumentation_Phase4	Updated Control "Details"
Field-Group	TE_BT_ConsultancyDocumentation_Phase4	Updated Control "List"
Field-Group	TE_CP_ComplaintMgmt	Created Control "Details"

Designer Unit	Name	Description
Field-Group	TE_CP_ComplaintMgmt	Updated Control "Details"
Field-Group	TE_CP_ComplaintMgmt	Updated description
Field-Group	TE_FI_BusinessClients	Updated Control "Details"
Field-Group	TE_FI_BusinessClients	Updated Control "List"
Field-Group	TE_FI_ComplaintMgmt	Created Control "Details"
Field-Group	TE_FI_ComplaintMgmt	Updated Control "Details"
Field-Group	TE_FI_ComplaintMgmt	Updated description
Field-Group	TE_KM_Complaint-Mgmt_Phase1_CP	Updated Control "Details"
Field-Group	TE_KM_Complaint-Mgmt_Phase1_FI	Deleted Control "List"
Field-Group	TE_KM_Complaint-Mgmt_Phase1_FI	Deleted Control "MiniDetails"
Field-Group	TE_KM_Complaint-Mgmt_Phase1_FI	Deleted Control "Search"
Field-Group	TE_KM_Complaint-Mgmt_Phase1_FI	Updated Control "Details"
Field-Group	TE_KM_Complaint-Mgmt_Phase1_PE	Deleted Control "List"

Designer Unit	Name	Description
Field-Group	TE_KM_Complaint-Mgmt_Phase1_PE	Deleted Control "MiniDetails"
Field-Group	TE_KM_Complaint-Mgmt_Phase1_PE	Deleted Control "Search"
Field-Group	TE_KM_Complaint-Mgmt_Phase1_PE	Updated Control "Details"
Field-Group	TE_KM_ComplaintMgmt_Phase2	Updated Control "Details"
Field-Group	TE_KM_Complaint-Mgmt_Phase2_CP	Updated Control "Details"
Field-Group	TE_KM_Complaint-Mgmt_Phase2_FI	Updated Control "Details"
Field-Group	TE_KM_Complaint-Mgmt_Phase2_PE	Updated Control "Details"
Field-Group	TE_KM_ComplaintMgmt_Phase3	Updated Control "Details"
Field-Group	TE_KM_ComplaintMgmt_Phase4	Updated Control "Details"
Field-Group	TE_KM_ComplaintMgmt_Phase5	Updated Control "Details"
Field-Group	TE_KM_Quick	Created Control "Details"
Field-Group	TE_KM_QuickAdd	Created Control "Details"
Field-Group	TE_KM_QuickAdd	Updated Control "Details"

Designer Unit	Name	Description
Field-Group	TE_KMNew	Deleted Control "List"
Field-Group	TE_KMNew	Deleted Control "MiniDetails"
Field-Group	TE_KMNew	Deleted Control "Search"
Field-Group	TE_KMNew	Updated Control "Details"
Field-Group	TE_MA_AppMenu	Updated Control "List"
Field-Group	TE_PE_ComplaintMgmt	Created Control "Details"
Field-Group	TE_PE_ComplaintMgmt	Updated Control "Details"
Field-Group	TE_PE_ComplaintMgmt	Updated description
Field-Group	U139	Updated Control "MiniDetails"
Field-Group	U139	Updated Control "Search"
Field-Group	U140_FI	Updated Control "Details"
Field-Group	U140_FI	Updated Control "List"
Field-Group	U140_FI_GeneralInfo_Process	Updated Control "Details"

Designer Unit	Name	Description
Field-Group	U140_PE	Updated Control "Details"
Field-Group	U140_PE	Updated Control "List"
Field-Group	V1	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	V1	Updated Control "Details"
Field-Group	V3	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	V3	Updated Control "Details"
Field-Group	V4	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	V4	Updated Control "Details"
TreeView	PE	Added crm process to KM node
TreeView	PE	Added KM node
TreeView	PE	Added Record Filter "A1.TE_A1_ShowOnlyMainTasks" in the RecordFilter of A1
TreeView	PE	Added record filter to d3
TreeView	PE	Added sorting to KM
TreeView	PE	Applied sorting to MA
TreeView	PE	Changed KM Expand to KMTree

Designer Unit	Name	Description
TreeView	PE	Changed sorting
TreeView	PE	Configured CRM process
TreeView	TE_FI_Associations	Added KM
TreeView	TE_FI_Associations	Added ListParams to KM
TreeView	TE_FI_Associations	Added Record Filter "A1.TE_A1_ShowOnlyMainTasks" in the RecordFilter of A1
TreeView	TE_FI_Associations	Added sorting to KM
TreeView	TE_FI_Associations	Applied sorting order on MA
TreeView	TE_FI_Associations	Changed KM Expand to KMTree
TreeView	TE_FI_Associations	Changed KM to readonly
TreeView	TE_FI_Associations	Changed s&l and expand of KM
TreeView	TE_FI_Associations	Changed s&l and expand to KMTree
TreeView	TE_FI_Associations	Changed sorting
TreeView	TE_FI_Associations	Configured CRM process
TreeView	TE_FI_Associations	Deleted WPHG (U140) node because associations can´t have contact person and without a CP record the WPHG process makes no sense ->Discussed with Karl Uwe
TreeView	TE_FI_Associations	Not required
TreeView	TE_FI_BusinessClients	Added KM
TreeView	TE_FI_BusinessClients	Added KP

Designer Unit	Name	Description
TreeView	TE_FI_BusinessClients	Added ListParams to KM
TreeView	TE_FI_BusinessClients	Added Record Filter "A1.TE_A1_ShowOnlyMainTasks" in the RecordFilter of A1
TreeView	TE_FI_BusinessClients	Added sorting to KM
TreeView	TE_FI_BusinessClients	Applied sorting order on MA
TreeView	TE_FI_BusinessClients	Changed KM Expand to KMTree
TreeView	TE_FI_BusinessClients	Changed KM to readonly
TreeView	TE_FI_BusinessClients	Changed s&l and expand of KM
TreeView	TE_FI_BusinessClients	Changed s&l and expand to KMTree
TreeView	TE_FI_BusinessClients	Changed sorting
TreeView	TE_FI_BusinessClients	Configured CRM process
TreeView	TE_FI_BusinessClients	Deleted KP node
TreeView	TE_FI_BusinessClients	Removed KP node

F

Changed Designer Units for FSI Vesion 5

Designer Unit	Name	Description
Field-Group	A001	Updated Control "List"
Field-Group	A029	Updated Control "Search"
Field-Group	A1	Updated Control "Details"
Field-Group	A1	Updated Control "List"
Field-Group	A1	Updated Control "Search"
Field-Group	AD	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	AD	Deleted Control "Details"
Field-Group	AD	Updated Control "Details"
Field-Group	AF	Updated Control "List"
Field-Group	AG	NULL

Designer Unit	Name	Description
Field-Group	AG	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	AG	Updated Control "Details"
Field-Group	AN	NULL
Field-Group	AN	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	AN	Updated Control "Details"
Field-Group	CORE_ES_RepProcess	NULL
Field-Group	CORE_ES_RepProcess	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	CORE_ES_RepProcess	Updated Control "Details"
Field-Group	CORE_IA_IDEAMGMT_FormEvaluation	NULL
Field-Group	CORE_IA_IDEAMGMT_FormEvaluation	Updated Control "Details"
Field-Group	CORE_IA_IDEAMGMT_FormEvaluation	Updated Control "List"
Field-Group	CORE_IA_IDEAMGMT_FormEvaluation	Updated Control "Search"

Designer Unit	Name	Description
Field-Group	CORE_IA_IDEAMGMT_FormRealization	NULL
Field-Group	CORE_IA_IDEAMGMT_FormRealization	Updated Control "Details"
Field-Group	CORE_IA_IDEAMGMT_FormRealization	Updated Control "List"
Field-Group	CORE_IA_IDEAMGMT_FormRealization	Updated Control "Search"
Field-Group	CORE_IA_IDEAMGMT_ProductManagerView	NULL
Field-Group	CORE_IA_IDEAMGMT_ProductManagerView	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	CORE_IA_IDEAMGMT_ProductManagerView	Copied Control "List" from TE_CORE to TE_FSI
Field-Group	CORE_IA_IDEAMGMT_ProductManagerView	Updated Control "Details"
Field-Group	CORE_IA_IDEAMGMT_ProductManagerView	Updated Control "List"
Field-Group	CORE_ID_RepProcess	NULL
Field-Group	CORE_ID_RepProcess	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	CORE_MA_IDEAMGMT_CommunityComment	NULL

Designer Unit	Name	Description
Field-Group	CORE_MA_IDEAMGMT_CommunityComment	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	CORE_MA_IDEAMGMT_CommunityComment	Copied Control "List" from TE_CORE to TE_FSI
Field-Group	CORE_MA_IDEAMGMT_CommunityComment	Deleted Control "Details"
Field-Group	CORE_MA_IDEAMGMT_CommunityComment	Deleted Control "List"
Field-Group	CORE_MA_IDEAMGMT_CommunityComment	Updated Control "Details"
Field-Group	CORE_MA_IDEAMGMT_CommunityComment	Updated Control "List"
Field-Group	CORE_MA_IDEAMGMT_CommunitySolution	NULL
Field-Group	CORE_MA_IDEAMGMT_CommunitySolution	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	CORE_MA_IDEAMGMT_CommunitySolution	Copied Control "List" from TE_CORE to TE_FSI
Field-Group	CORE_MA_IDEAMGMT_CommunitySolution	Updated Control "Details"
Field-Group	CORE_MA_IDEAMGMT_CommunitySolution	Updated Control "List"
Field-Group	CP	Updated Control "Details"

Designer Unit	Name	Description
Field-Group	ES	Created Control "Details"
Field-Group	ES	Created Control "List"
Field-Group	ES	Created Control "MiniDetails"
Field-Group	ES	Created Control "Search"
Field-Group	ES	Updated Control "Details"
Field-Group	ES	Updated Control "List"
Field-Group	ES	Updated Control "MiniDetails"
Field-Group	ES	Updated Control "Search"
Field-Group	FI	Updated Control "List"
Field-Group	FI	Updated Control "Search"
Field-Group	H0	NULL
Field-Group	HO	NULL
Field-Group	IA	NULL

Designer Unit	Name	Description
Field-Group	IA	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	IA	Copied Control "List" from TE_CORE to TE_FSI
Field-Group	IA	Copied Control "MiniDetails" from TE_CORE to TE_FSI
Field-Group	IA	Copied Control "Search" from TE_CORE to TE_FSI
Field-Group	IA	Updated Control "Details"
Field-Group	IA	Updated Control "List"
Field-Group	IA	Updated Control "MiniDetails"
Field-Group	IA	Updated Control "Search"
Field-Group	ID	Copied Control "Details" from UPDATE_DEFAULT to TE_FSI
Field-Group	ID	Updated Control "Details"
Field-Group	IT	Updated Control "List"
Field-Group	KM	Updated Control "List"

Designer Unit	Name	Description
Field-Group	KM_FI	Updated Control "Details"
Field-Group	KM_PE	Updated Control "Details"
Field-Group	KT	Updated Control "Details"
Field-Group	MA	Updated Control "Details"
Field-Group	MA	Updated Control "List"
Field-Group	MA.QuickView	NULL
Field-Group	MA.QuickView	Updated Control "Details"
Field-Group	MA.Timeline	Copied Control "Details" from UPDATE_DEFAULT to TE_FSI
Field-Group	PB	Updated Control "Details"
Field-Group	PB	Updated Control "List"
Field-Group	PE	Updated Control "Details"
Field-Group	PU	Updated Control "List"
Field-Group	recover:A1	NULL

Designer Unit	Name	Description
Field-Group	recover:AD	NULL
Field-Group	recover:AK	NULL
Field-Group	recover:AN	NULL
Field-Group	recover:BE	NULL
Field-Group	recover:CM	NULL
Field-Group	recover:CORE_AK_Templates	NULL
Field-Group	recover:CORE_AN_AK	NULL
Field-Group	recover:CORE_CM_Templates	NULL
Field-Group	recover:CORE_D3_D1Related	NULL
Field-Group	recover:CORE_MA_IDEAMGMT_Community-Comment	NULL
Field-Group	recover:D1	NULL
Field-Group	recover:D3	NULL
Field-Group	recover:IA	NULL

Designer Unit	Name	Description
Field-Group	recover:KM_PE	NULL
Field-Group	recover:MA	NULL
Field-Group	recover:PE	NULL
Field-Group	recover:TD	NULL
Field-Group	recover:TE_KM_CRM_loop_Phase3_ShowMA	NULL
Field-Group	recover:U056	NULL
Field-Group	recover:V1	NULL
Field-Group	RL	Updated Control "List"
Field-Group	TE_CP_ComplaintMgmt	Updated Control "Details"
Field-Group	TE_FI_Associations	Updated Control "List"
Field-Group	TE_FI_BusinessClients	Updated Control "Details"
Field-Group	TE_FI_BusinessClients	Updated Control "List"
Field-Group	TE_FI_ComplaintMgmt	Updated Control "Details"

Designer Unit	Name	Description
Field-Group	TE_KM_ComplaintMgmt_Phase2_CP	Updated Control "Details"
Field-Group	TE_KM_ComplaintMgmt_Phase2_FI	Updated Control "Details"
Field-Group	TE_KM_ComplaintMgmt_Phase2_PE	Updated Control "Details"
Field-Group	TE_KM_ComplaintMgmt_Phase4	Updated Control "Details"
Field-Group	TE_KM_ComplaintMgmt_Phase5	Updated Control "Details"
Field-Group	TE_KM_CRM_Loop	NULL
Field-Group	TE_KM_CRM_Loop	Updated Control "Details"
Field-Group	TE_KM_CRM_Loop	Updated Control "List"
Field-Group	TE_KM_CRM_Loop_AppMenu	NULL
Field-Group	TE_KM_CRM_Loop_AppMenu	Updated Control "List"
Field-Group	TE_KM_CRM_Loop_Phase1	NULL
Field-Group	TE_KM_CRM_Loop_Phase1	Updated Control "Details"
Field-Group	TE_KM_CRM_Loop_Phase2	NULL

Designer Unit	Name	Description
Field-Group	TE_KM_CRM_Loop_Phase2	Updated Control "Details"
Field-Group	TE_KM_CRM_Loop_Phase3	NULL
Field-Group	TE_KM_CRM_loop_Phase3_ShowMA	NULL
Field-Group	TE_KM_CRM_loop_Phase3_ShowMA	Updated Control "Details"
Field-Group	TE_KM_CRM_loop_Phase3_ShowMA	Updated Control "List"
Field-Group	TE_KM_CRM_Loop_Process	NULL
Field-Group	TE_KM_CRM_Loop_Process	Updated Control "List"
Field-Group	TE_KM_CRM_Loop_Process_AppMenu	NULL
Field-Group	TE_KM_CRM_Loop_Process_AppMenu	Updated Control "List"
Field-Group	TE_KM_Social_ChangeCommunityStage	NULL
Field-Group	TE_KM_Social_ChangeCommunityStage	Deleted Control "List"
Field-Group	TE_KM_Social_ChangeCommunityStage	Deleted Control "MiniDetails"
Field-Group	TE_KM_Social_ChangeCommunityStage	Deleted Control "Search"

Designer Unit	Name	Description
Field-Group	TE_KM_Social_ChangeCommunityStage	Updated Control "Details"
Field-Group	TE_MA_AppMenu	Updated Control "Details"
Field-Group	TE_MA_AppMenu	Updated Control "List"
Field-Group	TE_MA_CRM_loop_Phase3	NULL
Field-Group	TE_PE_ComplaintMgmt	Updated Control "Details"
Field-Group	TE_VS_LifeInsurance	Updated Control "Details"
Field-Group	U057	NULL
Field-Group	U057	Created Control "Details"
Field-Group	U057	Created Control "List"
Field-Group	U057	Created Control "Search"
Field-Group	U057	Updated Control "Details"
Field-Group	U057	Updated Control "List"
Field-Group	U057	Updated Control "Search"

Designer Unit	Name	Description
Field-Group	U138	Updated Control "List"
Field-Group	U139	Updated Control "MiniDetails"
Field-Group	U139	Updated Control "Search"
Field-Group	V1	NULL
Field-Group	V1	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	V1	Deleted Control "Details"
Field-Group	V1	Updated Control "Details"
Field-Group	V1	Updated Control "List"
Field-Group	V3	NULL
Field-Group	V3	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	V3	Copied Control "List" from TE_CORE to TE_FSI
Field-Group	V3	Updated Control "Details"

Designer Unit	Name	Description
Field-Group	V3	Updated Control "List"
Field-Group	V4	NULL
Field-Group	V4	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	V4	Updated Control "Details"
Field-Group	V5	NULL
Field-Group	V5	Copied Control "Details" from TE_CORE to TE_FSI
Field-Group	V5	Updated Control "Details"
Field-Group	VV	Updated Control "List"